



Student Services and Resources

24/7 Helpdesk – Technical Support

www.tri-c.edu/administrative-departments/information-technology-services

216- 987-4357 (HELP)

- Blackboard, Browser issues, Microsoft Office help
- My Tri-C Space – Log-in issues and password resets
- Tri-C Email Help

Academic Calendar

www.tri-c.edu/acadcalendar

- Important dates/timelines for students
- Semester and Session (part of term) start and end dates
- Petition to graduate deadlines

Accessibility Services

www.tri-c.edu/student-accessibility-services

216-800-6744

- Accommodations & support for students with disabilities
- Services for classroom and/or online learning students
- Information on Assistive Technology

Admission to Tri-C

www.tri-c.edu/apply

800-987-6000

- Transcript information: www.tri-c.edu/transcripts
- Application for admission

Assessment Center

www.tri-c.edu/placementtesting

East: eastassessment@tri-c.edu

Metro: metroassessment@tri-c.edu

West: westassessment@tri-c.edu

Westshore: westshoreassessment@tri-c.edu

Brunswick: brunswickassessmentcenter@tri-c.edu

- Placement testing (ALEKS Math and Accuplacer English)

Customer Service Center

www.tri-c.edu/administrative-departments/customer-service.html

216-987-6000

- Paying tuition statements
- Other financial transactions

Bookstore

My Tri-C Space > Registration tab > Find Textbooks

www.cuyahoga-west.bncollege.com

East: 216-987-2070

Metro: 216-987-4550

West: 216-987-5550

Westshore: 216-987-3908

- Four campus locations for books, supplies, & apparel

Campus Police & Security Services

www.tri-c.edu/administrative-departments/campus-police

Non-emergencies: 216-987-4325

Emergencies: 216-987-4911

- Ticket appeals
- Report injuries, accidents, or lost items
- Crime Statistics

College Guidelines for Students

www.tri-c.edu/student-resources/student-handbook.html

- Student Handbook – Rights & Obligations as a student
- Tri-C Policies and Procedures

Counseling

www.tri-c.edu/counseling

East: 216-987-2503

Metro: 216-987-4900

West: 216-987-5506

Westshore: 216-987-3900

Brunswick: 216-987-5200

- Academic advising, personal & career counseling

Career Center

www.tri-c.edu/careerservices

East: 216-987-2567

Metro: 216-987-4913

West: 216-987-5575

Westshore: 216-987-5031

Brunswick: 216-987-5575

- Free career search and resume writing workshops
- Job search advising, internships, and co-ops

Online Learning and Academic Technology (OLAT)

www.tri-c.edu/online

- Questions about online learning or Blackboard

Financial Aid

www.tri-c.edu/financialassistance

216-987-6000 option 2

financialaid@tri-c.edu

- Assists students with finding a way to pay for college

- Help with completing the FAFSA
- Applications for scholarships, grants and loans

Health & Wellness

www.tri-c.edu/community/community-services/community-health

- Community resources for students to embrace a healthy lifestyle
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Library

<http://www.tri-c.edu/library>

Refer to website for current phone numbers and schedule

- Locate books, articles, reference tools, etc.
 - Ask a librarian tools
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Project Go - Ohio Benefits Bank

www.tri-c.edu/paying-for-college/financial-aid-and-scholarships/benefits-accessproject-go

Eastern Campus ESS Room 1602 216-987-2705

Metro Campus MSS Room 23 216-987-3122

Western Campus WSS Room 224 216-987-5859

Westshore Campus SHCS Room

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ProjectGO@Tri-C.edu

- Applications for benefits
 - Guidance on procedures for benefits
 - Benefits coaches are available
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Student Life, Athletics, and Recreation

www.tri-c.edu/studentlife

East: 216-987-2045 Metro: 216-987-4610

West: 216-987-5428 Westshore: studentlife-ws@tri-c.edu

- Student Clubs & Student Leadership opportunities
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Technology Learning Center (TLC)

www.tri-c.edu/learning-commons/technology-learning-centers

East: 216-987-2444 Metro: 216-987-3679

West: 216-987-5596 Westshore: 216-987-3888

Brunswick: 216-987-3877

- Access to computers, over 200 workstations college-wide
 - Open labs with laser printers and helpful staff
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Tutoring Support Services

www.tri-c.edu/tutoring

East: 216-987-2343 Metro: 216-987-4319

West: 216-987-5683 Westshore: 216-987-5902

Brunswick: 216-987-3879

- On-campus and virtual tutoring services
- Online tutoring at

www.tri-c.edu/tutoring/tutorme-online-tutoring.html
