



Cuyahoga Community College (Tri-C)[®]

Massage Therapy Student Clinic

EASTERN CAMPUS | EHCT 124

4250 Richmond Road | Highland Hills, Ohio 44122 | 216-987-2417

General Massage Information

Massages are provided in a clinical setting with individual, curtained cubicles for privacy. The participant's body is covered at all times, except for the body part being massaged. Massage of the face, feet, chest (pectoral) and buttocks (gluteal) are optional.

- The clinic offers 50-minute massages during the spring and summer sessions. Massages will differ depending on the level of skill that students have achieved as a class.
- The Advanced Massage Therapy Clinic, offered in the fall semester, provides massages by students who have already graduated from the program and are honing their pre- and post-assessment skills. Therapeutic massage sessions are available to treat specific conditions. Appointments last 90 minutes and include a 60-minute massage.

Payment

Prices are posted on the clinic's website. If you are new to the clinic you must obtain a My Tri-C Card (issued at the College Enrollment Center in the Student Services Building). Existing participants may continue to use the Massage Therapy Clinic card. Participants with the Massage Therapy Clinic card must present it at the time of their appointment and may only load it for the current visit. Staff can load money on the card via debit or credit card at the front desk. Money can also be loaded through the Online Card Office (<https://services.jsatech.com/paymentcc.php?tab=credit&cid=301&>) from a home computer or mobile device, during office hours at the Eastern Campus Enrollment Center or at the Campus Cash Loading Station located in the Student Services (ESS) building. If lost, a replacement card can be issued for \$1.

Welcome

Cuyahoga Community College's Massage Therapy program welcomes you to the Massage Therapy Student Clinic, an educational facility where students provide massages under the supervision of licensed massage therapists. Opened in January 1999, the clinic allows community members, Tri-C employees and students to receive low-cost massages that provide Massage Therapy students with an opportunity to gain valuable experience while practicing their new skills.

The Massage Therapy Student Clinic is open during fall, spring and summer sessions (closed during breaks and holidays and for off-site events). Scheduling and prices vary from semester to semester. Day and evening appointments are generally available but may vary depending on student enrollment. Check the Massage Therapy Student Clinic website at www.tri-c.edu/massageclinic for current information on appointment days, times and prices.



Cancellation/No-Show Policy

Because this is a class, students depend on participants to be at their scheduled appointments. Appointments are in high demand; therefore, appropriate notice is required so that cancelled appointments can be filled. Participants who cancel appointments repeatedly with less than 24 hours notice will not be eligible to receive further massages during the semester. Appointments are subject to cancellation due to College closings, student emergencies or absences; however, advance notice will be provided whenever possible.

Late Policy

Existing participants who are fewer than 15 minutes late must either choose a shorter massage or cancel their appointment. If a participant is more than 15 minutes late, their appointment will be cancelled. New participants must arrive at the clinic 20 minutes before their appointment time to fill out paperwork and load money onto their clinic card. If a new participant arrives at or later than their scheduled appointment time, their appointment will be cancelled.

Discounts

Discounts are available for participants who are 60 years and older, military, Tri-C employees and/or Tri-C students currently enrolled. Proper ID is required to receive discounts. Discounts are non-transferable.

Participant Misconduct

The Massage Clinic is a class. As such, clinic staff reserves the right to refuse service and/or terminate the massage at any time. Participants are required to comply with clinic rules. If disruptions or inappropriate conduct occurs, privileges can and will be permanently revoked. Inappropriate conduct includes, but is not limited to intoxication, suggestive comments and sexual innuendo, touching of a massage student or other behavior deemed inappropriate.

Important Information

- Any participant being treated by a physician for a medical condition may be required to submit a medical authorization form (provided by the clinic).
- The clinic cannot guarantee requests for male or female student massage therapists. Because student therapists are rotated for greater learning experience, requests for particular students will not be honored.
- Children are not permitted to accompany adults during the massage. Children must be under the supervision of an adult at all times, or the appointment will be cancelled.
- Children under the age of 18 can receive a massage, but they must be accompanied by their parent/guardian at all times during the appointment.
- Parent/guardian must complete and sign all paperwork on behalf of their child.
- Out of consideration for others receiving massages, conversation must be kept to a minimum.
- Cellphones and other electronic devices must be turned off during the massage.
- Due to the classroom/office environment, noise levels will vary.
- Undergarments must be worn at all times (bras optional).
- Hospital gowns are available and are optional.
- The Student Massage Therapy Clinic is not responsible for lost or stolen items.
- Check the Massage Therapy Student Clinic website to view semester schedule updates.
- Be sure to notify staff of email address changes.

Note: Placement on the waiting list does not guarantee an appointment.

Eastern Campus Directions

I-271 North or South | Harvard Road Exit 28B

The Eastern Campus is bound by Harvard Road to the north, Emery Road to the south, Richmond Road to the east and Green Road to the west. Enter the Health Careers and Technology (EHCT) building through the main entrance. The Massage Therapy Student Clinic desk is located on the first floor, on the left side of the hallway.

Parking

Free parking is available in lots R1, R2 or R3 across from the EHCT building and in Lot D beside the building.

