



General Information

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College Climate and Commitment to Diversity and Affirmative Action

In its acknowledgment of diversity, the College respects and welcomes differences among people, and carries out its mission mindful of the differences in its community. Through its overall climate, the College provides opportunities and reinforces understanding, appreciation and action intended to maximize the potential of all students. It is the intent of Tri-C that all terms of employment and educational benefits are administered without regard to race, color, religion, sex, national origin or ancestry, age, sexual orientation, disability or status as a disabled Vietnam-era veteran. Further, it is the College's intent to comply with appropriate federal and state laws, rules and regulations and to give special attention to increasing the participation of minorities, women, disabled persons and disabled or Vietnam-era veterans in all levels of the College. It is also the intent of the College to ensure that its environment is free from harassment or intimidation of any kind.

History of Cuyahoga Community College, the Campuses and Corporate College® Sites

On Sept. 23, 1963, the largest first day enrollment for a community college in the nation's history took place at Cuyahoga Community College's first home, the 19th century Brownell School building in downtown Cleveland which was leased from the Cleveland Board of Education. The initial enrollment was just over 3,000 students. Today, the College serves more than 55,000 credit and noncredit students each year. Now one of the largest colleges in Ohio and the largest in Greater Cleveland, Tri-C has expanded to three modern campuses in downtown Cleveland, Parma and Highland Hills, as well as two Corporate College sites in Westlake and Warrensville Heights.

Facilities include the District administrative offices in Cleveland and the Unified Technologies Center (UTC) on the Metropolitan Campus. The UTC is one of the largest technology training facilities in the country.

Eastern Campus

The Eastern Campus in Highland Hills was founded in 1971, with permanent facilities being completed in 1981. It delivers high quality educational programs to meet the special needs of its vibrant and growing community.

The faculty, staff and administration of the Eastern Campus are dedicated to providing innovative and flexible services to students and the broader community as a whole. This commitment is expressed by developing a curriculum and delivering an academic experience that will produce students who are competitive within the market, well-educated and informed. Whether these

students are on the threshold of an exciting career, returning for new skills training or simply taking courses in a field of interest, the academic experience of the Eastern Campus meets their specialized needs.

Since its founding, the Eastern Campus has grown to encompass three buildings, each of which is designed to offer an environment conducive to lifelong learning. The campus features a comprehensive array of resources and amenities, beginning with state-of-the-art classrooms and laboratories. Students and faculty can also make use of a full-service library, 600-seat performing arts center, art gallery, massotherapy clinic, music studios, cafeteria, day care center and athletic facilities. In keeping with its mission of being "A Destination for Learning," the College facilities are open to every member of the community, young or old. The Eastern Campus is easily accessible from Interstates 271 and 480. Regional Transit Authority (RTA) buses also provide public transportation services.

Metropolitan Campus

Students are the top priority at the Metropolitan Campus where we focus on learning to help students succeed. Located near downtown Cleveland in the St. Vincent Quadrangle, the Metro Campus is easily accessible from Interstates 71, 77 and 90. To accommodate students, we offer classes during the day, evenings, on weekends and through distance learning. The Metropolitan Campus which first opened in 1969 is the College's first campus.

The campus prides itself on delivering high quality education through credit, transfer and technical courses to meet the needs of the community. The College offers more than 70 programs and Metro houses outstanding science, engineering and health career laboratories. Students learn first-hand in laboratories similar to those in the work environment. Laboratories exist for nursing, dental hygiene, computer science, office administration, health information management, manufacturing and the recording arts industry.

A new nursing center provides hands-on learning. Students learn with the use of a Human Patient Simulator, a computer driven mannequin, which mirrors the physical characteristics of a human and allows students to respond to critical care issues. A simulated hospital care unit with 22 beds allows students to study and test simulated patients.

Allied health laboratories also exist on campus for many other careers in the health care field including dental hygiene, health information management, surgical technician, emergency medical training and occupational and physical therapy. The Dental Hygiene Clinic also provides low cost preventive dental care to the community.

