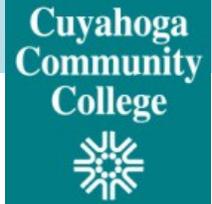


# Front Lines

## September 2019 Edition



Greetings and welcome to this the September 2019 edition of *Front Lines*, the unofficial newsletter of Cuyahoga Community College's Veterans Initiative Program. Here is a very full look at what is happening...



**Welcome Aboard and Welcome Back:** On behalf of all associated with the Tri-C Veterans Initiative, I'd like to say "WELCOME BACK" to those 600 student veterans returning this Fall. More importantly, I would like to say "WELCOME ABOARD" to those new student veterans at Tri-C.

### Reminders moving into fall 2019

- **Make sure to see your GI Bill Certifying Officer at your respective campus Admissions & Registration Office ASAP.** Know there is no guarantee that Post 9-11/CH 33 benefits (BAH and book stipend) will arrive immediately after the start of the semester which was AUG 26.
- **Note also that anytime you adjust your schedule (i.e., add classes, drop classes, etc.) YOU MUST SEE THE GI BILL CERTIFIER.** Simply going to the Registration Office does not complete the process for student veterans using the GI Bill. The Certifiers are the link with the VA. They handle the submission of paperwork to insure you are getting the proper benefit payment and conversely to insure you are not caught in an overpayment situation.

### Veteran Services & Programs Updates

- [2019/20 Veterans Enrollment Guidelines](#)
- **View new information** on our [website](#) for career fairs, job postings through Ohio Means Jobs, web and community resources.
- RTA U-Pass Program: provides FREE unlimited RTA ridership to Tri-C credit students.
- Graduation Calculator to ensure your personal and academic goals
- Don't want to take classes in summer, but still want to earn rewards? Check out our 15+ Perks Program!

## This month's feature spotlight is on your Veteran Services Team!



Marjorie Morrison, Director –  
Veterans Education Access  
Program

**Veterans Education Access Program (VEAP) – A Great Resource:** VEAP has just begun its 45<sup>th</sup> year of helping veterans navigate the early challenges of college attendance. Since 1973, we have been helping students through tutoring services, refresher courses, and assistance with financial aid forms, to name just a few of our services! Give us a call at 216-987-4938 to see if you (or a friend) can benefit from our program.

### Additionally check out:

#### The Metro Veterans Service Center Representative – Ms. Joan Sweeny

Location:

MSS 500 5<sup>th</sup> floor

Phone: (216) 987-6137

#### The Alfred Learner Veterans Center at Eastern Campus - Representative Mrs. Alaina Foster

Location:

ESS LER CTR second floor

Phone: 216-987-2013

**Brunswick University Center / Westshore - Representative Mr. Mick Munoz**

**Locations:**

BUC 122

SLT 113

**Phone:** 216-987-3536

**Crile Veterans Center /West Campus - Representative Matt Miller**

**Location:**

WSS G112

**Phone:** (216) 987-5204

**Cleveland Louis Stokes VA Medical Center Wade Park: Veteran Education Connection Center - Representative Angela Hobbs**

**Location:**

2<sup>nd</sup> Floor Atrium-146B

**Phone:** 216-791-3800 ext. 6830

**Veteran Campus Support Teams at the Ready:** An important reminder to all that the Cuyahoga Community College Veteran's Initiative has been organized in an effort to provide a broader range of services to you. Part of that re-organization has been the development of Veteran Campus Support Teams. The Veteran Campus Support Teams are comprised of specialists from key departments which data tracking has shown are those departments in which veterans require services.

Those departments include:

- GI Bill Certification
- Counseling
- Financial Aid
- Recruiting
- ACCESS (disability Enrollment Services)
- Key Career Transition Centers
- Veterans Education Access Program

As noted, the documented experience of the Veterans Initiative has shown that these are the major areas of inquiry from our student veterans. A complete list of your respective Campus Veteran Support Team members is found on the Veterans' website at: [www.tri-c.edu/veterans](http://www.tri-c.edu/veterans)

**Veterans Education Access Program – At the Ready:** The Veterans Education Access Program (VEAP) at Tri-C provides FREE comprehensive support services to eligible veterans who need additional help in Math, English and Science to complete their first degree. If you are enrolled or have been placed in a remedial Math or English course and are in need of additional help in these areas, please call the VEAP main office at 216-987-4938 to schedule an appointment with our Student Advisor. Classes are already underway, so do not delay!

