



# Student Services and Resources

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## 24/7 Helpdesk – Technical Support

[www.tri-c.edu/administrative-departments/information-technology-services](http://www.tri-c.edu/administrative-departments/information-technology-services)

216- 987-4357 (HELP)

- Blackboard, Browser issues, Microsoft Office help
- My Tri-C Space – Log-in issues and password resets
- Tri-C Email Help

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## Academic Calendar

[www.tri-c.edu/acadcalendar](http://www.tri-c.edu/acadcalendar)

- Important dates/timelines for students
- Semester and Session (part of term) start and end dates
- Petition to graduate deadlines

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## Accessibility Services

[www.tri-c.edu/student-accessibility-services](http://www.tri-c.edu/student-accessibility-services)

216-800-6744

- Accommodations & support for students with disabilities
- Services for classroom and/or online learning students
- Information on Assistive Technology

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## Admission to Tri-C

[www.tri-c.edu/apply](http://www.tri-c.edu/apply)

800-987-6000

- Transcript information: [www.tri-c.edu/transcripts](http://www.tri-c.edu/transcripts)
- Application for admission

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## Assessment Center

[www.tri-c.edu/placementtesting](http://www.tri-c.edu/placementtesting)

East: [eastassessment@tri-c.edu](mailto:eastassessment@tri-c.edu)

Metro: [metroassessment@tri-c.edu](mailto:metroassessment@tri-c.edu)

West: [westassessment@tri-c.edu](mailto:westassessment@tri-c.edu)

Westshore: [westshoreassessment@tri-c.edu](mailto:westshoreassessment@tri-c.edu)

Brunswick: [brunswickassessmentcenter@tri-c.edu](mailto:brunswickassessmentcenter@tri-c.edu)

- Placement testing (ALEKS Math and Accuplacer English)

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## Customer Service Center

[www.tri-c.edu/administrative-departments/customer-service.html](http://www.tri-c.edu/administrative-departments/customer-service.html)

216-987-6000

- Paying tuition statements
- Other financial transactions

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## Bookstore

My Tri-C Space > Registration tab > Find Textbooks

[www.cuyahoga-west.bnccollege.com](http://www.cuyahoga-west.bnccollege.com)

East: 216-987-2070      Metro: 216-987-4550

West: 216-987-5550      Westshore: 216-987-3908

- Four campus locations for books, supplies, & apparel

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## Campus Police & Security Services

[www.tri-c.edu/administrative-departments/campus-police](http://www.tri-c.edu/administrative-departments/campus-police)

Non-emergencies: 216-987-4325

Emergencies: 216-987-4911

- Ticket appeals
- Report injuries, accidents, or lost items
- Crime Statistics

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## College Guidelines for Students

[www.tri-c.edu/student-resources/student-handbook.html](http://www.tri-c.edu/student-resources/student-handbook.html)

- Student Handbook – Rights & Obligations as a student
- Tri-C Policies and Procedures

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## Counseling

[www.tri-c.edu/counseling](http://www.tri-c.edu/counseling)

East: 216-987-2503

Metro: 216-987-4900

West: 216-987-5506

Westshore: 216-987-3900

Brunswick: 216-987-5200

- Academic advising, personal & career counseling

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## Career Center

[www.tri-c.edu/careerservices](http://www.tri-c.edu/careerservices)

East: 216-987-2567

Metro: 216-987-4913

West: 216-987-5575

Westshore: 216-987-5031

Brunswick: 216-987-5575

- Free career search and resume writing workshops
- Job search advising, internships, and co-ops

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## Online Learning and Academic Technolgy (OLAT)

[www.tri-c.edu/online](http://www.tri-c.edu/online)

- Questions about online learning or Blackboard

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## Financial Aid

[www.tri-c.edu/financialassistance](http://www.tri-c.edu/financialassistance)

216-987-6000 option 2

[financialaid@tri-c.edu](mailto:financialaid@tri-c.edu)

- Assists students with finding a way to pay for college
- Help with completing the FAFSA
- Applications for scholarships, grants and loans

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## Health & Wellness

[www.tri-c.edu/community/community-services/community-health](http://www.tri-c.edu/community/community-services/community-health)

- Community resources for students to embrace a healthy lifestyle

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**Library**

<http://www.tri-c.edu/library>

Refer to website for current phone numbers and schedule

- Locate books, articles, reference tools, etc.
- Ask a librarian tools

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**Project Go - Ohio Benefits Bank**

[www.tri-c.edu/paying-for-college/financial-aid-and-scholarships/benefits-accessproject-go](http://www.tri-c.edu/paying-for-college/financial-aid-and-scholarships/benefits-accessproject-go)

Eastern Campus    ESS Room 1602    216-987-2705

Metro Campus    MSS Room 23    216-987-3122

Western Campus    WSS Room 224    216-987-5859

Westshore Campus    SHCS Room 141

[ProjectGO@Tri-C.edu](mailto:ProjectGO@Tri-C.edu)

- Applications for benefits
- Guidance on procedures for benefits
- Benefits coaches are available

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**Student Life, Athletics, and Recreation**

[www.tri-c.edu/studentlife](http://www.tri-c.edu/studentlife)

East: 216-987-2045    Metro: 216-987-4610

West: 216-987-5428    Westshore: studentlife-ws@tri-c.edu

- Student Clubs & Student Leadership opportunities
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**Technology Learning Center (TLC)**

[www.tri-c.edu/learning-commons/technology-learning-centers](http://www.tri-c.edu/learning-commons/technology-learning-centers)

East: 216-987-2444    Metro: 216-987-3679

West: 216-987-5596    Westshore: 216-987-3888

Brunswick: 216-987-3877

- Access to computers, over 200 workstations college-wide
  - Open labs with laser printers and helpful staff
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**Tutoring Support Services**

[www.tri-c.edu/tutoring](http://www.tri-c.edu/tutoring)

East: 216-987-2343    Metro: 216-987-4319

West: 216-987-5683    Westshore: 216-987-5902

Brunswick: 216-987-3879

- On-campus and virtual tutoring services
  - Online tutoring at [www.tri-c.edu/tutoring/smarthinking-online-tutoring.html](http://www.tri-c.edu/tutoring/smarthinking-online-tutoring.html)
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