

Cuyahoga Community College
Health Careers Clinical Compliancy...fulfilling background checks and health requirements for allied health and nursing programs

Uploading Required Documents to your CastleBranch Account

Welcome to the online support series for fulfilling background checks and health requirements for allied health and nursing programs at Tri-C. In this module you will learn how to upload documents for specific requirements to your CastleBranch account.

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<https://support.castlebranch.com/mycb/faq-videos/how-do-i-upload-a-document-for-a-specific-requirement/>

Step by step instructions are provided on the Castlebranch support web site. <https://support.castlebranch.com/mycb/faq-videos/how-do-i-upload-a-document-for-a-specific-requirement/>

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Uploading required documents to CastleBranch

CastleBranch Customer Service
 888.666.7788

Hours of Operation:
 Monday - Thursday: 8:00am - 8:00pm ET
 Friday: 8:00am - 6:30pm ET
 Sunday: 10:00am - 6:30pm ET

If you need assistance with the process, please contact CastleBranch Customer Service during normal business hours at 888.666.7788. Hours of operation are Monday through Thursday from 8:00am to 8:00pm ET; Friday from 8:00am to 6:30pm ET; and Sunday from 10:00am - 6:30pm ET.

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