

Student Laptop Program FAQ

Cuyahoga Community College (Tri-C®) is committed to providing affordable technology resources to students through the Student Laptop Program.

- **Who is eligible for the Student Laptop Program?**

Eligible students:

- Are enrolled at least part time (six credits) in an academic program
- Are enrolled in a workforce certificate program
- Able to pick up their laptop at a Tri-C campus (shipping not available)
- Have not received a laptop or computer from another Tri-C program

- **How do I apply for the Student Laptop Program?**

Students can complete the online application [here](#).

- **Do I need to complete the FAFSA form to be eligible for the Student Laptop Program?**

Completing the FAFSA form is not required for the Student Laptop Program, but it is strongly recommended. The FAFSA allows students to apply for federal aid, including grants, and helps us match you with other resources, such as scholarships. Visit [Tri-C's Complete Your FAFSA web page](#) for more information.

- **Is there a cost for the laptop?**

Yes. Students must pay \$250 (less than 50% of the purchase price), which will be charged to their Tri-C account. The remainder of the cost is subsidized by the Cuyahoga Community College Foundation.

- **What forms of payment are accepted?**

Students can use cash, checks, money orders, credit cards or other authorized financial aid. Follow the instructions found on the [Paying for College web page](#).

- **How long will it take for my application to be reviewed?**

Laptop applications are typically reviewed within three to five business days during the posted review periods. **Students enrolled only in later parts of term will have their laptop applications reviewed starting 10 days prior to the start of their classes.**

Note: Applications are only reviewed for the term during the posted schedule.

- **How will I be notified of the decision regarding my laptop application?**

Students will receive an email with decision details within **three to five** business days after their application is reviewed. Payment information will be included for students who are approved for the program. All communications will be sent to the students' Tri-C email.

- **If I'm approved for the program, how do I get my laptop?**

You will receive an email with pickup information one week after the payment is posted to your account. If you pay with a check, it can take at least 10 days to receive the email. Tri-C's Learning Commons staff will coordinate laptop distribution and notify you of your pickup date and time.

- **Is there a deadline for picking up my laptop?**

Yes, you must pay for your laptop within two weeks of the approval notification, and you must pick up your laptop within two weeks of payment.

- **If I have questions about my laptop once I've picked it up, who should I contact?**

Support information will be included with your laptop at the time of pickup.

- **Are College Credit Plus students eligible to apply for the Student Laptop Program?**

Yes, if they do not have access to technology through other programs.

- **Who can I contact with questions about the Student Laptop Program?**

Call the Financial Aid office at 216-987-6000 (Option 2) or email studentlaptop@tri-c.edu.

