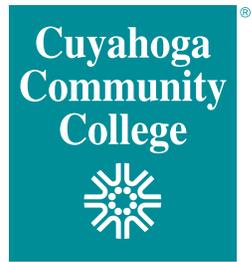


# FrontLines

## NEWSLETTER



### A NOTE FROM THE DIRECTOR

#### Finding Your North Star

Ages ago, travelers relied on locating the North Star to get their bearings — to make certain they were headed in the right direction. Its constancy made it a reliable reference point.

Those who know me well know that I classify myself as “geographically challenged.” I can get lost and turned around all too easily. Often, I have to stop, slow down and look for a familiar landmark so that I know which direction to take.

As the new year begins, many of us have found ourselves turned around (and inside out and backwards), unsure how to find our way forward. So many things have disrupted our sense of the familiar that we may feel like we’re floundering. Just as I must stop and look for landmarks to get myself back on track, you may need to reorient yourself in order to get moving again — to find your “North Star.”

*Ages ago, travelers relied on locating the North Star to get their bearings — to make certain they were headed in the right direction. Its constancy made it a reliable reference point.*

There’s comfort in the familiar, as well as a sense of relief in getting back on track. I encourage each of you to keep your eye on the end goal. The Tri-C Veteran Services staff is here to support and assist you. Give us a call, and let’s move forward together!

*Marjorie Morrison, Interim Executive Director, Veterans Initiative*

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“Often, continuity is only visible in retrospect.”

—Mary Catherine Bateson

### VET RESOURCES

Subscribe to the weekly VA newsletter for information about resources available to veterans and their family members — including giveaways and freebies! Visit <https://www.va.gov/VetResources/> to sign up!



VetResources is a weekly newsletter for veterans, their families, caregivers and survivors. Have a resource to share? Use hashtag **#VetResources**

## COVID-19 UPDATES

Did you know that Tri-C offers free testing through a partnership with Care Alliance Health Center?

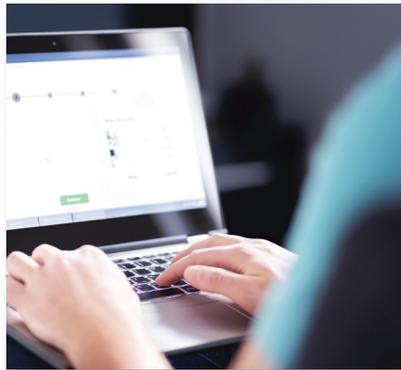
Anyone can get tested at a rotating Tri-C campus every Thursday from 11 a.m. to 2 p.m. A government-issued ID (with your name, address and photo), social security number and insurance card (if applicable) are required for testing.

NO APPOINTMENT NECESSARY. NO COST. NO ONE TURNED AWAY. Testing is free and open to the public. Test results are communicated to individuals by phone within approximately one week. Reporting could take longer during periods of high-volume testing.

Visit [tri-c.edu/covidtest](https://tri-c.edu/covidtest) for the most up-to-date testing information.

Do you need to visit campus? Be aware that most administrative staff are still working remotely, and all courses are still operating remotely. Visit the [Tri-C coronavirus webpage](#) for more information.

## SPRING 2021 REGISTRATION



Spring registration is still open! **Register now through Jan. 19.** The full term begins Jan. 19, and Session O (14 weeks) starts Feb. 1.

### FAFSA Reminder

Make sure you **have a current FAFSA on file**, and don't forget to **file your certification documents** if you're using military educational benefits. [You can access the certification form here.](#)

You may want to seek scholarship dollars if you are only receiving partial benefits or if you want to take a class that is outside of your program. Remember that the VA will only pay for classes that are part of your program sequence — however, you may qualify for Full Tuition Assistance to cover the cost of classes that are not covered under military benefits. Contact your Veteran Center campus rep or leave a message at 216-307-6385 for more information.