The Center for Arts and Culture presents the best in local, regional and international artists in the areas of music, dance, theater and performance art. Students also can mix music, record and stage musicians as part of the Recording Arts and Technology Program. An auditorium seating more than 800 hosts numerous community programs, concerts and art venues.

The campus also features a commercial kitchen and full service campus restaurant. Students in the Hospitality Management Program learn and operate the restaurant, which serves breakfast and lunch during portions of the school year.

Western Campus

The Western Campus opened in 1966 in the former Crile Veterans Hospital in Parma. A Veterans Memorial and Garden commemorate this history. Those facilities were replaced in 1975 with a modern six-building interconnected complex. At the center of the campus is the Galleria, a three-story glass-roofed mall surrounded by student service offices, the library and the cafeteria. Other facilities include the Advanced Automotive Technology Center, the fire tower, a Technology Learning Center, multiple computer labs, numerous labs for the sciences, health careers and technologies, an indoor pool, gymnasium, fitness center, outdoor track, tennis courts, athletic fields for soccer, softball and baseball, and a theater.

The Crile Center for Continuing Education, located adjacent to the west boundary of the campus, houses a complete Children's Center plus credit and noncredit classes. The Western Campus is easily reached from Interstates 71, 77 and 480. Buses also provide public transportation services. Lighted parking is available on outdoor lots adjacent to the campus buildings.

Corporate College®

Corporate College West and East are designed to be the model for providing new solutions and opportunities to individuals, businesses and industry to exceed in today's knowledge-based, high-tech economy.

Corporate College is the primary vehicle for delivering Cuyahoga Community College's noncredit training services to area employers and their workers. The concept includes a strategic initiative focused on professional development and training programs that are designed to meet employers' demands for a talented workforce. Corporate College also offers credit and non-credit training and skills enhancement courses for the individual.

Access and College Pathway Programs

Access and College Pathway Programs is a component of the College's Division of Academic and Student Affairs. The Unit provides services to both current and prospective students including supportive services, recruitment and enrollment growth initiatives and scholastic K-12 programming. The Unit also administers the Aeronautics Education Laboratory and the Youth Technology Academy and assists in student recruitment and retention initiatives.

Science, Engineering, Mathematics and Aerospace Academy (SEMAA)

SEMAA is a combined effort between NASA's John Glenn Research Center at Lewis Field and Cuyahoga Community College to:

- Provide K-12 academic enrichment in mathematics and science.
- Provide career awareness programs for students K-12.
- Prepare students for undergraduate college programs in science, mathematics, engineering and technology.

SEMAA is targeted to under-represented/under-served groups. However, any student who meets program requirements is welcome to participate in this program. The programs of the Educational Opportunities Programs (EOP) Unit and multiple programs serving high school students, including the Youth Technology Academy, the Partnerships for Achieving Student Success (P.A.S.S.) Project and others are also under this Unit's leadership.

Accreditation and Institutional Memberships

The College holds institutional memberships in numerous national educational, professional and accrediting organizations. The College is accredited by the Higher Learning Commission, a commission of the North Central Association of Colleges and Schools. In addition, a number of the College's career programs are approved or accredited by appropriate specialized associations or agencies. Some of these are:

- Adult Education Association (AEA)
- American Anthropology Association
- American Association for Higher Education (AAHE)
- Association for Education in Journalism and Mass Communication
- American Association for Paralegal Education (AAfPE)
- American Association for Women in Community Colleges
- American Association of Collegiate Registrars and Admissions Officers (AACRAO)
- American Association of Affirmative Action

