

Metropolitan Campus Resource Guide

Looking for support in reaching your academic goals?
Not sure where to find what you need?
Check out our Metropolitan Campus resources.

I'm having trouble meeting my basic needs.

The **Student Food Bank/Pantry** on each campus provides food and toiletries to students in times of need, helping them stay in school and meet their educational goals. Learn more at tri-c.edu/foodbank. Open Mondays and Thursdays, 9 a.m. to 4 p.m. For assistance accessing the food bank resources, please contact James Gardner at james.gardner2@tri-c.edu.

MCC 200L2



BENEFITS ACCESS | **PROJECT GO!**

Project GO! provides free services to assist qualified students with additional resources to ease financial challenges. The program also seeks ways to eliminate barriers to education by connecting students with food assistance, housing assistance, child care, utility assistance and health care needs. Learn more at tri-c.edu/projectgo.

MSS 23 | 216-987-6000 (Option #2)

RTA U-Pass

Tri-C® supports the RTA Student Universal Pass (U-Pass) program. U-Pass allows Tri-C students to ride free of charge on all RTA buses and trains during all academic semesters and sessions. Learn more at tri-c.edu/rta

[Live Chat](#)



I need help with my FAFSA and getting money for college.

Financial Aid

Tri-C maintains a Financial Aid and Scholarships office on each campus. This office is dedicated to helping students navigate financial aid options for paying for their college expenses. Students can meet with a student financial aid advisor for information and guidance on student loans, Pell Grant, FAFSA and scholarship applications, work-study and satisfactory academic progress (SAP) issues. Learn more at tri-c.edu/financialaid

Financial Aid Live Chat

MSS 23 | 216-987-6000 (Option #2)

Scholarships

There are many scholarship opportunities available to Tri-C students, including merit-based awards for students who excel in the classroom, awards to participate on Tri-C athletic teams or serve on student government, and awards for success and completion. Learn more at tri-c.edu/scholarships

Financial Aid Live Chat

MSS G23 | 216-987-6000 (Option #2)

Work-Study

Earn while you learn! Student employment is an important source of financial aid for students. Tri-C's work-study program provides meaningful work experiences that result in self-confidence and self-sufficiency. Learn more at tri-c.edu/workstudy.

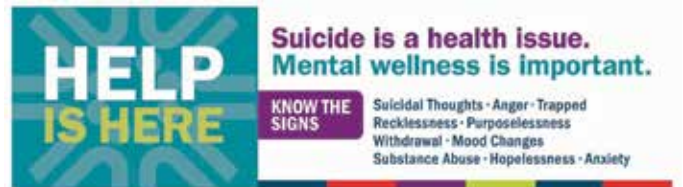


I need to talk to someone. I don't feel safe.



Cleveland Rape Crisis Center Connect with victim assistance, counseling and specialized services. Call or text our 24/7 hotline for help at 216-619-6192 or 440-423-2020, or visit clevelandrapecrisis.org.

Visit tri-c.edu/betterthanthat for more resources.



Suicide Prevention

Suicide is a health epidemic. According to the CDC, suicide is the second-leading cause of death among 25- to 34-year-olds and third for ages 15 to 24. Suicide prevention begins by building awareness of risk factors, warning signs and symptoms, effective communication and the many resources offered. Get more information and resources at tri-c.edu/helpishere

Talk 24/7

Cuyahoga County Crisis Hotline 216-623-6888
Suicide Prevention Lifeline 800-273-TALK (8255)
Press 1 for veterans
LGBTQ+ 866-4-U-TREVOR (488-7386)

Text 24/7 – Text “Start” to 741-741

Chat 24/7 – [Lifeline Crisis Chat](#)

United Way 2-1-1 provides 24/7 assistance with social service needs. Local phone and online chat assistance is available for emergency housing, family and parenting support, health care, mental health referrals, housing and utility assistance, legal assistance and more. 2-1-1 is a nationwide service that helps people discover resources, resolve problems and find lasting improvement in life. Learn more at 211oh.org





I had an IEP or 504 plan in high school.

Student Accessibility Services

Students choose Tri-C because of its continued commitment to serving their needs. Student Accessibility Services supports students with disabilities (including learning disabilities, sensory limitations, psychiatric conditions, physical mobility conditions and chronic health issues) at any Tri-C campus or location, as well as students taking online courses. All matters related to a person's disability are kept confidential. For more information, visit tri-c.edu/access or contact Lisa Husamadeen at 216-987-4290 or lisa.husamadeen@tri-c.edu.

