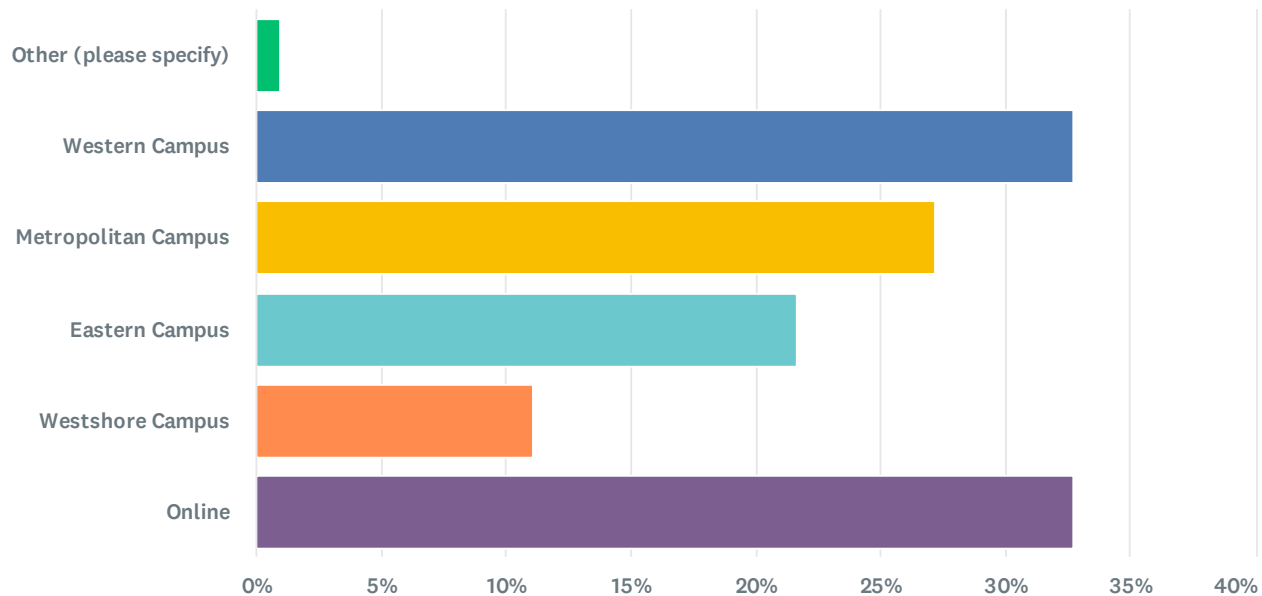


Q1 217 responses

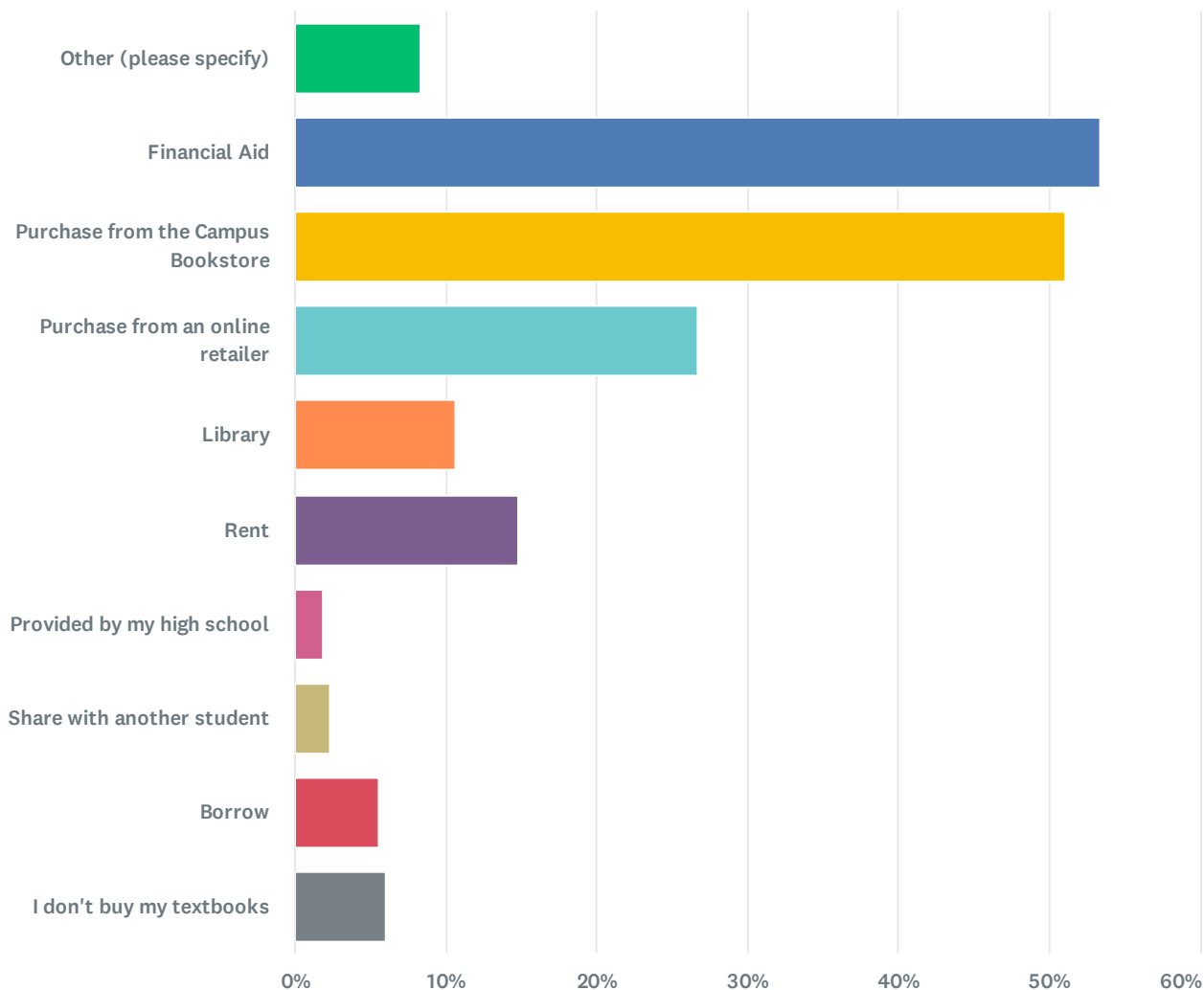
Where are you taking classes this semester? (check all that apply)



#	OTHER (PLEASE SPECIFY)	DATE
1	Brunswick University Center	4/21/2026 6:23 PM
2	brunswick	4/18/2026 7:49 AM

Q2 217 responses

How do you get your books and/or materials for your classes? (check all that apply)



#	OTHER (PLEASE SPECIFY)	DATE
1	online	4/20/2026 8:56 PM
2	Did not need to purchase any books for this semester.	4/20/2026 3:44 PM
3	Some Books are an Online resource and its included in my school fees	4/19/2026 4:52 PM
4	Buy my folders/notebooks or already have them from previous school years	4/18/2026 8:47 AM
5	i with my money	4/17/2026 9:37 PM
6	ebooks	4/17/2026 4:35 PM
7	First day of class books (included in tuition)	4/17/2026 2:49 PM
8	I bought required books off of Amazon with the online access along with the REQUIRED online books through Elsevier. Books are only online which we pay full price for a product we can not fully print off all material, our fees should be refunded considering access to them is only until	4/17/2026 2:45 PM