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American Association of Collegiate Registrars and Admissions Counselors
American Association of Community Colleges (AACC)
American Association of Community Colleges Nursing/ Allied Health Institute
American Association of Dental Educators
American Association of Higher Education
American Association of Legal Nurse Consultants
American Association of Medical Assistants Endowment (AAMAE)
American Association of Physician Assistant (AAPA)
American Association of University Women (AAUW)
American Bar Association
American Bar Association Financial Services
American Booksellers Association
American College Health Association
American College of Healthcare Executives
American Council on Education (ACE)
American Council on International Intercultural Education (ACIIE)
American Counseling Association
American Culinary Federation - Cleveland Chapter
American Dental Education Association
American Dental Association Commission on Dental Accreditation
American Dietetic Association (ADA)
American Health Information Management Association
American Hotel & Lodging Association
American Institute of Architects
American Librarian Association (ALA)
American Management Association
American Mathematical Association of Two-Year Colleges (AMATYC)
American Occupational Therapy Association, Inc.
American Ophthalmic Society Commission on Education
American Physical Therapy Association
American Psychological Association (APA)
American Red Cross
American Society for Training and Development (ASTD)
American Society of Health-System Pharmacists (ASHP)
American Society on Aging
American Student Association of Community Colleges (ASACC)
American Technical Education Association (ATEA)
American Veterinary Medical Association
Arts Presenters Association for Education in JMC
Association for Data Center (AFDC)
Association for Education in Journalism and Mass Communication
Association for Gerontology in Higher Education (AGHE)
Association for Institutional Research
Association for the Study of Higher Education
Association for Theatre in Higher Education
Association of College Administrator Professionals
Association of College and Research Libraries (ACRL)
Association of College and University Telecommunication Administrators (ACUTA)

Association of Collegiate Business Schools and Programs
Association of Community College Trustees (ACCT)
Association of Fundraising Professionals
Association of Governing Boards of Universities & Colleges (AGB)
Association of Higher Education and Disability
Association of Higher Education Facilities
Association of Physician Assistant Program (APAP)
Association of Performing Arts Presenters
Association of Polysomnographic Technologist (APT)
Association of Veterinary Technician
Association on Higher Education and Disability
Athletic Equipment Managers Association (AEMA)
Automotive Services Association, National Chapter (ASA)
Automotive Service Association of Ohio
Automotive Training Managers Council (ATMC)
Beachwood Chamber of Commerce
Brunswick Area Chamber of Commerce
Building Owners & Managers Association of Greater Cleveland (BOMA)
Business Volunteers Unlimited (BVU)
CRS Registrars, Inc.
California Association of College Stores
Car Care Council
Central Ohio Technical College
Consortium of Community Colleges
ComBase
Citizens League of Greater Cleveland
City Club of Cleveland
Cleveland Advertising Association
Cleveland Area Metropolitan Library System
Cleveland Association of Paralegals
Cleveland Bar Association
Cleveland Club of Litho and Printing
Cleveland Council on World Affairs
Cleveland Committee on Foreign Relations (CCFR)
Cleveland Employees Services Association (CESA)
Cleveland Engineering Society (CES)
Cleveland Regional Minority Purchasing Council (CRMPC)
Cleveland Society for Human Resource Management (CSHRM)
Cleveland Trade Association
Cleveland Visitors Bureau
College Art Association
College and University Professional Association of Human Resources
College Board
College Development/CC - International Development
College English Association of Ohio
College and Universities Personnel Association (CUPA)
College & University Professional Association for Human Resources (CUPA-HR)
COMBASE
Commission on Accreditation of Allied Health Education Programs

