

Reset quiz attempts

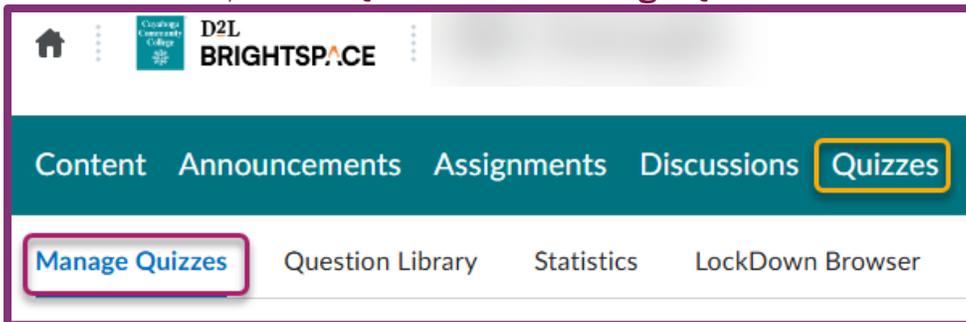
Quick Summary

Learners may experience technical issues while taking a quiz. If necessary, you can reset a quiz attempt for your learner and provide the opportunity to retake their quizzes by resetting attempts.

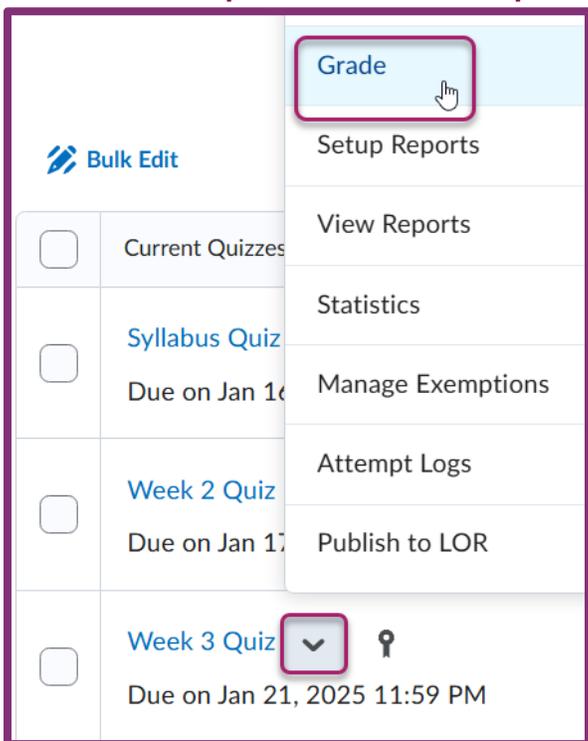
- Select Quizzes then Manage Quizzes.
- Open the Drop-down arrow and choose Grade.
- Check the desired Quiz attempt and select Reset.

Step 1: Navigate to the Quiz and Grade.

On the navbar, select Quizzes and Manage Quizzes.

