

# COMEBACK PROGRAM FAQs

Debt forgiveness programs to help you continue your education.

	TRI-C COLLEGE COMEBACK	OHIO COLLEGE COMEBACK	CUYAHOGA COUNTY DEBT REPAYMENT
<b>How do I know if I am eligible?</b>	<ul style="list-style-type: none"> <li>You have an active Tri-C application on file (available at <a href="https://tri-c.edu/apply">tri-c.edu/apply</a>).</li> <li>You haven't attended Tri-C within two semesters or more before you want to start classes.</li> <li>You must have a minimum cumulative GPA of 2.0 at the time of your application.</li> <li>Your Free Application for Federal Student Aid (FAFSA) is current, if applicable. (available at <a href="https://tri-c.edu/fafsa">tri-c.edu/fafsa</a>).</li> <li>You have an approved Satisfactory Academic Program appeal for the current semester if you want to regain financial aid (available at <a href="https://tri-c.edu/sap">tri-c.edu/sap</a>).</li> </ul>	<ul style="list-style-type: none"> <li>You have an active Tri-C application on file (available at <a href="https://tri-c.edu/apply">tri-c.edu/apply</a>).</li> <li>You haven't attended Tri-C within two semesters or more before you want to start classes.</li> <li>You have a minimum cumulative GPA of 2.0 at the time of your application.</li> <li>Your debt is certified to the Ohio Attorney General collection — not special counsel.</li> </ul> <p>To view the full eligibility requirements, visit the Ohio College Comeback website: <a href="https://ohiocollegecomeback.org/">https://ohiocollegecomeback.org/</a></p>	<ul style="list-style-type: none"> <li>You have resided in Cuyahoga County for at least one year.</li> <li>You haven't attended Tri-C or Cleveland State University within one semester (not including summer) or earlier before you want to start classes.</li> <li>You have institutional debt at Tri-C or Cleveland State.</li> <li>You are currently or were previously eligible for a Pell Grant.</li> <li>You will be returning to Tri-C.</li> </ul>
<b>How do I know if I am eligible for the Tri-C College Comeback program?</b>	Complete this interest form at <a href="https://tri-c.edu/comeback">tri-c.edu/comeback</a> . After you complete the form, a representative will contact you with more information.	Complete this interest form at <a href="https://tri-c.edu/comeback">tri-c.edu/comeback</a> . After you complete the form, a representative will contact you with more information.	Contact Eunice Cabrera directly at <a href="mailto:eunice.cabrera@tri.edu">eunice.cabrera@tri.edu</a> .
<b>What happens after I complete the interest form?</b>	You will receive an approval or denial email with more information about your options and/or next steps.	You will receive an approval or denial email with more information about your options and/or next steps.	You will make an appointment to meet with a College Now representative. Then you will receive an email from Tri-C with more information about your options and/or next steps.
<b>When will I know if I am eligible?</b>	Please allow three to five business days for processing.	Please allow three to five business days for processing.	Please allow three to five business days for processing.
<b>How do I register for classes?</b>	If you are approved for the Tri-C College Comeback program, you will receive an email with instructions on how to register. You must complete your registration in person at an Enrollment Center. Visit <a href="https://tri-c.edu/enrollment-center">tri-c.edu/enrollment-center</a> for campus locations and hours. We also recommend making an appointment with an academic counselor before registering. Visit <a href="https://tri-c.edu/counseling">tri-c.edu/counseling</a> for more information.	If you are approved for the Ohio College Comeback program, you will receive an email with instructions on how to register. You must complete your registration in person at an Enrollment Center. Visit <a href="https://tri-c.edu/enrollment-center">tri-c.edu/enrollment-center</a> for campus locations and hours. We also recommend making an appointment with an academic counselor before registering. Visit <a href="https://tri-c.edu/counseling">tri-c.edu/counseling</a> for more information.	If you are approved for the Cuyahoga County Debt Repayment program, you will receive an approval email with instructions on how to register. You must complete your registration in person at an Enrollment Center. Visit <a href="https://tri-c.edu/enrollment-center">tri-c.edu/enrollment-center</a> for campus locations and hours. We also recommend making an appointment with an academic counselor before registering. Visit <a href="https://tri-c.edu/counseling">tri-c.edu/counseling</a> for more information.
<b>Do I need to pay at the time of registration?</b>	Yes, you are responsible for paying for the current semester's classes by the payment deadline. Visit <a href="https://tri-c.edu/payingforcollege">tri-c.edu/payingforcollege</a> for more information. If you are using financial aid, you must be in good standing or have an approved Satisfactory Academic Program appeal for the current semester.	Yes, you are responsible for paying for the current semester's classes by the payment deadline. Visit <a href="https://tri-c.edu/payingforcollege">tri-c.edu/payingforcollege</a> for more information. If you are using financial aid, you must be in good standing or have an approved Satisfactory Academic Program appeal for the current semester.	Yes, you are responsible for paying for the current semester's classes by the payment deadline. Visit <a href="https://tri-c.edu/payingforcollege">tri-c.edu/payingforcollege</a> for more information. If you are using financial aid, you must be in good standing or have an approved Satisfactory Academic Program appeal for the current semester.

