



Student Laptop Program FAQ

Cuyahoga Community College (Tri-C®) is committed to providing students with access to technology resources through the CARES Act Student Emergency Fund and the new Student Laptop Program.

- **Who is eligible for the Student Laptop Program?**

Students who are not eligible to apply for or receive CARES Act funding may be eligible for the Student Laptop Program if they:

- Are enrolled at least half time (six credits) in an academic program; or
- Are enrolled in a workforce certificate program.

- **How do I apply for the Student Laptop Program?**

Complete the online application [here](#)

- **Do I need to complete the FAFSA to be eligible for the student laptop program?**

The FAFSA is not required for the student laptop program, but students who are eligible file a FAFSA and apply for CARES Act Student Emergency Fund must file a FAFSA. See [Filing my FAFSA](#) for more information.

- **Can I apply for the Student Laptop Program if I've already received a laptop through another Tri-C program?**

Students who have received a laptop through other Tri-C programs are not eligible for this program.

- **How do I know if I'm eligible for CARES Act funding for Fall 2020?**

Visit the [CARES Act Student Emergency Fund webpage](#) for information on determining your eligibility.

- **Is there a cost for the laptop?**

Yes. Students must pay \$240 (less than 50% purchase price), which will be charged to their Tri-C account. The remainder of the cost is subsidized by the Cuyahoga Community College Foundation.

- **What forms of payment are accepted?**

Students can use cash, check or money order, credit card, or available authorized financial aid. Follow instructions found on [Paying for College](#).

- **How will I know if my application is approved?**

You will be notified via your Tri-C student email account. Allow 3-5 business days for your application to be processed

- **If I'm approved for the program, how do I get my laptop?**

You will receive pickup instructions via your Tri-C student email account once you've paid your portion of the cost. Tri-C's Learning Commons staff will coordinate laptop distribution and notify you of your pickup date and time.

- **Is there a deadline for picking up my laptop?**

Yes, you must pay for your laptop within two weeks of approval notification, and you must pickup your laptop within two weeks of payment.

- **If I have questions about my laptop once I've picked it up, who should I contact?**
Support information will be included with your laptop at the time of pickup.
- **Are CCP students eligible to apply for the Student Laptop Program?**
Yes, if they don't have access to technology through other programs.
- **Who can I contact with questions about the Student Laptop Program?**
Call the Financial Aid office at 216-987-6000 (Option 2) or email studentlaptop@tri-c.edu