Commission on Accreditation of Physical Therapy Education
 Commission on Opticianry Accreditation
 Community Colleges for International Development (CCID)
 Community College Humanities Association (CCHA)
 Consortium for Community College Development
 Convention & Visitors Bureau of Greater Cleveland
 Council for Adult and Experiential Learning (CAEL)
 Council for Advancement & Support of Education (CASE)
 Council for Higher Education Accreditation (CHEA)
 Council for Opportunity in Education (COE)
 Council for Resource Development (CRD)
 Council for Standards in Human Service Education (CSHSE)
 Council of North Central Two-Year Colleges (CNCTYC)
 Cuyahoga County Police Chiefs Association
 Data Center Management/Association for Computer Operations Management (DCM/AFCOM)
 Downtown Cleveland Partnership
 Education Law Association
 EduCause
 Educators and Community Helping Hispanics Onward
 Employer Research Council (ERC)
 Financial Executives International (FEI)
 The 50 Club of Cleveland
 Fleet Maintenance Council of Northeast Ohio
 Graphic Arts Technical Foundation
 Greater Cleveland American Payroll Association
 Greater Cleveland Healthcare
 Greater Cleveland Media Development Corporation (GCMDC)
 Greater Cleveland Partnership, The
 Help Desk Institute (HDI)
 Higher Learning Commission, The
 Hospitality and Tourism Educators, The
 Human Resource Planning Society
 In Council with Women (ICWW)
 Innovative Users Group
 Institute of International Education
 Institute of International Education/Higher Education Resource Group
 Institutional Telecommunications Council (ITC)
 International Association for Human Resources
 International Association for Jazz Education (IAJE)
 International Association of Chiefs of Police
 International Association of GM Automotive Services Education Program
 International Council of Fine Arts Deans
 International Economic Development Council (IEDC)
 International Food Service Executives
 International Oracle Users Group
 International Society for Performance Improvement (ISPI)
 International Society of Information Management & the NE Ohio Chapter
 Joint Review Committee for Radiological Technology

Joint Review Committee for Respiratory Therapy Education
 Joint Review Committee on Education in Diagnostic Medical Sonography
 Lakewood Chamber of Commerce
 League for Innovation/Project Reinvest
 League for Innovation in the Community College
 Lorain County Chamber of Commerce
 Mechanical Contractors Association of Cleveland
 Meeting Professionals International
 Mid-America Association of Educational Opportunity Program Personnel
 Mid-Ohio Training Consortium
 Midtown Corridor
 Middleburg Heights Chamber of Commerce
 NOIA Foundation
 National Academic Advising Association (NACADA)
 National Alliance of Community and Technical Colleges
 National American Culinary Federation
 National Association for Campus Activities
 National Association for College Admission Counseling (NACAC)
 National Association for Developmental Education (NADE)
 National Association for Equal Opportunity in Higher Education
 National Association of Colleges and Employers (NACE)
 National Association of College and University Attorneys (NACUA)
 National Association of College and University Business Officers
 National Association of College and University Food Services
 National Association of College Auxiliary Services
 National Association of Collegiate Directors of Athletics (NACDA)
 National Association of Financial Aid Administrators (NASFAA)
 National Association of Foreign Student Advisors (NAFSA)/Association of International Educators
 National Association of Legal Assistants (NALA)
 National Association of Printers and Lithographers
 National Association of Student Financial Aid Administrators
 National Aviation Academic Council
 National Center for Non-Profit Boards
 National Coalition of Advanced Technology Centers (NCATC)
 National Collegiate Honors Council
 National Community College Council for Research (NCCCRP)
 National Community College Hispanic Council
 National Council for Marketing and Public Relations (NCMPR)
 National Council for Research and Planning (NCRP)
 National Council for Resource Development
 National Council for Staff Program and Organizational Development