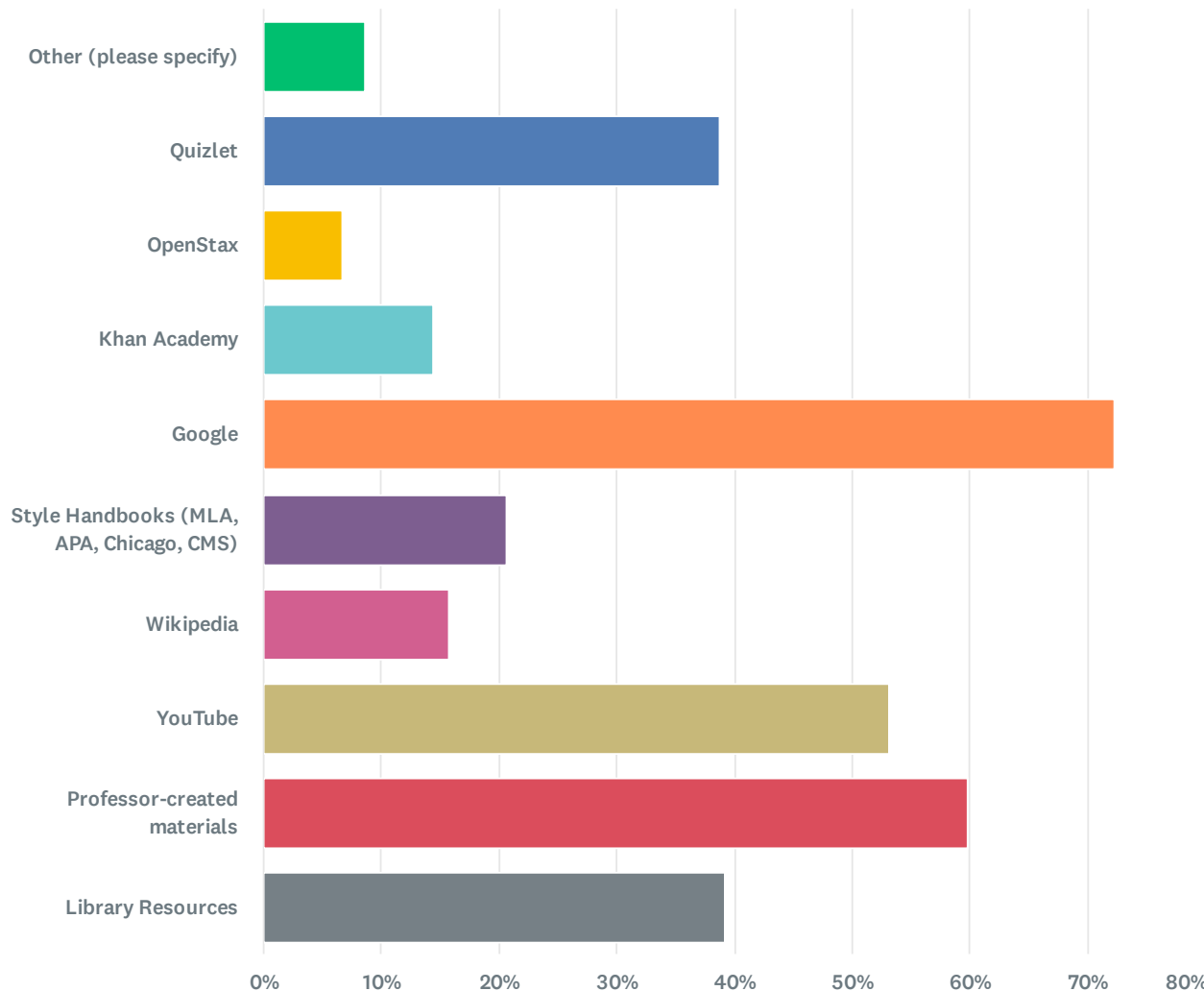
Spring 2026 Student Survey on Textbook Affordability

end of program. If we bought the books we would have complete life time access with the ability to see back to bookstore for atleast half price. I will be contacting the Department of education on this matter. It is clearly taking advantage of the American students and financial aid that is involved for some.

