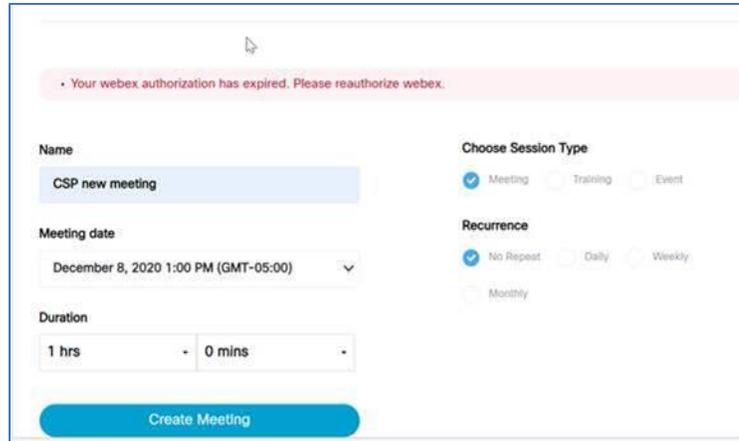# Webex In Blackboard: Authorization Expiration Known Issue

12/9/2020

If the Webex tool page in Blackboard has not been accessed within approximately 30 days, the user will receive the following warning:

"Your webex authorization has expired. Please reauthorize webex."

To resolve the issue:

Log out of Webex in Blackboard by selecting the "Log out of Webex" icon,

located at the top right, adjacent to the Support button.
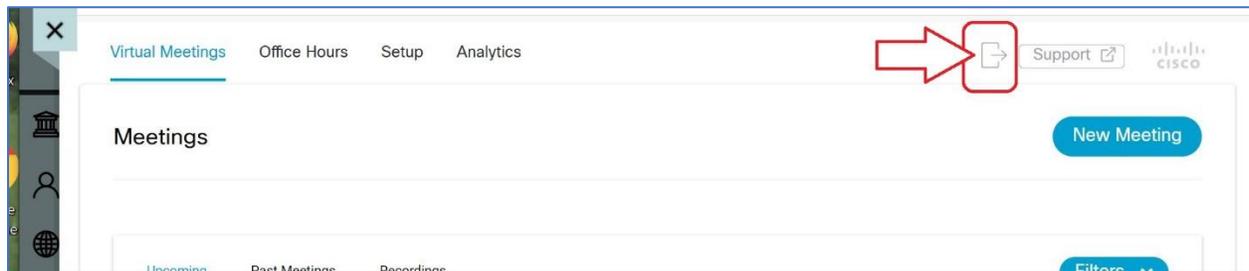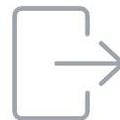
At the pop-up window:

Select "Sign in With Webex Meetings"

At the new pop-up window, verify your S number at the top

Select "Accept".

You will now have access to Webex in Blackboard again.