



Important Update: Tri-C Books is Becoming Tri-C Digital Course Access

To better reflect the purpose of the charge and reduce confusion, **the Tri-C Books** fee on student accounts will be renamed **Tri-C Digital Course Access**.

This change is intended to help students clearly understand that the fee covers access to required digital course materials and resources for participating courses. Some students have mistakenly assumed the charge was for a physical textbook purchased through the Bookstore. The new name more accurately describes what the fee supports.

Frequently Asked Questions (FAQ)

What is Changing?

The fee name on your student account will be changed from **Tri-C Books** to **Tri-C Digital Course Access**.

The fee amount and the services provided are not changing as part of this update.

Eligible students will continue to receive access to required digital course materials as they do today.

Question: Why is the fee name changing?

Answer: The fee is being renamed to better describe what students are receiving. The new name, Tri-C Digital Course Access, makes it clear that the charge is for access to digital course materials rather than a physical textbook purchased from the Bookstore.

What is Not Changing?

Answer: Your access to digital course materials. The process for obtaining course materials. Any existing course requirements. This is simply a name change designed to make it easier for students to understand the purpose of the charge.

Question: When will I see the new name on my account?

Answer: The fee will begin appearing as Tri-C Digital Course Access once the change has been implemented in College systems. Students will be notified through College communications regarding the transition.

Question: Is this a new fee?

Answer: No. This is not a new fee. The change is only to the name displayed on your student account.

Question: Has the cost changed?

Answer: No. This update only changes the fee name. It does not change the amount charged for digital course materials.

Question: What does the Tri-C Digital Course Access fee cover?

Answer: The fee provides access to required digital course materials for participating in courses. These materials may include eBooks, online learning platforms, courseware, homework systems, and other digital resources required by your instructor.

Question: Does this fee cover physical textbooks?

Answer: No. The Tri-C Digital Course Access fee is intended to support digital course materials. Physical textbooks may require separate purchases if they are required for a course.

Question: Will I still receive my digital course materials the same way?

Answer: Yes. Students will continue to access digital course materials through the same processes currently in place for their courses through Brightspace.

Question: Why doesn't the College keep the name Tri-C Books?

Answer: Feedback indicated that some students believed the fee was related to purchasing physical books from the Bookstore. The new name more clearly communicates that the charge is for digital course material access.

Question: Who can I contact if I have questions about the fee?

Answer: Students can contact the Tri-C Bookstore or Campus Services and Business Operations for additional information regarding digital course materials and related charges.

Question: Where can I learn more about my course materials?

Answer: Information about required course materials can be found through the Tri-C Bookstore website, course syllabus, and communications from your instructor.