### Enrollment Center Hours

#### Virtual Services

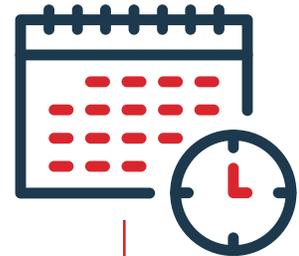
- **Jan. 11-15:** Monday through Thursday, 8:30 a.m. – 6:30 p.m. (Friday, 8:30 a.m. – 5 p.m.)
- **Jan. 19-22:** Tuesday through Thursday, 8:30 a.m. – 6:30 p.m. (Friday, 8:30 a.m. – 5 p.m.)
- **Feb. 1-5:** Monday through Thursday, 8:30 a.m. – 6:30 p.m. (Friday, 8:30 a.m. – 5 p.m.)

#### On-Campus Services

- **Jan. 14-22:** Monday and Thursday, 10 a.m. – 6:30 p.m.

#### Super Saturdays

**Jan. 16:** 10 a.m. – 2 p.m. | **Jan. 30:** 10 a.m. – 2 p.m.



## EMPLOYEE SPOTLIGHT ★ ★ ★ ★ ★

### GARY BASS



Gary Bass is the math instructor with Tri-C's VEAP team. After four years in the U.S. Marine Corps, Gary attended VEAP courses before transferring to Cleveland State to earn a Bachelor of Arts in education. Students always leave his tutoring sessions with a smile and a sense of confidence in their abilities.

## GET INVOLVED!

Student veterans are invited to join the Veterans Today Club. Email [matthew.miller@tri-c.edu](mailto:matthew.miller@tri-c.edu) for more information.

Veteran or military-affiliated employees are invited to join the new veteran employee resource group. Email [alaina.foster@tri-c.edu](mailto:alaina.foster@tri-c.edu) for more information.

Veteran students and employees who wish to submit stories or photos for this newsletter can email them to [jeremy.wong@tri-c.edu](mailto:jeremy.wong@tri-c.edu) for consideration. All submissions are subject to approval by the College prior to publication.



## ENGAGING WITH ENGLISH

Simple question for you: *What do you hope for most in 2021?* Think of this as a personal prompt for reflection. What do you wish for yourself, your loved ones and/or your community?

Robyn Schall said she's "keeping the bar low" this year. What about you? Any small goals? Big goals? Any goals that were too ambitious for 2020?



## CONTINUITY

*Although Laura has moved on from the VEAP team, she's back to share a story about transitioning to her new job. What we learn in one experience rarely just "disappears" once it's over.*

I learned a lot while working at the Veterans Center. First and foremost, I learned that Tri-C's veterans are a wonderfully diverse group of students who support and encourage each other at every turn. I learned that if you sit quietly with someone for long enough, they will tell you the most beautifully heartbreaking and courageous stories you have ever heard. And finally, I learned how to help grow and nurture a community. I am so grateful for the privilege I've had to work with great people who have taught me so many lessons over the years. I will carry them all with me forever.



## IT'S STILL THE HOLIDAY SEASON!

Maybe you've heard it called **Chinese New Year**, or **Tet** in Vietnamese, or **Solnal** in Korean, or just "**The Spring Festival**." Although many people celebrate Jan. 1 as the start of the solar new year (based on the rotation of the Earth around the sun), many Asian countries also celebrate the **Lunar New Year**!

It's based on the cycles of the moon, with each month based on the moon's phases — from full to new moon and back to full. These are called "synodic months." Because lunar calendars don't perfectly synchronize with full calendar months, the **Lunar New Year** falls on a different day from year to year — anywhere from Jan. 21 to Feb. 20.

This year, it will happen on **Friday, Feb. 12**. Many households in East Asia have traditions like sweeping the house to clean out any bad luck, lighting colorful lanterns and eating celebratory cake. Do you have any New Year's traditions?