**Support Resource – Veterans' Success Tool Kit:** The Tri-C Veterans Initiative has partnered with HealthJourneys, to bring to you free of charge a series of self-guided streaming meditations known as the *Veterans' Success Tool Kit*. Listening to guided imagery and meditation yields a wide variety of benefits. Research shows it helps with stress, sleep, pain, confidence, focus, emotional resilience and inner peace. That's why we've brought together some of the best streaming meditations we could find, by some of the foremost masters in the mind-body. These are available free, 24/7, for you and your family, courtesy of Health Journeys and Sounds True. All can be accessed via the College's Veterans website: [www.tri-c.edu/veterans](http://www.tri-c.edu/veterans). The link is the upper right, teal-colored tab labeled: NEW RESOURCES FOR STUDENT VETERANS.

**VHA Mortgage Options:** We wanted to share a couple of options that Bank of England (BOE) Mortgage has available for the veteran community. BOE offers a couple of different options. With VA loans BOE can do 100% financing meaning it can be a home without having to put any money in for the downpayment. There are costs outside of the down payment such as title and settlement fees and additional third party fees that are required by law these cannot be rolled into the loan and could be the only out of pocket costs for the home loan.

BOE offers another option to veterans as well if funds are limited known as the Ohio Heroes program for first time homebuyers. This can provide a veteran a 5% grant to cover any expenses towards a home loan and can even use the money if they do not want to do 100% financing towards the down payment. In regards to veterans currently owning a home BOE offers 100% cash out refinances as well. If you find you need extra cash flow this is a great option for veterans to use the equity in their home to either pay off debt or have money available for home improvements. BOE is seeing a big uptick in refinancing for cash out as house values are up and rates are down. For further information about these options contact: Dominic Weimer – BOE Mortgage Officer at (216) 586-5327 or by e-mail at: [dweimer@boemortgage.com](mailto:dweimer@boemortgage.com)

## **VA MISSION Act: Answers to the top five questions about urgent care:**

**Urgent care** is one of the new benefits offered as part of the VA MISSION Act that gives Veterans greater choice in their health care. The benefit is offered in addition to the opportunity to receive care from a VA provider, as VA also offers same-day services. We are working to ensure Veterans understand how to use the new urgent care benefit as part of VA's comprehensive benefits package. In this article, we answer some common questions about the new urgent care benefit.

1. What is urgent care? Urgent care is a type of walk-in health care for situations where you need help but don't have an emergency, such as colds, ear infections, minor injuries, pink eye, skin infections, and strep throat.
2. Why are there different urgent care locations? There are two types of urgent care network locations: Retail and Urgent. Retail locations such as CVS or Walgreens are places where you can get care for minor ailments like a sore throat or earache.
3. Urgent locations provide more comprehensive walk-in care for illnesses or injuries that are not life-threatening, like splinting, casting, lacerations, or wound treatment.

Both retail and urgent locations are staffed with healthcare professionals who are licensed and credentialed.

3. Are there urgent care providers near me? VA launched the urgent care benefit on June 6, 2019, and we are working to expand our network of urgent care providers, adding more every week. Urgent care providers are vetted and must meet strict standards of care and other requirements before they are added to VA's network. To find a location, use the VA facility locator at <https://www.va.gov/find-locations/>. Select the link entitled "[Find VA approved urgent care locations and pharmacies near you](#)". If you arrive at an urgent care network location and have difficulty receiving care, call 866-620-2071 for assistance. [More information](#).
4. How do I get prescription medication with the urgent care benefit? You can get up to a 14-day supply of prescription medication through VA, a VA-contracted pharmacy, or a non-contracted pharmacy. If you choose to fill an urgent care prescription at a non-contracted pharmacy, you will be required to pay for the prescription when you pick it up and then file a claim for reimbursement at your local VA medical facility. Prescription medication for longer than a 14-day supply must be filled by a VA pharmacy. [More information](#).
5. Do I have to make copayments for urgent care? Copayments for urgent care depend on your assigned priority group and the number of times you visit any urgent care provider in a calendar year. Urgent care copayments are not charged when you receive care from an urgent care provider, but are billed separately by VA. [More information](#).