9	YouTube	4/17/2026 2:39 PM
10	HTA pays for my books through their sponsor, PNC.	4/13/2026 9:30 PM
11	Professors have software that they have students buy, that has all the material needed. Examples for my courses, are CompTia, SimNetTestPut and Cengance. Teachersalso have videos postedabout the lessonsand PowerPoint presentations. Books are rarely used by the students and faculty. I have 21 creditsthis semester and have and have had lots of classesand teachers in the past, and very rarelythat a book was mandatedto use. I also buy them from other sources, ans they are more affordable that the one's offered at Tri-c.	4/7/2026 12:55 PM
12	Kortext	4/7/2026 12:54 PM
13	most of my classes do not require textbooks; the one class that did, i found it online	4/6/2026 12:00 PM
14	The school either supplies the online book and it's paid through the tuition or I have to buy it out of pocket	4/6/2026 8:33 AM
15	Textbook program	4/4/2026 2:58 PM
16	fees were include for my e books	4/4/2026 12:46 PM
17	use materials from previous semesters	4/3/2026 4:41 PM
18	loan - bought from tri c	4/3/2026 4:33 PM

Q3 209 responses

If you use online resources, which do you use? (check all that apply)



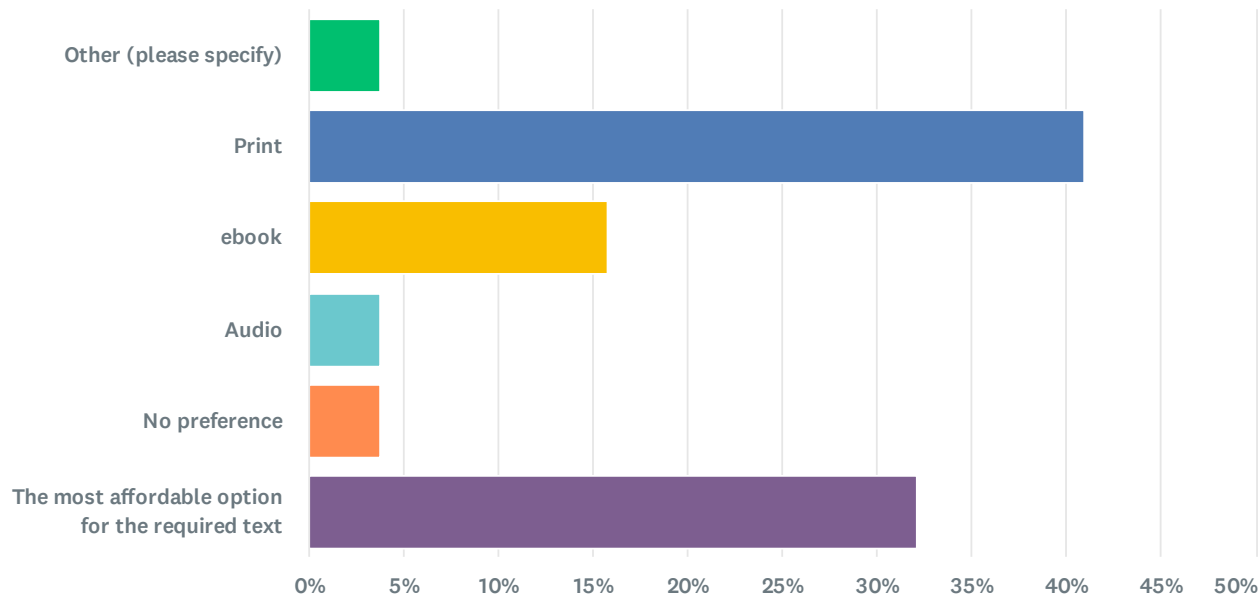
#	OTHER (PLEASE SPECIFY)	DATE
1	any and all	4/21/2026 12:02 PM
2	Hawkes Learning	4/20/2026 12:11 PM
3	field relevant sites like IRS, etc	4/19/2026 10:43 PM
4	LinkIn Learning	4/17/2026 2:42 PM
5	Barnes & Noble	4/14/2026 2:54 PM
6	Any websites with useful articles	4/9/2026 8:09 PM
7	LinkedIn Learning	4/7/2026 3:19 PM
8	Study fetch	4/7/2026 12:56 PM
9	textbooks	4/6/2026 12:10 PM
10	Calcshop	4/6/2026 8:33 AM

