

**Instructions for VA students only:**

1. Go to <https://www.bkstr.com/tri-cstore/home>
2. Choose the "course materials & textbooks" tab; select "find course materials"
3. Select your campus, then your courses: Make sure you are choosing your specific CRNs.
4. Click "retrieve materials"
5. Choose a "buy" option. Do NOT select "rental", unless that is the only option available.
6. Proceed to cart, then proceed to checkout
7. If you have not yet done so, login or create your account. Please note that this Bookstore account will not be the same as your My Tri-C Space credentials.
8. Choose pick up (make sure to indicate if someone other than the student will be picking up the order), or shipping (VA funds do NOT cover shipping charges).
9. For payment method: choose "Tri-C CCP/VA/Third Party ", click SFA Provider box, type in student ID number, then "apply student funds".
10. Proceed to checkout.
11. If you want to have your order shipped, you must enter a credit card number. VA Accounts do not cover shipping charges.
12. For store pick up, you do not need to enter a credit card, simply "continue".
13. Review & place your order. PLEASE NOTE: Orders cannot be processed until your funds are available-no sooner than 10 calendar days before the beginning of the semester.

If you have any questions, please contact the Tri-C Bookstores:

Eastern Campus Bookstore 216-987-2070

Metro Campus Bookstore 216-987-3453

Western Campus Bookstore 216-987-5550

Westshore Campus Bookstore 216-987-3908

Or via email at [cuyahogacc@bkstr.com](mailto:cuyahogacc@bkstr.com)