



## 2018 Complaints- Statistical Summary

As members of Cuyahoga Community College, Campus Police and Security Services we strive to provide the highest possible level of services to our college community in a prompt, courteous and professional manner. Unfortunately from time to time, we may fall short of this goal. When we do, we want to hear about it, so that we can take the necessary measures to correct deficiencies and improve our services.

If you have any complaints either regarding the services this department provides or the actions of any member of this department, please come in to one of our offices or call us at (216) 987-4325.

When you contact us, a supervisor will discuss your complaint with you and promptly initiate an investigation into the matter. Not only will every complaint be investigated, but we will also keep you informed of the status of the investigation until the final disposition of our complaint.

### 2018 Complaint Statistics

Date	Complaint	Disposition
03.28.2018	Conduct and Courtesy	Unfounded
05-25-2018	Officer Professionalism	Sustained
10.08.2018	Conduct and Courtesy	Unfounded
10.23.2018	Conduct and Courtesy	Sustained
10-8-2018	Conduct and Courtesy	Sustained
11-6-2018	Conduct, Courtesy & Professionalism	Sustained
11-6-2018	Conduct, Courtesy & Professionalism	Sustained
11-7-2018	Conduct, Courtesy & Professionalism	Sustained
11-08-2018	Conduct, Courtesy & Professionalism	Sustained
11-10-2018	Conduct, Courtesy & Professionalism	Sustained