## MARTIN LUTHER KING DAY

### DR. MARTIN LUTHER KING DAY CELEBRATION

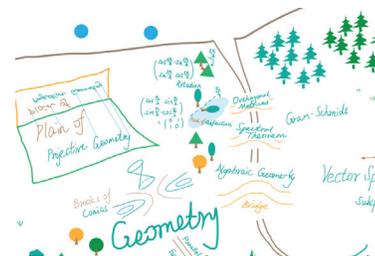
**30th Annual Celebration Hosted by CSU and Tri-C  
Tuesday, Jan. 19, 8:30 a.m.**

This event honors students from both colleges, who will present their perspectives on the following statement, inspired by a 1965 sermon King delivered following attacks on protestors in Selma, Alabama: "Our lives begin to end the day we become silent about things that matter."

View the event at [www.tri-c.edu/CSUTriCMLK2021](http://www.tri-c.edu/CSUTriCMLK2021).

## MATH PATH

Oxford University student **Zhao Rui** created this map of "Mathematopia" to describe her first two years of math courses. [Click this link to view the full version.](#) Have you ever found yourself lost on a journey through mathematical concepts?





## THE VETERAN SERVICES TEAM IS HERE TO HELP!



Need assistance with enrollment, registration, financial aid or benefit information? Struggling with English or math? Looking for referrals to community services?

Let us know how we can help you achieve your academic goals! Call the Veteran Services remote phone line at 216-307-6385 or email a team member for assistance.

Team/Location	Name	Email
Eastern Campus	Alaina Foster	<a href="mailto:alaina.foster@tri-c.edu">alaina.foster@tri-c.edu</a>
Metropolitan Campus	Joan Sweeny Dent	<a href="mailto:joan.sweenydent@tri-c.edu">joan.sweenydent@tri-c.edu</a>
Western Campus	Matt Miller	<a href="mailto:matthew.miller@tri-c.edu">matthew.miller@tri-c.edu</a>
Westshore/Brunswick	Mick Muñoz	<a href="mailto:mick.munoz@tri-c.edu">mick.munoz@tri-c.edu</a>
VEAP Math Tutoring	Gary Bass	<a href="mailto:gary.bass@tri-c.edu">gary.bass@tri-c.edu</a> <a href="mailto:VEAPmath@gmail.com">VEAPmath@gmail.com</a>
VEAP English/Math Tutoring and VECC Tutoring	Jeremy Wong	<a href="mailto:jeremy.wong@tri-c.edu">jeremy.wong@tri-c.edu</a> <a href="mailto:VEAPEnglish@gmail.com">VEAPEnglish@gmail.com</a>
Interim Executive Director	Marjorie Morrison	<a href="mailto:marjorie.morrison@tri-c.edu">marjorie.morrison@tri-c.edu</a>

Remember, if you receive orders to deploy, contact your campus representative for further direction.

## ONLINE RESOURCES

### ENROLLMENT SERVICES

#### Academic Counseling

- [Counseling Center Hours and Information](#)
- [e-Advising](#)
- [Schedule an Appointment](#)

#### Application for Admission: [Apply](#)

#### Assessment/Testing: [Testing Center Hours and Information](#)

#### College Credit Plus (CCP)

- [College Credit Plus Information](#)
- [CCP Student and Parent Checklist](#)

#### Financial Aid: [Student Financial Aid and Scholarships](#)

#### International Student Services: [International Student Information](#)

#### New Student Orientation

- [Information and FAQ](#)
- [Online Orientation](#)

#### Registration: [Register for Classes](#)

#### Student Accessibility Services: [Information and Resources](#)

#### Tuition Payments: [Pay Tuition](#)

### STUDENT SERVICES

#### Bookstore

- [Barnes & Noble Bookstore](#)
- [Find Textbooks](#)
- [Textbook Rentals](#)

#### Career Services

- [Career Services Information](#)
- [Student Career Services](#)
- [Schedule an Online Appointment](#)

#### Library

- [Library Information](#)
- [Staff Directory](#)
- [Access Your 'My Library' Account](#)

#### Psychological Counseling

- [Personal Counseling](#)
- [Help Is Here](#)

#### Technology Learning Centers: [Hours and Locations](#)

#### Transfer Centers

- [Transfer Center Information](#)
- [Schedule an Appointment](#)

#### Tutoring Services

- [Tutoring Information](#)
- [Smarthinking Online Tutoring](#)

#### Veteran Services: [Veteran Resources](#)