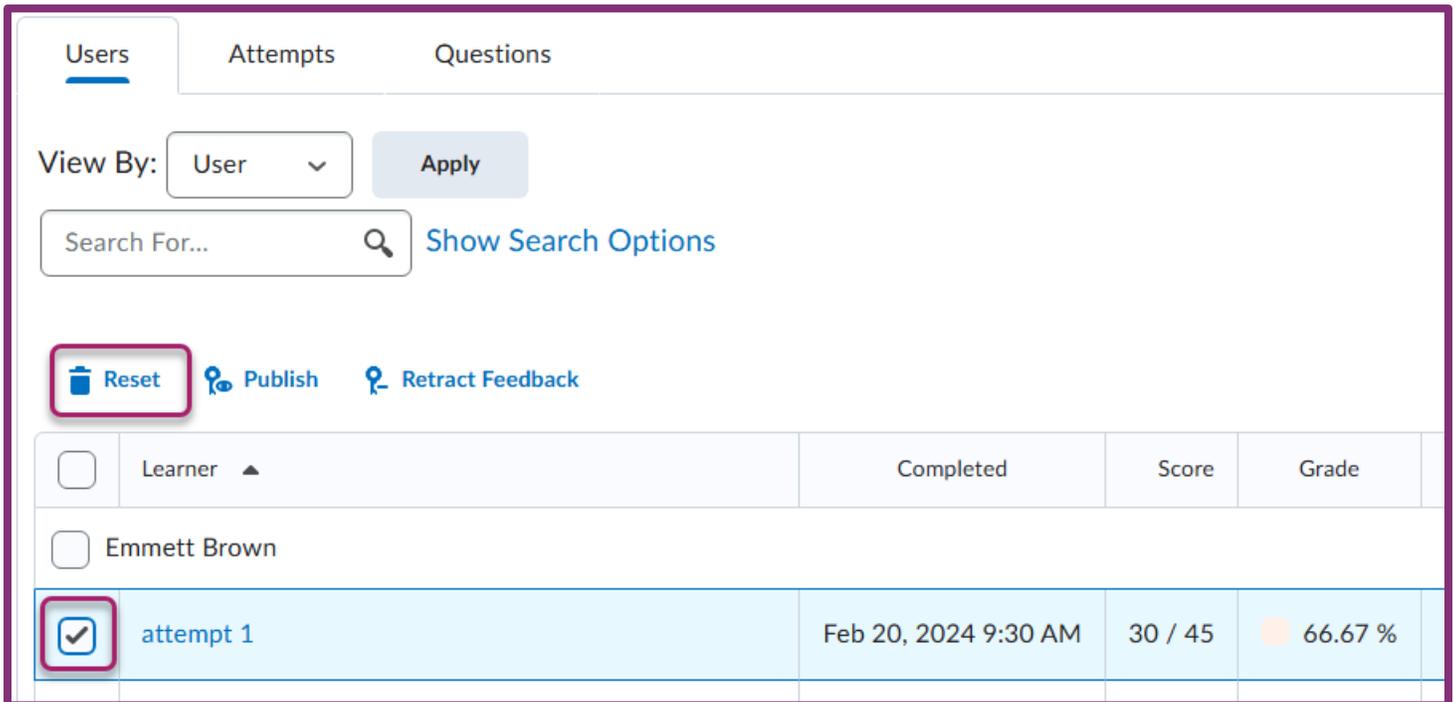


Select the drop-down menu for quiz with attempts you want to reset and choose Grade.



Step 2: Reset desired Quiz attempts

Select the check box for each attempt you want to reset and then click the Reset button at the top of the list of quiz attempts.



The screenshot shows the Brightspace interface with the 'Users' tab selected. At the top, there are tabs for 'Users', 'Attempts', and 'Questions'. Below the tabs, there is a 'View By:' dropdown menu set to 'User' and an 'Apply' button. A search bar is present with the text 'Search For...' and a magnifying glass icon, followed by a link to 'Show Search Options'. Below the search bar, there are three buttons: 'Reset' (highlighted with a red box), 'Publish', and 'Retract Feedback'. The main content area is a table with the following columns: 'Learner', 'Completed', 'Score', and 'Grade'. The table contains two rows: one for 'Emmett Brown' and one for 'attempt 1'. The 'attempt 1' row has a checked checkbox in the 'Learner' column, a date of 'Feb 20, 2024 9:30 AM', a score of '30 / 45', and a grade of '66.67 %'. The 'Reset' button and the checkbox for 'attempt 1' are both highlighted with red boxes.

<input type="checkbox"/>	Learner ▲	Completed	Score	Grade
<input type="checkbox"/>	Emmett Brown			
<input checked="" type="checkbox"/>	attempt 1	Feb 20, 2024 9:30 AM	30 / 45	66.67 %

Please Note: By default, the Grade Quiz page only displays completed quiz attempts. To view quiz attempts in progress, on the Users tab or the Attempts tab, from the Restrict to filter, select either All attempts or Users with attempts in progress.

Need Help?

- For help completing any steps of this process, or if something is not working as expected, please contact the [Help Desk](#).
- If you have questions about a Quiz and how to set it up or edit it, please make an appointment with a member of the Instructional Design Team.
 - Book a [virtual appointment](#)
 - Email for an [in-person appointment](#)
- For additional Brightspace questions, make sure to contact the person or department best able to help you by reviewing the [Faculty Support Flowchart](#)