



→ FOOD



→ HOUSING



→ CHILD CARE



→ UTILITIES



→ HEALTHCARE

What is Benefits Access/Project GO!?

Benefits Access/Project GO! offers free services to assist qualifying students with resources to ease financial challenges and barriers to education. Project GO! provides help with food assistance, homelessness, childcare, utilities and health care.

Where can I find Benefits Access/Project GO! on campus?

Metropolitan Campus

MSS 23 (ground level)
2900 Community College Ave.
Cleveland, Ohio 44115

Eastern Campus

ESS 1600
4250 Richmond Road
Highland Hills, Ohio 44122

Western Campus

WSS 224
11000 Pleasant Valley Road
Parma, Ohio 44130

Westshore Campus at Corporate College West

room 108
25425 Center Ridge Road
Westlake, Ohio 44145

Can I get information on Benefits Access/Project GO! without coming to campus?

Benefits Access/Project GO! information is available online at www.tri-c.edu/projectgo. You can also contact a benefits coach at projectgo@tri-c.edu or 216-987-6000 (option 2).

If I apply through Tri-C, do I also need to apply at a Cuyahoga County Neighborhood Center?

No. You are not required to complete another application at the neighborhood centers or any other agency.

Do I still need to visit the agency after my initial application?

Project GO! benefits coaches provide assistance with the application process for public benefits. Any necessary follow-up will come directly

from the agency providing the benefits. Completed applications are uploaded to the Ohio Department of Job & Family Services (ODJFS) system within 24 hours.

What documents do I need to complete the application process?

Original verification is required when applying for assistance from many of the programs supported by the Ohio Benefit Bank. You will need to provide valid identification, 30-day proof of income, proof of citizenship and social security numbers for all persons listed on the application (including children).

What happens after I complete my online application?

ODJFS will contact you within 30 days to set up an interview for further guidance in the application process. You will also be contacted by a Project GO! benefits coach to ensure you have completed all of the required steps.

How long does it take to receive my benefits?

Once your interview is complete, the ODJFS representative will process your application for specific types of assistance. Most benefits are distributed monthly. Your date of acceptance will determine when you receive your benefits.

How can I check the status of my application?

You can check your application status or manage an existing case at www.odjfsbenefits.ohio.gov. Click on "Application Status" to create a new account (new users) or log in (existing users). Benefits Access/Project GO! staff are not permitted to access your application information.

What assistance is available to homeless students?

Benefits Access/Project GO! can connect you with various resources for housing assistance and provide a private space for you to connect with United Way 2-1-1 for immediate needs.

What should I do if I find myself at risk of becoming homeless?

If you are at risk of becoming homeless, please stop by or contact your nearest Benefits Access/Project GO! office for assistance.