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National Council of Instructional Administrators (NCIA)
National Council of Negro Women (NCNW)
National Council on Black American Affairs (NCBAA)
National Council on Family Relations (NCFR)
National Council on Measurement in Education
National Council on Student Development
National Court Reporter's Association
National Federation of Opticianry Schools
National Guild of Community Schools of the Arts
National Institute for Leadership Development (NILD)
National Institute for Staff and Organizational
Development (NISOD)
National Junior College Athletic Association (NJCAA),
Men's Division
National Junior College Athletic Association (NJCAA),
Women's Division
National League for Nursing
National Learning Resource Council
National Network of Health Career Programs in Two
Year Programs
National Organization of Black Law Enforcement
Executives
National Public Employer Labor Relations Association
National Quality Assurance
National Restaurant Association
National Soccer Coaches
National Society for Experiential Education
Newcomen Society of the United States
North Coast Ohio Tech Prep Consortium
North American Small Business International Trade
Educators (NASBITE)
Northeast Ohio Society for Information Management
(NEOSIM)
North Olmsted Chamber of Commerce
Northeast Ohio Council on Higher Education (NOCHE)
Northeast Ohio Human Resource Planning Society
(NOHRPS)
Northeast Ohio Human Resource Council
Northeast Ohio Chapter/International Society for
Information Management
Northern Ohio Branch of American Association for
Laboratory Animal Science (AALAS)
Northern Ohio Minority Business Council (NOMBC)
Northern Ohio Transfer Council (NOTC)
Ohio Academy of Science
Ohio Aerospace Council (OAC)
Ohio Arts Presenters Network (OAPN)
Ohio Association for College Admissions Counselors
(OACAC)
Ohio Association of Collegiate Registrars and
Admissions Officers
Ohio Association of Community Colleges (OACC)
Ohio Association of Community Colleges - HR
Ohio Association of Physician Assistants (OAPA)
Ohio Association of Two-Year Colleges (OATYC)
Ohio Association of Veterinary Technicians
Ohio Award for Excellence (OAE)
Ohio Biological Survey Institute

Ohio Board of Regents
Ohio Campus Compact (OCC)
Ohio Coalition of Associate Degree/Early Childhood
Programs
Ohio Coalition of Staff Programs and Organizational
Developers
Ohio College Association, The (OCA)
Ohio College & University Professionals Association for
Human Resources
Ohio Community College Athletic Conference (OCCAC)
Ohio Construction Industry Licensing Board
Ohio Continuing Higher Education Association
(OCHEA)
Ohio Council of Chief Academic Officers
Ohio Council of Criminal Justice Educators (OCCJE)
Ohio Council of Dental Hygiene
Ohio Council of Fund Raising Executives
Ohio Council of School Board Attorneys
Ohio Crime Prevention Association
Ohio Dance
Ohio Educational Telecommunications Network
Commission
Ohio Restaurant Association
Ohio Scientific Education & Research Association
Ohio Society of Allied Health Professions
Ohio State Bar Association
Ohio State Board of Nursing Education and Nurse
Registration
Ohio Transfer Council
Ohio Theatre Alliance
Parma Area Chamber of Commerce
Points of Light Foundation, The
Presidents Round Table
Printing Industries Association of Northern Ohio, Inc.
Psychometric Society
Public Relations Society of America (PRSA)
Quadrangle, Inc., The
Recording for the Blind & Dyslexic (RFB&D)
Renewal and Change 2000 (RC-2000)
Rock and Roll Hall of Fame and Museum
Rotary Club of Cleveland
Saint Vincent Quadrangle, Inc.
Society for College and University Planning
Society for Human Resource Management (SHRM)
Society for Industrial and Organizational Psychology
(SIOP)
Society for Information Management - Northeast Ohio
Chapter
Society of Professional Audio Recording Services
Society of Professional Journalists (SPJ)
State of Ohio Department of Education's Trade and
Industry Division
Strongsville Chamber of Commerce
Theatre Communication Group, Inc.
United States Institute for Theatre Technology
University & College Designers Association (UCDA)
Urban League of Greater Cleveland
Wellness Councils of America

Wellness Council of Northeast Ohio
Westlake/West Shore Chamber of Commerce
World Future Society (WFS)
World Trade Center Cleveland
Workforce Alliance, The

Cuyahoga Community College Foundation

The Cuyahoga Community College (Tri-C) Foundation was chartered in 1973 as a 501(c)(3) charitable organization. The mission of the Foundation is to create funding opportunities for scholarships and educational program development and enhancement for Cuyahoga Community College.

Thanks to the continued financial support of business partners, corporations, foundations, governmental agencies, friends, College employees, alumni and philanthropic organizations throughout the area, the Tri-C Foundation provides scholarships to many outstanding students with financial need. The need is greater than ever for enhancing access to higher education for many students in our community, who without some financial assistance cannot access or continue their education.