For additional information about the VA MISSION Act, visit <https://missionact.va.gov/>

**VOLUNTEERISM:** Here are some great opportunities to put your military experiences to work benefiting others in need.

**National Park Service Volunteer Opportunities:** Make a vital contribution to Cuyahoga Valley National Park (CVNP) and our community! You can help the park fulfill its mission to provide visitor enjoyment and preserve resources. The mission of CVNP's Volunteers-in-Parks Program is to engage people in the park, building a community of park stewards. The volunteer program is co-managed by the National Park Service and the Conservancy for Cuyahoga Valley National Park. Depending on the volunteer position, volunteers will work with staff from National Park Service, the Conservancy for CVNP, Countryside Conservancy, and Cuyahoga Valley Scenic Railroad.

<https://www.nps.gov/cuva/getinvolved/volunteer.htm>

<https://www.conservancyforcvnp.org/experience/volunteer/>

The **American Red Cross'** unwavering commitment to members of the U.S. military, its veterans and their families continues to grow and develop more than a century after Clara Barton first recruited nurses to support the U.S. Army. Today, the Red Cross is meeting the needs of a changing military and expanding services to veterans. Red Cross support of military members and their families enhances morale and contributes to increased operational capability in several ways. New volunteers: visit <https://redcross.org/neo> Click on "volunteer" tab.

**Cleveland Municipal Court's Veterans Treatment Docket** needs volunteers – preferably military veterans to help Veterans transition to a successful life. If you are interested in volunteering to help our veterans successfully re-enter civilian life, please contact Derek Moore at (216) 664-4712 or via email at [moored@cmcoh.org](mailto:moored@cmcoh.org) for additional information.

**Needed: 'A few good mentors':** The Cuyahoga Common Pleas Veteran Treatment Court (VTC) is a judge-monitored treatment program for military veterans. A key component of the program is volunteer Veteran Mentors who volunteer their time to help veterans re-adapt to civilian life. For more information visit: [https://drive.google.com/file/d/0B1NiwCZ\\_V-9iTF8wYXhqcE4yWm8/view?usp=sharing](https://drive.google.com/file/d/0B1NiwCZ_V-9iTF8wYXhqcE4yWm8/view?usp=sharing)

## [Employment Opportunities / Links](#)

[Department of Veterans Affairs Link with the VA on Facebook](#)

[City of Cleveland](#)

**Veteran Job Search Assistance:** If you know a Veteran or Military Spouse who could benefit from FREE, UNLIMITED job search coaching, please have them visit [www.gunnyret.com](http://www.gunnyret.com) to schedule a "First Call".

[Ohio National Guard Employment Enhancement Support:](#)

[VA JOBS Home](#)

[Ohio.gov](#)

[USAJobs](#)

[Veterans MilitaryJobs.com](#)

[Ohio Federal Government Jobs](#)

**Unsure of a career path?** [Check out Career Coach](#)

Create an Account, discover your interests, potential career stats, and career scopes in your local area that are adjacent degree paths with Tri-C programs. Make sure to check out the MOS option to see what your military skills transfer to in our programs.

### Applying for Benefits

First-time users of educational benefits must complete the 22-1990 form at [www.vets.gov/education/apply/](http://www.vets.gov/education/apply/).

The VONAPP system (old 22-1990 site) still contains other important forms such as compensation, pension, vocational rehabilitation, employment, burial benefits, change in place/training and dependent application for VA benefits.

Do not use forms 22-1990N or 22-1990E to apply for Post 9/11 GI Bill, CH30 or CH1606. The 22-1990N is for National Call to Service only. The 22-1990E is for family members to use transferred benefits.

#### CONTACTS:

VA Regional Office  
(St. Louis, MO)  
1-888-GIBILL-1  
(1-888-442-4551)

Direct Deposit Center  
1-877-838-2778

Enrollment Certification  
1-877-823-2378

### Military Transcripts

Be sure to have your transcripts evaluated to determine if you can receive academic credit for your military training. The process can take up to four weeks, so keep an eye on your Tri-C email for notification that your transcripts have been evaluated. A counselor and program manager will advise you on how credits can be applied to your specific degree. The primary contact for military transcripts is Chris Dorsten at 216-987-3664 or [chris.dorsten@tri-c.edu](mailto:chris.dorsten@tri-c.edu).

#### Joint Services Transcript (JST):

Order your free official transcripts and review unofficial transcripts and summaries of equivalent credits. Register at <https://jst.doded.mil>.

#### Air Force veteran?

Check out Air University at [www.airuniversity.af.mil/Barnes/CCAF/](http://www.airuniversity.af.mil/Barnes/CCAF/) to review various options for ordering your transcripts.



