Navigating My Tri-C Space

What is My Tri-C Space? How does it relate to my Financial Aid?
My Tri-C Space is a self-service tool students may use to access their student account and registration information, grades, student e-mail, and financial aid information. Students may also register for and drop classes using this tool and view progress towards their degree/program completion.

How do I get to My Tri-C Space?
1. Visit http://my.tri-c.edu
2. Log in using your student identification number (your "S" number) and password. *If you have trouble accessing My Tri-C Space, you can contact the Enrollment Center at 216-987-6000 extension 1 to have your password reset.

Where do I find my financial aid information?
Your financial aid information can be found by selecting "Paying for College" on the menu at the top of the page, then selecting the green "Financial Aid" button at the bottom of the next page. There you can find a wealth of financial aid information from application and document status, to award overview and your financial aid standing.

Where can I find a quick overview of my application status?
From the Financial Aid main page, you can see a list of your Financial Aid Requirements. You can also click on the blue-colored links to take you to more detailed information regarding your application status, requirements, award, and academic status as it applies to your financial aid eligibility.

Where is my award information?
From the Financial Aid main page, click on the "View My Financial Aid Award" under the "My Financial Aid" heading. Select the aid year you want to view, then click the "Award Overview" tab.

What are the gray checks and green checks under my "Financial Aid Requirements?"
Gray checks indicate one of two things:
- a) Your document is under review
- b) Your document has not yet been received
To check the progress of your document, click on "Check the Status of Submitted Documents" to determine whether your document has been received or whether it is still being processed by our office. Green checks indicate your document has been received and processed. No further action is needed for documents with green checks.

What type of aid am I eligible for? How much am I eligible for?
Click on the "View My Financial Aid Award" link and select an aid year. Click "Submit" and navigate through the tabs to view:
- Award types and amounts by semester
- Your estimated Cost of Attendance
- Any outside resources you are receiving

What does "Cost of Attendance" mean? Are those my charges?
Your cost of attendance is a basic estimate of living and educational costs and is not a summary of your charges with the college. Every college offering financial aid to its students is required to publish these estimates, but this is not what you owe the school.

I need to submit a form. Where can I find the form I need?
Some of the forms are available to be completed online. Any Financial Aid requirements that have a blue link may be accessed online by clicking the requirement.

What if the form I need is not listed?
Many of our forms are available on the "Financial Aid Forms" tab at www.tri-c.edu/financialaid.

How am I able to “Read and answer the Title IV Authorization Question”?
Click on the "Answer the Title IV Authorization Question" link for the appropriate aid year under the "My Financial Aid" heading. A new window or tab will open with the Title IV Authorization listed. Choose your answer from the drop-down menu on the right-hand side, and click "Submit Information." Although it will allow you to submit the answer multiple times, you only need to submit the answer once. You can access the question again later if you change your mind.

How should I submit the forms I found on My Tri-C Space once I have completed them?
You may submit your forms to a campus Student Financial Aid & Scholarships office by fax, mail, or by visiting in-person. You may submit the documentation to any campus Student Financial Aid & Scholarships office, regardless of where you are registered, attending, or plan to take classes.

How do I sign up for Direct Deposit on My Tri-C Space?
Refunds for Tri-C are sent through Higher One. All Tri-C students will be mailed a My One Money card after you register for your first semester of classes. You will need to enter the information on that card at www.myonemoney.com. Once you have done so, you can choose the method your refund will be sent, including direct deposit to your savings or checking account.

Where do I go to see my academic standing as it applies to my financial aid (my SAP standing)?
Click on "Satisfactory Academic Progress (SAP) Status" under the "SAP" heading on the main Financial Aid Page. This will show you your SAP standing for whichever aid year you select.

I have spoken with an advisor; I qualify to apply for Emergency Funds. Where do I go to apply?
Tri-C’s Emergency Fund program assists students experiencing emergency situations with education-related expenses such as books and tuition. After you’ve spoken with a Financial Aid Advisor to allow you access to the application, click on the "Financial Aid Status" link listed below your Financial Aid Requirements. Select the current aid year. On the next page you will see the statement: "You have active messages." Click on the word "messages." This will take you directly to the online application.

When will my financial aid pay my charges? How much has already been paid?
Financial Aid pays 35 days after the start of your classes. If your classes start at different times, some of your aid may pay at different times depending on the type(s) of aid you are receiving and how many credits you have in each part of term. Please contact the Financial Aid Office if you are unsure when your aid will pay.

Office Hours and Locations

East: Enrollment Center 1602
Monday 8:30am - 6:30pm
Tuesday, Wednesday, Thursday 8:30am - 5pm
Friday 9:30am - 5pm

Metro: Student Services 209
Monday 8:30am - 6:30pm
Tuesday, Wednesday, Thursday 8:30am - 5pm
Friday 9:30am - 5pm

West: Student Services 224
Monday 8:30am - 6:30pm
Tuesday, Wednesday, Thursday 8:30am - 5pm
Friday 9:30am - 5pm

Corporate College West 108
Monday 8:30am - 6:30pm
Tuesday - Friday 8:30am - 5pm

Westshore: Enrollment Center
Tuesday 8:30am - 5pm