Both the Tri-C Foundation and the College work closely with the community to build strong partnerships and seek financial support for development and enhancement of educational programs in response to workforce and student needs.

For more than 40 years, investments in Cuyahoga Community College have paid immense dividends. Tri-C is the largest community college in Ohio, serving more than 55,000 students each year on its three campuses, at multiple off-campus sites, through television, and via the World Wide Web.

For more information or to make a contribution to the Tri-C Foundation, contact the Office of Resource Development and Tri-C Foundation at (216) 987-4868 or visit www.tri-c.edu/foundation.

Northeast Ohio Commission on Higher Education

Cuyahoga Community College is a member of the Northeast Ohio Commission on Higher Education. This is an organization of 22 Northeast Ohio colleges and universities that represents a partnership among these institutions of higher education and the business and industrial community.

Established in 1951, the Commission works to address the common needs and problems of higher education in Northeast Ohio.

Workforce and Economic Development Division (WEDD)

The Workforce and Economic Development Division (WEDD) at Cuyahoga Community College develops and delivers noncredit training and skills enhancement which serves industry, government organizations and the people who need to obtain either entry-level job skills, cross training or upgrade training to obtain or retain a job.

Business and Professional Learning

Adult Learning Center

The Adult Learning Center (ALC) is a computer-based literacy learning facility. The ALC provides pre-GED (General Education Diploma) developmental skills training, GED preparation, basic skill remediation, assessment and workplace literacy training and career development. The program is designed for non-graduates from an accredited high school, graduates whose permanent records have been destroyed and émigrés who cannot provide a copy of high school records. GED preparation classes are offered at all three campuses and at the City of Cleveland's One-Stop Career Centers. The GED Test Center offers both the Official Practice Test and the General Education Development Test.

Call Center/Customer Service Training

In partnership with SBC, this program provides nine weeks of technical and job-readiness skills essential for Call Center/Customer Service positions. Classes focus on information technology core competencies, business applications, business writing, call center simulation/customer service training, Help Desk Institute Customer Service Specialist certification test preparation and job readiness activities. The job readiness component includes AchieveGlobal™ (Zenger-Miller™) and "Working it Out"™ workshops that assist participants with work readiness and behavior modification.

Center for Applied Gerontology

The Center for Applied Gerontology is the leader in Cuyahoga County in the development and implementation of Continuing Education and Training in Gerontology. Training is provided to earn continuing education credits for social workers, nurses, administrators, activity professionals and other professionals who work with older adults.

Human Service Professionals Continuing Education Workshops

Workshops for Human Service Professionals are offered that provide licensure renewal for Ohio social workers, counselors, psychologists and chemical dependency counselors. Cuyahoga Community College is an

approved provider of the Ohio Counselor and Social Worker Board, the Ohio Psychological Association and the Ohio Department of Alcohol and Drug Addiction Services (chemical dependency counselors, supervisors and prevention specialists). Workshop participants strengthen their knowledge from previous training and add to their knowledge with new techniques and innovations presented by able instructors in social work, counseling and psychology.

Police/Fire Academies

The Law Enforcement and Fire Academies at Cuyahoga Community College's Public Safety Institute offer the opportunity for police, fire and law enforcement students to learn the skills and teamwork necessary to be prepared when called upon for duty.

The Academies provide state certified training for police officers, fire fighters, security officers, corrections officers and bailiff personnel as well as advanced training in law enforcement and fire. Hands-on training is given by experienced instructors.

Senior Adult Education

With the help of the Senior Adult Education program, adults 55 and over enjoy a robust offering of classes and programs that enrich and enhance the quality of life.

Individuals who enroll for the Encore Campus program choose from up to six courses each week from more than 30 offerings. Course offerings include: climbing your family tree, (re)introduction to poetry, Greek mythology, drawing, modern Italy, radical Bible wisdom, Spanish, the Underground Railroad, Russian fairy tales, savvy investing and computer basics among others.

