



NEED/CONCERN	DEPT & CONTACT PERSON	LOCATION
Admission applications, registration issues, payment plans, Bank Mobile, bus passes, meal plans, transcripts, change of residency and other student records, academic dismissal appeals, ID cards	Enrollment Center Tracy Jackson Tracy.JacksonWilliams@tri-c.edu 987-6000 Option #1 or #3	Student Services MSS Ground Level Room #G23
Campus tours, peer mentoring, connection to campus resources, assistance navigating My Tri-C Space, Student Ambassadors	Student Success Specialists Verita Bell Verita.Bell@tri-c.edu Untaya Miller Untaya.Miller@tri-c.edu	Student Services MSS Ground Level Room #G15
Admission and orientation programs for special student populations: F1 international students and College Credit Plus (CCP)	F1 International Students Lori Brindisi Lori.Brindisi@tri-c.edu CCP/Veteran Certification Della Hilbert Della.Hilbert@tri-c.edu	Student Services MSS Ground Level Room #G04
Academic and career advising, test anxiety and time/stress management, student success workshops, psychological counseling, referrals, graduation petitions, My Academic Plan (MAP)	Counseling Terry Webb Terry.Webb@tri-c.edu Jeanette Bell Jeanette.Bell@tri-c.edu 987-6000 Option #2	Student Services MSS 130
FAFSA, scholarships, student loans, College Work Study, financial aid requirements on <i>My Tri-C Space</i> , Satisfactory Academic Progress (SAP), book authorizations, applications for public benefits (Benefits Access/ Project Go!)	Financial Aid & Scholarships Dee Logan-Cosme DeAuntha.Logan-Cosme@tri-c.edu Mary Grega Mary.Grega@tri-c.edu	Student Services MSS Ground Level Room #G23
Academic testing, placement testing, in-person and online tutoring in math, accounting, English, ESL, IT, Spanish, natural sciences	Testing and Tutoring Center Ariel Powell Ariel.Powell@tri-c.edu Natalie Daniels Natalie.Daniels@tri-c.edu	Student Services MSS 103 MSS 4 th Floor
Program assistance for first generation college students who meet income eligibility requirements	TRiO Student Support Services (Metro) Brandi Aiken-McRae Brandi.Aiken-McRae@tri-c.edu	Liberal Arts MLA 103
Degree earning and workforce programs, access to veteran and military community support services	Veterans Services Ally Sroczyński Ally.Sroczyński@tri-c.edu	Student Services MSS 501



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Reference materials, research assistance, OhioLINK, laptop rental	Library/Learning Commons <i>Reference Materials & Research Assistance:</i> http://libguides.tri-c.edu/covid19/chat <i>OhioLINK, Laptop Rental, Drop-off/Pick-up Service:</i> Christina Sugar Christina.Sugar2@tri-c.edu Connie Clemons Constance.Clemons@tri-c.edu	Student Services MSS 3 rd Floor
Researching/applying/touring/transferring to four-year institutions	Transfer Center Melissa Swafford Melissa.Swafford@tri-c.edu HerBrina Shepherd HerBrina.Shepherd@tri-c.edu	Student Services MSS 209
Assistance with outlining and organizing writing, reading fluency and comprehension	Reading/Writing Center Kyla Weeks Kyla.Weeks@tri-c.edu	Student Service MSS 4 th Floor
Internships and co-ops, job fairs, employment searches, interview preparation, resume building, My Plan career assessment	Career Center Martin Kinsella Martin.Kinsella@tri-c.edu	Student Services MSS 209
Concerns regarding academic policies or procedures	Academic Affairs Angela Gaston Angela.Gaston@tri-c.edu	Business & Administration MBA 214
DISCIPLINES: ACCT, BADM, ECON, FIN, MARK, MATH, Criminal Justice	Business, Math & Technology Diana Carr Diana.Carr@tri-c.edu	Business & Administration MBA 200
DISCIPLINES: IT	Information Technology Michelle Jankura Michelle.Jankura@tri-c.edu	MetroHealth Science & Health Careers MSHC 122
DISCIPLINES: Dental Hygiene, Dietetic Tech, EMT, HIM, Med Asst., Med Lab Tech, etc.	Health Careers Kelly Soinski Kelly.Soinski@tri-c.edu	MetroHealth Science & Health Careers MSHC 102
DISCIPLINES: ENG, Foreign Language, SOC, PSY, HIST, Anthropology, ESL, PHIL, Speech	Liberal Arts Wanda Ojo Wanda.Ojo@tri-c.edu	Liberal Arts MLA 118
DISCIPLINES: Art, Dance, Media and Journalism Studies, Music, Theater, Film and Media Arts, Interior Design, Recording Arts and Technology, Visual Communication and Design (Graphic Design, Illustration, Photography, Animation, Game Design, Web and Interactive Media)	Creative Arts Tamara Rozek Tamara.Rozek@tri-c.edu Amy Payne Amy.Payne@tri-c.edu	Center for Creative Arts MCCA 109
DISCIPLINES: Mechanical/ Manufacturing, Electrical/Bio-Medical, Construction, Digital Communications Technologies	Engineering Vivian Garth Vivian.Garth@tri-c.edu	Advanced Technology Training Center ATTC 258