216-987-4344

I need some extra help with my classes.

Course Syllabus

Don't forget to take a look at your course syllabus for your instructor's office hours and contact information. Contact your instructor when you need extra help or support.



Online tutoring is available 24/7 for current Tri-C students. Through Smarthinking, you can submit a question and get a timely response, interact with a tutor, schedule a personal tutoring session or submit a paper to the online writing center. Learn more at tri-c.edu/smarthinking

Our **student success specialists** offer one-on-one assistance and support throughout your academic career at Tri-C. Visit the Success Center in MSS 209 or contact [Tyronne Hayes](#) at 216-987-4973 or [Verita Bell](#) at 216-987-4008.

Live Chat

TRIO

STUDENT SUPPORT SERVICES

TRIO Student Support Services provides a comprehensive range of academic and other support services that help eligible participants enhance their academic skills to increase their retention, progress on the path toward graduation, or transfer to a four-year institution. Learn more at tri-c.edu/sssmetro
216-987-4625

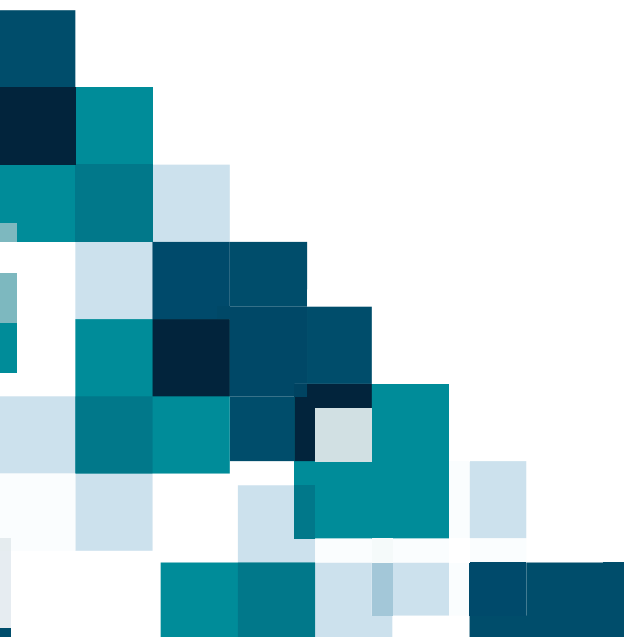
I want to make sure I am not plagiarizing and have cited sources correctly.

Tutoring services are free to Tri-C students for the courses in which they are currently enrolled. Spring 2021 tutoring will take place virtually. A variety of options, including drop-ins and appointments, are available at each campus. View the most up-to-date tutoring schedule at tri-c.edu/tutoring.

216-987-4253

Writing Center consultants can help writers in any subject, during any phase of the writing process, on any subject, from brainstorming to final copy. They assist in document preparation, citation style, research and other technical aspects of writing. They can help with creative writing, personal writing, technical communication and college entrance essays. Learn more at tri-c.edu/writingcenter

216-987-4984



I need a place to study, do research and type papers.



METROPOLITAN CAMPUS
LEARNING COMMONS
LIBRARY • TECHNOLOGY • MEDIA SERVICES

The **Learning Commons** is an innovative academic support environment at Tri-C. The library and Technology Learning Center (TLC) are located on the third floor of the Student Services building. The Tri-C library provides students, faculty, staff and community members access to a wealth of information resources including books, journals (print and electronic), media and more. The Technology Learning Center provides access to computers with high-speed internet and various software applications. Learn more at tri-c.edu/learningcommons

MTLC 256 | 216-987-4295

[Live Chat](#)



I need help deciding which courses to register for.

Academic counseling is one of the most important services you will receive in college. Work together with your counselor to achieve your educational goals. Learn more at tri-c.edu/counseling

MLA 102 | 216-987-6000 (Option #4, specify campus)
Call for an appointment, or [schedule online](#).

[Live Chat](#)

I plan to transfer to a four-year school after I earn my degree at Tri-C.