Job Entry Programs

The Job Entry Programs (JEP) Unit recruits students who are new job seekers, dislocated workers, displaced homemakers, low-wage incumbent workers and those in transition who are interested in fast-track training to secure employment for jobs that are in demand. Most new students qualify for full or partial financial aid through federal funding agencies.

Training is offered in the following areas: customer service, office administration, computer repair, health care and manufacturing. Courses take five to 13 weeks to complete. Upon completion, students receive a certificate and are prepared to take national certification exams in each discipline.

Additionally, JEP facilitates workshops on life skills and job readiness training throughout the training period. Job readiness and life skills activities include but are not limited to: resume preparation, interviewing skills, managing life outside of work, professional networking, career planning, budgeting, dealing with coworkers and supervisors and adjusting to the corporate culture.

Job placement assistance is provided upon successful completion of training.

Manufacturing and Applied Technology

The Manufacturing and Applied Technology Division provides students with affordable, high-quality training leading to portable skill credentials. The Division offers credit, noncredit, certificate and customized programs in manufacturing foundation skills, manufacturing technologies, applied industrial maintenance, pre-apprenticeship and apprenticeship training.

Downtown at the UTC facility, the shop floor spans more than 12,000-square-feet of completely renovated space that supports the latest equipment which regional manufacturers either currently use or will use in the future. It is the largest industrial maintenance training center in Northeast Ohio and was recently upgraded with a \$1.5 million grant from the Department of Labor.

Fast-track pre-apprentice programs provide on-the-job training and are a pipeline to employers. Courses include CNC, milling, grinding, layout, blueprint reading, shop math skills, lathe work and manufacturing theory.

Offerings for machinists, tool and dye makers, operators, metalworkers, computer numeric controllers and computer-aided designers provide marketable skills to meet the growing demands of regional manufacturers. All programs meet the specifications and standards of the Department of Labor.

Corporate College®

Located in Westlake and Warrensville Heights, Corporate College is committed to offering high quality training programs for individuals, small businesses, corporate industries and the greater professional community.

Center for Health Industry Solutions

The Center for Health Industry Solutions provides training tailored to meet the needs of the health care industry and its current and future employees. The Center focuses on critical health care employment shortages and provides a wide selection of courses that include entry level, continuing education and certification programs.

The Center for Health Industry Solutions, established in partnership with the Mt. Sinai Health Care Foundation, works closely with representatives of the health care

industry to develop accelerated training and education programs that respond quickly to critical workforce needs.

Training for nurses, nurse aides, occupational and physical therapists, veterinary technicians, opticians and medical office personnel including billers and coders, among others is delivered through a variety of offerings including one- and two-day seminars, five-week sessions and 26-week classes. The purpose of all programming is to provide career preparation and skills needed now.

Center for Technology Solutions Information Technology

As the demand for qualified Information Technology (IT) workers continues to grow, the information technology training group is prepared to meet the challenge by providing tailored, timely training solutions at affordable prices in all areas of the IT career fields.

We have programs and courses for each stage of your IT career. Thirty certification programs and hundreds of courses through partnerships with Microsoft, Oracle, Cisco, Sun and more are offered.

IT training is provided at convenient day, evening and weekend schedules, and customized courses and curriculum are available at our locations or at an employer's site.

Our locations feature training facilities complete with high speed Internet access, high-performance workstations and modern amenities. Education partnerships with the leading IT industry giants, coupled with the professional experience and technical credentials of our certified instructors, make this the perfect training option to sharpen your competitive edge.

Authorized Prometric Testing Centers and Certiport Testing Centers (for Microsoft Office Specialist exams) are located at UTC and Corporate College East and West.

Health and Productivity Institute

Healthy employees are more productive. We work with companies to help reduce sick days, increase well days and improve employee productivity and morale.

Institute for Banking, Finance and Insurance

Specific solutions to help companies in the banking, finance and insurance industries grow including training, certification and other services.