Spring 2026 Student Survey on Textbook Affordability

11	Power points and Brightspace	4/5/2026 8:07 PM
12	Pearson	4/4/2026 10:03 PM
13	sometimes I use resources available as supplements to the textbooks provided through the publisher as online content	4/4/2026 6:19 PM
14	Ecampus, BooksRun	4/3/2026 6:58 PM
15	kwiziq, dreaming spanish	4/3/2026 4:41 PM
16	Notebook	4/3/2026 4:33 PM
17	nothing yet	4/3/2026 3:12 PM
18	None	4/3/2026 2:13 PM

Q4 215 responses

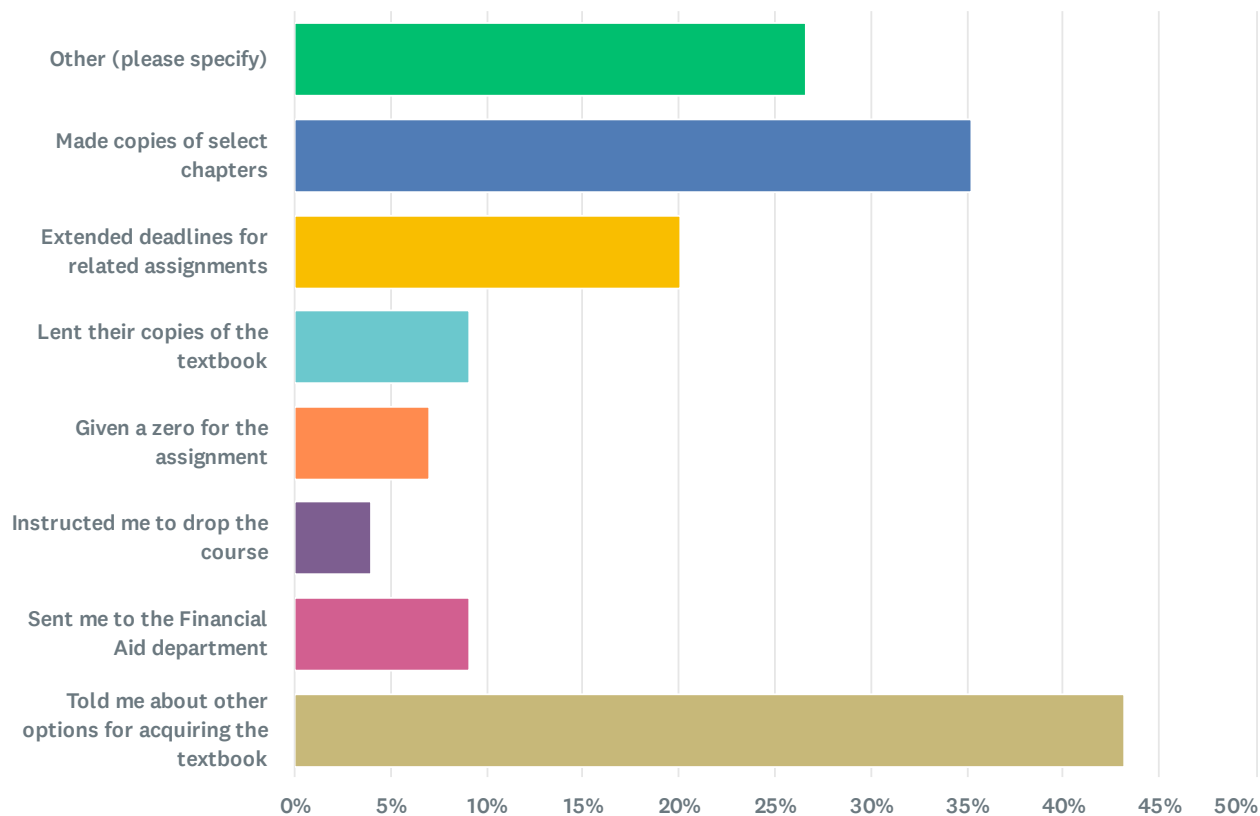
What format for books and/or materials do you prefer?