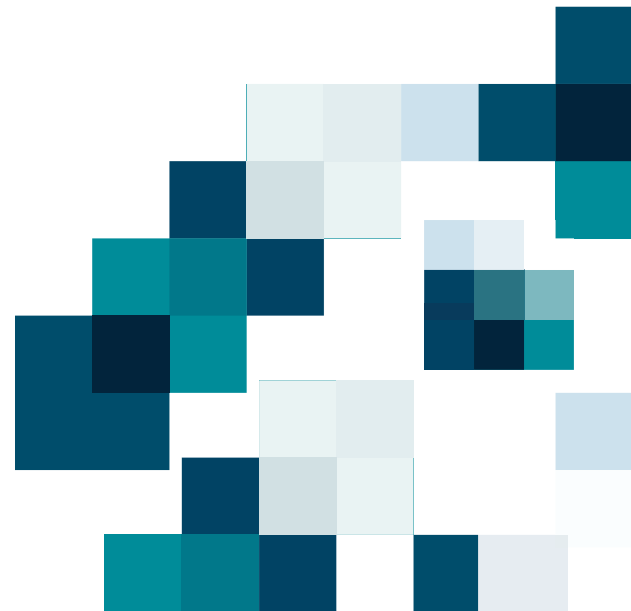


→ **THE TRANSFER CENTER** →

Whether you're transferring credits directly from another college or returning to school after an absence or following military service, we can help. Learn more at tri-c.edu/transfer or contact [Kim Liddell](#) at 216-987-4131 or [Melissa Swafford](#) at 216-987-3195.

MSS G15 | 216-987-3841

[Live Chat](#)



I want to find an organization that supports diversity and inclusion.

The **Black American Council** provides comprehensive programs for students through community outreach and involvement, career development opportunities, workshops and forums, and cultural awareness activities and field trips. The Black American Council mentoring program links students, faculty and staff in mentoring relationships that encourage student excellence and provide support in times of need.

Learn more at tri-c.edu/bac

The **Hispanic Council** facilitates the implementation of Hispanic initiatives to benefit Tri-C and the Hispanic community. It also advises the College on Hispanic issues and serves as a liaison between the College and Greater Cleveland's Hispanic community. More information is available [here](#), or by contacting Danny Vazquez (216-987-4420, danny.vazquez@tri-c.edu)

Lambda GSA (Gender-Sexuality Alliance/Gay-Straight Alliance) strives to educate others and themselves on gay, lesbian, bisexual, transgender and straight ally issues and to work with other campus groups toward eliminating intolerance and prejudice. Its goal is to create an accepting environment at Tri-C and in the community and to be a safe place in which everyone can feel comfortable and supported. Learn more at tri-c.edu/lambdagsa or contact Metro Campus advisers [Jennifer Dietz](#) at 216-987-4117 or [Diana White](#) at 216-987-6155.

Veteran Services and Programs

Tri-C continues its commitment to veterans and their families through its Veterans Initiative and Veteran Services and Programs office, offering customized support services to serve those who have served so proudly.

Learn more at tri-c.edu/veterans

Virtual Hours

Monday-Friday
8:30 a.m.-5 p.m.
216-987-4529

[Live Chat](#)



I want to be more involved on campus.

Student Engagement/Student Life provides programs and activities that promote learning and development both outside and alongside classroom learning. Learn more at tri-c.edu/studentlife
studentlife.metro@tri-c.edu

I want to develop and use my leadership skills.

Student Leadership at Tri-C is an integral part of the learning experience. Tri-C offers a number of opportunities for students to develop as leaders, practice their leadership skills, and effect positive change at the College and in surrounding communities. Learn more at tri-c.edu/studentleadership
studentlife.metro@tri-c.edu

I want to be ready for my career.



The **Tri-C Career Center** provides a variety of free services, including workshops and individual career coaching, to support and prepare students, alumni and community members for a successful job search. Learn more at tri-c.edu/careerservices or contact [Eric Norris](#) at 216-987-2521.



Free COVID-19 Testing Available

Drive-thru testing is open to Tri-C students, faculty and staff, as well as community residents. A government-issued ID (with your name, address and photo), phone number, social security number and insurance card (if applicable) are required for testing.

Effective Feb. 1, 2021, testing will take place at the Metropolitan Campus on Mondays and Wednesdays (in addition to the weekly Thursday rotation).

Testing begins at 11 a.m. each day and concludes at 2 p.m. We recommend that individuals arrive at least an hour before the site closes in order to get through the line.

Testing is completed on a first-come, first-served basis. No appointment is necessary.

Provider:

Care Alliance Central Clinic

2916 Central Ave.
Cleveland, OH 44115

Visit tri-c.edu/covidtest for testing locations and dates.