Institute for Corporate Innovation and Growth

Making companies more innovative will help increase their profitability. We work with firms to bring them the latest thinking on innovation and growth.

Institute for Organizational Excellence

The Institute for Organizational excellence offers a one-stop shopping experience for upgrading skills, continuing education and quality management implementation and training. The Institute has assisted over 75 Northeastern Ohio companies with ISO 9000, ISO 14001 and TS 10649 certification. Training course topics include: customer service, leadership, team building, time-management, writing and communications, finance and payroll and management training.

Business planning courses provided include strategic planning, administrative professional skills, diversity awareness and human resources training.

Standardized training programs from Franklin Covey and Motorola University are also available.

Partnerships with the American Society for Quality and the Cleveland Engineering Society allow for comprehensive refresher courses for professional certification.

The Center also helps companies develop plans to reach their quality goals by providing cost-effective training and consulting services.

The Center is a leader in quality system training and consulting. Since the late 1990s, the Center has been training and consulting with organizations to help them achieve quality and environmental goals. Our programs deliver the right knowledge, skill and motivation to make a difference.

The Quality Center offers assistance to allow for in-depth coverage of topics specific to your business or industry. Training programs can include: Overview and Understanding of Management Systems; Components, Concepts and Implementation; Integrating and Maintaining the System; System Documentation; and Internal and Lead Auditor Training.

We pride ourselves on consistent and reliable service, and creative solutions for our customers' needs. You can learn how to fulfill the requirements of such standards as ISO 14001, ISO 9001:2000, and ISO/TS 16949:2002. Courses focus on how to implement these systems, and gain a working understanding of corrective action, the audit process, documentation preparation and other key methodologies.

Key Career Place

Key Career Place staff provides resources, services and training to link students, alumni and community members with the businesses who want to hire them. Services to employers include assistance in recruitment, free job posting on Tri-C's electronic job board with links to the company Website and targeted on-campus recruitment.

Key Entrepreneur Development Center

Owning a small business can be an exhilarating, enriching experience. It can also be lonely, scary and confusing. The Entrepreneurship Development Center at Corporate College is here to help you avoid the pitfalls of business ownership and improve your chances for success.

We offer programs and services for small businesses. We work with start-up and established businesses, providing the information you need to take your business to the next level, whether that's from an idea to a written plan or from an existing business to a growing business.

We have online and instructor led classes so you can get the information you need, when you need it, the way you want it. Our classes are taught by experienced entrepreneurs so they know what you are facing. We also have one-on-one coaching for business owners who need specific help to grow their business.

Leadership and Assessment Institute

The Center for Assessment assists your human resources (HR) department with recruitment, pre-hire and performance assessments, and HR consulting. Employee assessments are valuable tools that help you match an individual's talents and strengths to job-related characteristics of specific jobs.

In addition, we provide customized pre-employment testing. The Center offers employee selection testing for over 65 occupations and 12,000 jobs. Assessment areas include: basic skills, job readiness, technical skills, customer service skills and computer skills, for industries such as Legal, Financial Services, Retail, Health care, Hospitality and Manufacturing.

Online Courses

No matter where you are in your lifelong learning journey, what your educational goals may be or your location, you can take advantage of the self-paced, Web-based online courses.

Participants go through orientation, meet with instructors, conduct research and complete assignments – all online. Classes usually require four hours each week for six weeks, but students may choose to work at their own speed – working ahead or catching up as needed. Classes are offered in business administration/management, computers, entrepreneurship, health care, Web design/development, test preparation, writing and personal enrichment.

Participants often add traditional, instructor-led classes to the mix for a customized, complete learning experience.

Safety/Security

The Safety/Security Division offers a variety of programs, courses and certifications designed to provide the tools needed to help you reduce risk and provide protection to critical resources.

Offerings range from half-day information sessions that heighten awareness to intense certification programs in Information Security, Computer Forensics and Environmental Safety to name a few.