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Teri Agosta Named General Manager of Hilton Cleveland Downtown

*Hospitality Veteran to Oversee Operations at New 600-Room Convention Center Hotel
Scheduled to Open in 2016*

CLEVELAND (Jan. 20, 2015) – Teri Agosta, a hospitality industry veteran whose career spans more than 20 years, has been appointed general manager of the 600-room Hilton Cleveland Downtown, scheduled to open next year. She will be responsible for overseeing the day-to-day operations of this new convention center-style hotel located in the heart of the city’s downtown. Her new role takes effect immediately.

Agosta, who has served in various general manager and director of marketing positions throughout the U.S. at both Hilton Worldwide hotels as well as independent and boutique four-star properties, served the last eight years as general manager of the 24-acre, 574-suite Pointe Hilton Squaw Peak Resort in Phoenix. During her tenure, she managed a \$45 million renovation, opened a \$2 million spa and health club and implemented an operational effectiveness project, with an overall improvement of over 118 percent.

“Teri’s proven leadership ability in managing large hotels and resorts makes her an ideal candidate for this position,” said Ted Ratcliff, Hilton Worldwide senior vice president, operations, eastern North America. “With over two decades of leadership positions within the Hilton Worldwide family, Teri has demonstrated expertise in repositioning hotels and resorts while increasing profitability and market share.”

From 1993 to 2006, Agosta served as general manager for a number of Hilton Worldwide hotels in its mid-Atlantic region including the DoubleTree Hotel in Wilmington, Delaware, and the DoubleTree Hotel in Washington. She also served in director of marketing roles at the DoubleTree Guest Suites at BWI Airport and the DoubleTree Inn at the Colonnade in Baltimore. She began her hospitality career in marketing with the Potomac Hotel Group in Washington.

Agosta has received numerous awards including Hilton Hotels’ GM Award for Operational Efficiency and Effectiveness in 2013 and Profitability Award-Pointe Hilton Squaw Peak in 2012. She was honored as General Manager of the Year by the Hospitality Sales & Marketing Association International, Arizona Chapter, in 2010.

Agosta earned a bachelor’s degree in business administration and marketing at Grand Valley University, Grand Rapids, Michigan, and studied at the L’Institute D’Tours, Tours, France.

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About Hilton Hotels & Resorts

Founded in 1919 as the flagship brand of Hilton Worldwide, Hilton Hotels & Resorts continues to build upon its legacy of innovation by developing products and services to meet the needs of savvy global travelers at more than 550 hotels across six continents. Hilton is the stylish, forward-thinking global leader in hospitality with Team Members shaping experiences in which every guest feels cared for, valued and respected.

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About Hilton Worldwide

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