## Which Veterans Education Benefit Should I Use?

### DEPENDENT

- Chapter 33: Post 9/11 GI Bill
- Chapter 35: Dependents Educational Assistance

### VETERAN

- Chapter 30: Montgomery GI Bill (exhaust, then switch to Chapter 33)
- Chapter 31: Voc Rehab (Service-Connected Reability)
- Chapter 33: Post 9/11 GI Bill (cannot switch after applying)

PLEASE NOTE: The U.S. Department of Veterans Affairs determines eligibility for veterans education benefits.

## STILL SERVING?

### ACTIVE DUTY

- Tuition Assistance

### RESERVIST OR NATIONAL GUARD

#### Deployment

- ONGSP: NG only (exhaust, then switch to Chapter 33)
- Chapter 33: Post 9/11 GI Bill (cannot switch after applying)
- Chapter 1607: REAP\*
- Tuition Assistance

#### No Deployment

- ONGSP: NG only (Montgomery GI Bill for Selected Reserves)
- Chapter 1606
- Tuition Assistance

\*REAP has been terminated for all applicants, with complete termination expected in November 2019.

Disclaimer: This is a visual aid and not an exhaustive explanation of benefits; nor does it include every possible scenario of benefits eligibility.



# Education Benefits Deadlines & Reminders

## Ohio National Guard Scholarship Program Application Deadlines

November 1<sup>st</sup> for Spring Semester

April 1<sup>st</sup> for Summer Semester

July 1<sup>st</sup> for Fall Semester

CAC ONLY Access

Scholarship letter changes to another school?

NOBE issue? [see link](#) for NG contacts

## GI Bill Semester Certification Form Submission

**Dates:** Need to be submitted in advance to the academic start date of intent (typically 30 prior window).

### [GI Bill Semester Certification Form](#)

**Transferring benefits to another school?**

### [VA Form 22-1995](#)

**But I am a dependent?**

### [VA Form 22-5495](#)

Make sure you turn these in to your certifier to report changes in class schedule, major, transferring from one school to another so you are certified correctly.

## Special Events

**Pets For Vets Coming to East and Westshore Campuses:** Representatives from the Pets For Vets Program will be at the Lerner Veterans Center at East (ESS 2406) on September 30, and at the new Westshore Veterans Center (SLT 113) on October 3. Pets For Vets is a program designed to match Veterans in the Cleveland and surrounding communities who could benefit from having a companion animal, with local shelter dogs. Each dog is trained as a **companion dog** specifically to meet the needs of that individual Veteran. The main goal of the program main goal is to help our U.S. Military Veterans and at the same time, rescue our local shelter animals. It is a win-win for both of them!

Pets For Vets is a national organization founded in 2009. The organization was recently approved with its 501c3 designation to begin making matches as the only Cleveland Chapter! Currently they have 6 certified trainers (the average number of trainers in the 26 other national chapters is 4, so the group is starting off strong!), and we are hoping as time goes on, to find more trainers in order to facilitate more matches and grow the Cleveland chapter. All trainers must be approved by the National Offices and only 20% of those who apply are approved.

Each match consists of finding and training the dog specifically chosen for each individual Veteran, all veterinary care including neuter/spaying, microchipping and all vaccines and well care treatments as well as a complete welcome package provided to the Veteran on the day we hand the dog to them. The Veteran is supported every step of the way and once they have their dog, the Veteran will continue to be supported by the Pets for Vets organization as they become part of the Pets for Vets "family".

There is NO COST to the Veteran to receive his or her dog, however once they are given the dog, they do have to be able to financially support the dog and provide it with a safe and healthy home. Should the dog ever require major medical care (ie: diabetes or major surgery) which presents a financial burden for the Veteran, Pets for Vets will step in to support the cost so the Veteran does not have to give up the dog.

Please contact Joan Tiefel with any questions at [330.348.4000](tel:330.348.4000), or email: [cleveland-oh@petsforvets.com](mailto:cleveland-oh@petsforvets.com). Additionally, if you would like more information about the organization, please visit :[www.petsforvets.com](http://www.petsforvets.com)

That's all for now...



Signing off.... Sincerely,

*Rick DeChant*  
*Ohio Veterans Hall of Fame – 2017 Inductee*  
*Executive Director*  
*Veterans Initiative*  
*Cuyahoga Community College*