

# Barnes & Noble FAQ

## Summer/Fall 2020

### 1. Are the campus bookstores open?

All students are encouraged to order Fall 2020 materials online, including textbooks, supplies, Tri-C gear and electronics. Books must be purchased online through the [bookstore website](#) or mobile app. All online orders over \$49 ship free.

**Limited items are available for purchase in Tri-C campus bookstores.** Please call for availability and/or more information:

Eastern	216-987-2070	Western	216-987-5550
Metropolitan	216-987-3453	Westshore	216-987-3908

#### **Aug. 3-23**

Monday and Thursday, 9 a.m. – 3 p.m.

#### **Super Saturdays - Aug. 22 and Aug. 29**

10 a.m. – 2 p.m.

#### **Aug. 24 – Sept. 11**

Monday through Friday, 9 a.m. – 5 p.m.

#### **Sept. 14 – Dec. 18**

Monday and Thursday, 9 a.m. – 3 p.m.

**NOTE:** The College is practicing COVID-19 mitigation measures. All campus visitors must wear face coverings and maintain safe distancing, and a limited number of people will be allowed on campus at any given time. You may experience delays getting into the campus building, as well as waiting in line at the bookstore.

### 2. What should I do with the textbooks I rented for spring and summer?

**You must ship your rented textbooks back. Do not come to campus.** A link to create a prepaid UPS shipping label has been provided in your rental return email reminders, as well as on the [bookstore website](#). Pack all rental returns in one box. Print your label, affix it to the box and drop your package at any UPS drop box or store.

Contact any Tri-C bookstore for additional information:

Eastern	216-987-2070	Western	216-987-5550
Metropolitan	216-987-3453	Westshore	216-987-3908

### 3. How do I get my books for fall semester?

Fall 2020 textbooks must be purchased online through the [bookstore website](#) or mobile app. Barnes & Noble is offering free ground shipping on all orders over \$49. **Limited**

**items are available for purchase in Tri-C campus bookstores.** Please call for availability and/or more information:

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**4. Do I have to pay shipping costs if I order my fall textbooks online?**

Barnes & Noble is providing free ground shipping for all orders over \$49.

**5. Does the bookstore sell PPE?**

Yes. Barnes & Noble has disposable face masks, face shields and disposable gloves available for purchase.

**6. I am a College Credit Plus student. How do I purchase books and course materials?**

CCP students must [follow these steps](#) to purchase textbooks and other materials.

**7. I am a veteran or have a third-party sponsor. How do I purchase books and course materials?**

[Veteran students](#) and those with [third-party sponsors](#) must follow the appropriate steps to purchase textbooks and other materials.

**8. Can I use financial aid for fall semester purchases from the bookstore?**

Yes. There are no changes in processing for student financial aid loaded onto your My Tri-C Card.

**9. Who can I contact with questions about the bookstores and their available services?**

Contact any campus bookstore:

Eastern	216-987-2070	Western	216-987-5550
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**10. Can I purchase graduation regalia for Fall Commencement?**

Yes. [Click here](#) to purchase graduation regalia (cap, gown, tassel). Once your order is placed, a bookstore team member will contact you to confirm your order and gown size.

We strongly encourage you to call your campus bookstore for information about sizing and any special arrangements:

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