#	OTHER (PLEASE SPECIFY)	DATE
1	No textbooks. Get rid of textbooks unless you want to include them in the tuition price.	4/17/2026 3:28 PM
2	course specific	4/7/2026 8:22 PM
3	It depends on the classes taken. Some are used and good for me as an ebook and some like math I prefer print. Also, affordability is my primary concern, as books are expensive.	4/7/2026 12:55 PM
4	I prefer the print but i can afford digital	4/5/2026 10:34 PM
5	If it is just a book, paper, if it has hyperlinks to additional material then ebooks.	4/5/2026 5:01 PM
6	Mainly the most affordable but due to my vision print is also nice.	4/4/2026 1:47 PM
7	print for reading, pdf to easily make myself flash cards by copy and paste	4/3/2026 4:33 PM
8	I like books in all forms	4/3/2026 2:11 PM

Q5 199 responses

What actions, if any, have professors taken if you did not have your books and/or materials? (check all that apply)



#	OTHER (PLEASE SPECIFY)	DATE
1	NA	4/23/2026 10:53 AM
2	No book assigned to this class.	4/20/2026 3:44 PM
3	I have not ran into this situation yet	4/20/2026 2:05 PM
4	N/a	4/20/2026 8:08 AM
5	no action	4/19/2026 10:43 PM
6	N/A	4/19/2026 1:31 PM
7	We will go over the assignment together in class on the projector..	4/18/2026 8:52 PM
8	None of these	4/18/2026 2:14 PM
9	n\	4/18/2026 7:49 AM
10	have not encountered this situation	4/17/2026 10:41 PM
11	I always have my textbooks before the classes begins.	4/17/2026 7:30 PM
12	Nothing.	4/17/2026 3:28 PM
13	NA	4/17/2026 2:55 PM

Spring 2026 Student Survey on Textbook Affordability

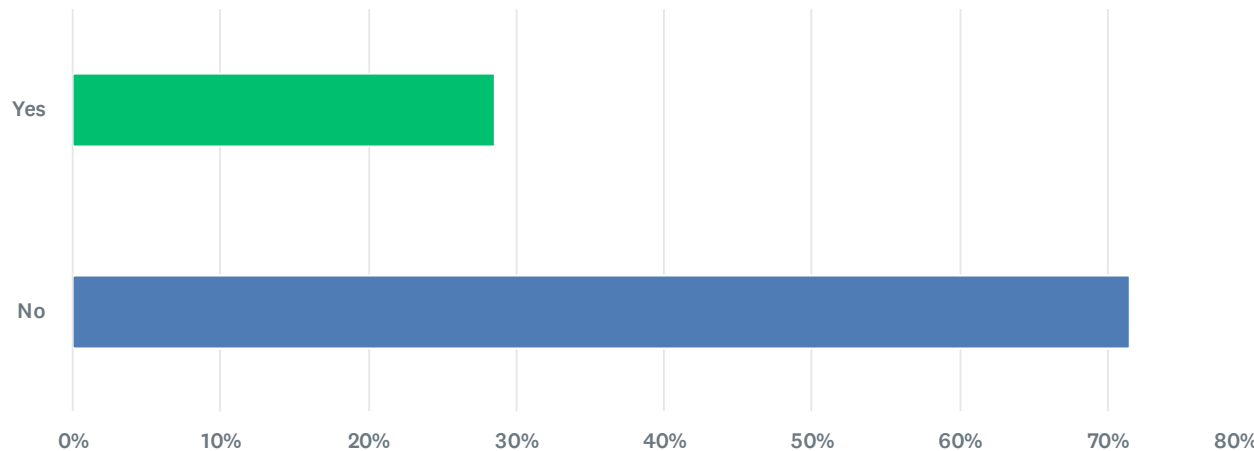
14	N/A	4/17/2026 2:45 PM
15	NA	4/17/2026 2:39 PM
16	n/a	4/14/2026 8:56 AM
17	does not apply	4/13/2026 11:22 AM
18	Some courses give them to you free with o'reilly	4/10/2026 11:58 PM
19	Never happened	4/10/2026 4:24 PM
20	Kicked me out of the course	4/10/2026 12:46 PM
21	I haven't had this problem	4/9/2026 8:09 PM
22	I have not had this happen to me	4/7/2026 8:22 PM
23	I didn't need this but they made slideshows for the materials	4/7/2026 3:19 PM
24	Offered online forms to save on book costs	4/7/2026 12:56 PM
25	N/A	4/6/2026 3:07 PM
26	never encountered	4/6/2026 12:10 PM
27	Have not had an issue	4/6/2026 11:30 AM
28	none for nursing. the textbooks are \$800 literally.	4/6/2026 9:53 AM
29	There was no other option given than to purchase the mandatory text needed for the class	4/5/2026 8:13 PM
30	Never had to deal with this problem.	4/5/2026 4:30 PM
31	n/a	4/5/2026 1:01 PM
32	I have always had a text book for all my classes	4/4/2026 7:45 PM
33	N/A	4/4/2026 4:19 PM
34	gave a link to a digital library copy of the book.	4/4/2026 1:30 PM
35	told me to buy the textbook	4/4/2026 11:52 AM
36	Does Not Apply	4/4/2026 6:23 AM
37	N/A	4/4/2026 4:56 AM
38	Told us to share the book between classmates	4/3/2026 9:13 PM
39	N/A	4/3/2026 7:16 PM
40	n/a	4/3/2026 5:05 PM
41	I have not been in this situation.	4/3/2026 4:47 PM
42	(kinda) luckily had it paid by loan	4/3/2026 4:33 PM
43	None	4/3/2026 4:26 PM
44	I've had professors allow us to use good online resources/ websites instead of the textbook when it was unavailable for the class to access.	4/3/2026 4:18 PM
45	has not occurred	4/3/2026 3:26 PM
46	I have not had this issue	4/3/2026 3:19 PM
47	not sure	4/3/2026 3:12 PM
48	N/A	4/3/2026 2:59 PM
49	n/a	4/3/2026 2:30 PM
50	NA	4/3/2026 2:26 PM
51	We did not need the book	4/3/2026 2:15 PM