NEED/CONCERN	DEPT & CONTACT PERSON	LOCATION
DISCIPLINES: Associate Degree of Nursing, Licensed Practical Nursing Certificate	Nursing Evelyn Torres Evelyn.Torres@tri-c.edu	MetroHealth Science & Health Careers MSHC 337
Student conduct, complaints and miscellaneous student concerns; New Student Convocation, Dean’s Honors Program	Student Affairs Karen Lee Karen.Lee@tri-c.edu Monesha Townsend Monesha.Townsend@tri-c.edu	Business & Administration MBA 105
Lockers, Phi Theta Kappa, student clubs and organizations, food pantry, athletics, co-curricular events, recreation center (pool and fitness center)	Student Engagement Nache Jones Nache.Jones@tri-c.edu Davion Fisher Davion.Fisher@tri-c.edu Athletics & Recreation Anthony Franklin Anthony.Franklin@tri-c.edu	Campus Center MCC 200L2 Recreation Center MRC 118
Information, support and referrals for women who are in a transitional time	Women in Transition (WIT) Kendra Willis Kendra.Willis@tri-c.edu	Student Services MSS 212
Course assignments, attendance and grading policy, faculty office hours	Course Instructor	Course syllabus or Associate Academic Dean
Accommodations for physical or learning disabilities (<i>wheelchair for campus use only</i>)	Student Accessibility Services Lisa Husamadeen Lisa.Husamadeen@tri-c.edu Evelyn Anderson Evelyn.Anderson2@tri-c.edu	Student Services MSS 209
Guidance, mentoring and support for CMSD graduates belonging to the Say Yes cohort	Say Yes Program De’Antae Ware DeAntae.Ware@tri-c.edu	Student Services MSS 220
ABLE (Adult Basic Literacy Education), GED (General Education Development) preparation, ESOL (English for Speakers of other Languages)	Ohio Options for Adults (formerly Aspire, Adult Diploma Program) Cicely Campbell Cicely.Campbell@tri-c.edu	Manufacturing Technology Center MTC 133
Technology access, printing, workshops on <i>My Tri-C Space</i> and computer basics	Technology Learning Center Shaun Willis Shaun.Willis@tri-c.edu	Technology Learning Center MTLC 256
Blackboard and <i>My Tri-C Space</i> technical issues, password reset	Helpdesk helpdesk@tri-c.edu 216-987-4357	
Instructional design theory, technology use for teaching and learning, development support for all modalities, course outcomes, ADA compliance of educational material	Center for Learning Excellence (CLE) Aimee Pearce Aimee.Pearce@tri-c.edu Jacqueline Bruner Jacqueline.Bruner@tri-c.edu	Campus Center MCC 109



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High Tech Academy	<p>High Tech Academy (HTA) Stacy Hutchinson (Principal) Stacy.Hutchinson@tri-c.edu Tyanna Blanchard (HTA School Coordinator) Tyanna.Blanchard@tri-c.edu</p>	Campus Center MCC 000L6 and MCC 095
Non-credit and workforce training programs, including truck driving, police/fire/EMS, Cisco, Healthcare Solutions, Manufacturing Technology and Engineering	<p>Workforce, Community & Economic Development Division (WCED)</p> <p>Outreach, Retention and Engagement for Reimagining Workforce Training Cici Kaltz Cecilia.Kaltz@tri-c.edu</p> <p>WCED Recruitment Specialist Sarah Baldwin Sarah.Baldwin@tri-c.edu</p> <p>Truck Driving Tamika Maxwell Tamika.Maxwell@tri-c.edu</p> <p>Police Nancy Nekoraneć Nancy.Nekoraneć@tri-c.edu Rachael Sedlak Rachael.Sedlak@tri-c.edu</p> <p>Fire Mary Fresch Mary.Fresch@tri-c.edu</p> <p>EMT Bernard Schweter Bernard.Schweter@tri-c.edu</p> <p>CISCO Hamid Abdollahian Hamid.Abdollahian@tri-c.edu</p> <p>Healthcare Solutions Shawanna Rice Shawanna.Rice@tri-c.edu</p> <p>Manufacturing Technology and Engineering Lynne Flournoy Lynne.Flournoy@tri-c.edu</p>	<p>Manufacturing Technology Center MTC 236</p> <p>Manufacturing Technology Center MTC 232</p> <p>Transportation Innovation Center</p> <p>Public Safety Training Center</p> <p>Public Safety Training Center</p> <p>MetroHealth Science & Health Careers MHCS 126</p> <p>Advanced Technology Training Center ATTC 106</p> <p>Manufacturing Technology Center MTC 260</p> <p>Manufacturing Technology Center MTC 207</p>