



Cuyahoga Community College (Tri-C®)

First Year Experience Program

Frequently Asked Questions

Welcome to the First Year Experience (FYE) Program at Tri-C!

Starting college is a major step, and FYE will help you start your Tri-C career on the right path. The following are four major goals for you as a new student in the FYE program:

- **Connect** - You will connect with College personnel, resources, and peers to build a campus community and support system.
- **Engage** - You will be active in the College community and be responsible for your own learning and development.
- **Plan** - You will explore your personal and career interests and plot out a course sequence for degree completion. Additionally, you will reflect on what it means to be a student and develop a success plan that will help you balance school and personal demands
- **Succeed** - You will acquire the necessary skills, habits and resources to help you achieve your goals.

1. What is included in FYE?

FYE features a series of activities designed to help you succeed. The program is customized to each student's individual needs, and may include the following:

- **New Student Orientation (NSO)** will introduce you to Tri-C policies, procedures and resources. Additionally, students receive an individual counseling session, campus tour, and assistance with course selection and registration. Find out more at [orientation](#).
- **New Student Convocation (GEN 1003)** is a celebration of the start of your Tri-C journey and a formal introduction to the campus community. You will learn about campus life and College expectations, and connect with campus resources, faculty and other students in their programs. **Note that GEN 1003 and GEN 1070 are co-requisites. Students must register for both courses.**
- **First Year Success Seminar (GEN 1070)** is a one-credit course that develops lifelong learning skills and connects students to College resources. Course topics include time management, managing college and personal finances, connecting to essential college resources, information literacy, and more. Students will also begin working on their academic plan. **Note that GEN 1070 and GEN 1003 are co-requisites. Students must register for both courses.**
- **Fast Forward is Tri-C's foundational learning program.** As a new student, you will qualify for Fast Forward (based on **ACCUPLACER** scores) and you may be required to follow this program before proceeding to future classes. Foundational courses **must** be started in the first semester at the College.
- **Bridges are intensive courses** designed to help you complete your requirements FASTER and with greater SUCCESS! Bridges may be required based on your English **ACCUPLACER** scores.

In addition to the activities on your [FYE](#) plan, you will benefit from numerous campus resources, such as peer mentors, success specialists, and events and activities specifically designed for new students.

2. Who is required to participate in FYE?

All new, credit-earning students are required to participate in FYE. This includes full-time and part-time students. You are qualified for [FYE](#) based on the information on your application for admission.

3. What is the definition of a new student?

You are considered **new** student if you have not previously attended college.

4. Do returning, transfer and transient students participate in FYE?

No. **Only new** students are required to participate in [FYE](#). Transient students are exempt if they have completed 12 or more credit hours and maintained a 2.5 GPA.



- 5. If I am a College Credit Plus (CCP) student, am I required to participate in FYE?**
If you are currently a CCP student, you are not required to participate in [FYE](#). New students who are *former* CCP students may be excluded from [FYE](#) under certain conditions. Students should contact the Counseling Department for more information.
- 6. If I am an English-as-a-Second Language (ESL) student, am I required to participate in FYE?**
As an ESL student, you will participate in [FYE](#) after you complete all levels of ESL.
- 7. When will I receive my FYE plan?**
You will receive your customized [FYE](#) plan at New Student Orientation (NSO).
- 8. What happens if I do not participate in FYE?**
If you do not complete one or more of your [FYE](#) requirements, then a hold will be placed on your student record, preventing you from registering in the future.
- 9. What happens if I do not pass the success seminar course?**
The grade for the success seminar is **pass/no-pass**. If you do not pass the **success seminar (GEN 1070)** you will receive a registration hold. You must retake the course.
- 10. Do I have to pay for the success seminar? Is it covered by financial aid?**
The **success seminar is a one-credit course**. Tuition is charged for the success seminar, and it is eligible to be covered by federal financial aid.
- 11. Does the success seminar have a textbook?**
No, but Tri-C Challenger's Guide will be available to you online. In addition, you will have access to a **variety of resources**, including the Student Handbook, which is available for free in the bookstore.
- 12. If I am not eligible for FYE, can I still take the success seminar?**
The success seminar is specifically designed for new students. If you are a **non-FYE student, you should select a different General Studies course**.
- 13. What are my options if I enroll late in the term?**
Late-term (after the start of the 14-week session) sections of the success seminar will be offered. However, if you enroll late in the semester you must participate in online orientation and online New Student Convocation.
- 14. Can I fulfill their FYE requirements at any campus?**
Students should participate in the FYE program **at their campus of most frequent attendance**. However, if necessary, you may attend the success seminar, convocation or orientation at another campus.
- 15. How do I find the dates for the FYE activities?**
The **success seminar (GEN 1070)** and **convocation (GEN 1003)** dates and times may be found in the online course schedule. For a list of the orientations for each campus, visit the Counseling Web page, or click this link: [NSO Dates](#)
- 16. What if my preferred New Student Convocation is filled?**
You may select the convocation that best fits your schedule; however, **if your preferred convocation is filled**, you should contact the Dean of Students' office to request an override. Overrides may be issued if there is available space.
- 17. What if I am an online student participating in FYE?**
The **components of FYE are primarily offered in person**. Students must meet special criteria (determined by the Assistant Dean of Counseling) in order to participate in the online orientation, online success seminar, or online convocation. You should contact the Counseling Department to obtain an override if you are unable to visit campus, **and** if you plan to take **all** of your courses online.
- 18. Who do I call if I have more questions?**
For more information, please call **216-987-6000** and select the **Counseling option**.