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<b>Can I register online?</b>	No, you must register in person. Find the Enrollment Center locations and hours at <a href="http://tri-c.edu/enrollment-center">tri-c.edu/enrollment-center</a> .	No, you must register in person. Find the Enrollment Center locations and hours at <a href="http://tri-c.edu/enrollment-center">tri-c.edu/enrollment-center</a> .	No, you must register in person. Find the Enrollment Center locations and hours at <a href="http://tri-c.edu/enrollment-center">tri-c.edu/enrollment-center</a> .
<b>When does the hold come off of my account?</b>	The hold will remain on your account until all the academic requirements are met. Learn more at <a href="http://tri-c.edu/comeback">tri-c.edu/comeback</a> . After completing all the requirements, visit an Enrollment Center to speak with a representative. Visit <a href="http://tri-c.edu/enrollment-center">tri-c.edu/enrollment-center</a> for campus locations and hours. The representative will confirm your eligibility and help you with the next steps.	The hold will remain on your account until all the academic requirements are met. Learn more at <a href="http://tri-c.edu/comeback">tri-c.edu/comeback</a> . After completing all the requirements, visit an Enrollment Center to speak with a representative. Visit <a href="http://tri-c.edu/enrollment-center">tri-c.edu/enrollment-center</a> for campus locations and hours. The representative will confirm your eligibility and help you with the next steps.	The hold will be removed seven to 14 days after you confirm your schedule with Eunice Cabrera at <a href="mailto:eunice.cabrera@tri-c.edu">eunice.cabrera@tri-c.edu</a> .
<b>What if I need to register for the next semester and still have a hold on my account?</b>	Visit an Enrollment Center to speak with a representative. Visit <a href="http://tri-c.edu/enrollment-center">tri-c.edu/enrollment-center</a> for campus locations and hours. You must register in person. The representative must verify you have met the program qualifications before you can register for the next semester.	Visit an Enrollment Center to speak with a representative. Visit <a href="http://tri-c.edu/enrollment-center">tri-c.edu/enrollment-center</a> for campus locations and hours. You must register in person. The representative must verify you have met the program qualifications before you can register for the next semester.	The hold will be lifted before you register for the next semester.
<b>When does the debt get paid?</b>	The previous balance (up to \$1000) is paid when you meet all the program requirements. Learn more at <a href="http://tri-c.edu/comeback">tri-c.edu/comeback</a> . The payments will begin processing about two to three weeks after the semester ends.	The previous balance (up to \$5000) is paid when you meet all the program requirements at Tri-C or the compact institution (six completed credits, 2.0 GPA). Learn more at <a href="http://tri-c.edu/comeback">tri-c.edu/comeback</a> . The payments will begin processing about two to three weeks after the semester ends.	The previous balance (up to \$2000) is paid after you register for classes.
<b>When does the debt clear with the Ohio Attorney General?</b>	Debt at the Ohio Attorney General's office cannot be discharged until you meet all the program requirements. Please allow about four weeks after the end of the semester for processing.	Debt at the Ohio Attorney General's office cannot be discharged until you meet all the program requirements. Please allow about four weeks after the end of the semester for processing.	Debt at the Ohio Attorney General's office cannot be discharged until you meet all the program requirements. Please allow about four weeks after the debt is paid for processing.
<b>Is there a minimum number of credits I must take for each program?</b>	You must enroll in at least one course that is part of your academic plan. If you have just returned from Academic Dismissal or passed a Satisfactory Academic Progress appeal, you may need to take additional credits.	You must enroll at Tri-C for six or more credits as part of your academic plan, <b>or</b> you can enroll at another institution and have the Tri-C transcript released.	You must enroll in at least one course as part of your academic plan. If you have just returned from Academic Dismissal or passed a Satisfactory Academic Progress appeal, you may need to take additional credits.
<b>What are the requirements for the program once I am registered?</b>	<ul style="list-style-type: none"> <li>You must have a year-long financial aid plan.</li> <li>You must have a DegreeWorks academic plan. Visit <a href="http://tri-c.edu/degreeworks">tri-c.edu/degreeworks</a> for more information.</li> <li>You need a minimum 2.0 GPA.</li> <li>You must enroll in at least one course as part of your academic plan.</li> </ul>	<ul style="list-style-type: none"> <li>You must meet with an academic counselor. Visit <a href="http://tri-c.edu/counseling">tri-c.edu/counseling</a> for more information.</li> <li>You must complete at least one academic term.</li> <li>You must earn six credits toward an associate degree or certificate program.</li> </ul>	You must register and complete courses for the semester.