## Sales and Service Technician

The retail Sales and Service Technician (SST) is a unique hybrid role for stores and is intended as a key pipeline for future career-growth within BSRO. This role is primarily responsible for serving the Boss (customer) through assessing the Bosses' needs, recommending appropriate products and/or services, performing entry-level vehicle services, and ensuring Boss satisfaction through thorough and timely completion of services. Successful individuals in this role will learn all aspects of store operations and effectively flex between interacting/serving the Boss and efficiently completing basic vehicle service tasks as required.

Valid automobile driver's license. Ability to learn and perform basic vehicle service tasks **Compensation:** Varies from each location and is discussed with the Store Manager at the interview based on education and experience.

## **Maintenance Technician**

Entry level position performing basic automotive services in the shop area.

Repairs and balances tires, performs lubrications and oil changes and basic vehicle inspections and elemental mechanical tasks; and interacts with Bosses in a non-sales capacity. Unloads and loads 20 to 100 pound items from trucks as required and moves them into warehouse storage and maintains service center standards of cleanliness.

Must have a valid automobile driver's license at all times and be able to drive customer and company vehicles.

**Compensation:** Varies from each location and is discussed with the Store Manager at the interview based on education and experience.

Sheila Gimmler

Recruitment Consultant

Cleveland, Akron and Elyria areas

Bridgestone Retail Operations

Bridgestone Americas, Inc.

Mobile: +1 216.202.7845

Email: <u>gimmlersheila@contractor.bfusa.com</u>

Web | Twitter | Facebook | Instagram | LinkedIn