Spring 2026 Student Survey on Textbook Affordability

52	Not applicable	4/3/2026 2:13 PM
53	N/a	4/3/2026 2:11 PM

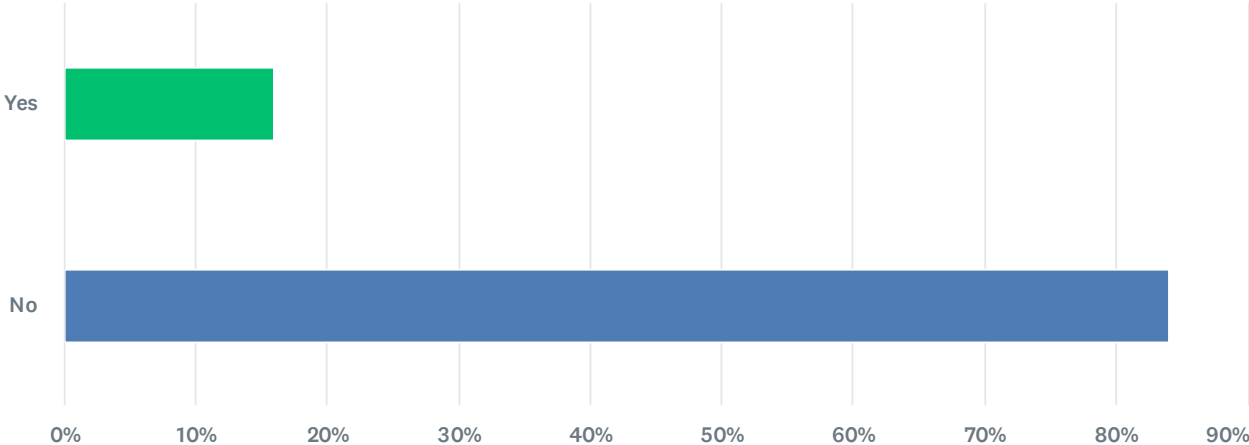
Q6 214 responses

Have you ever tried to purchase required books and/or materials from the Tri-C Bookstore only to be told the books and/or materials were out of stock at the beginning of the semester?



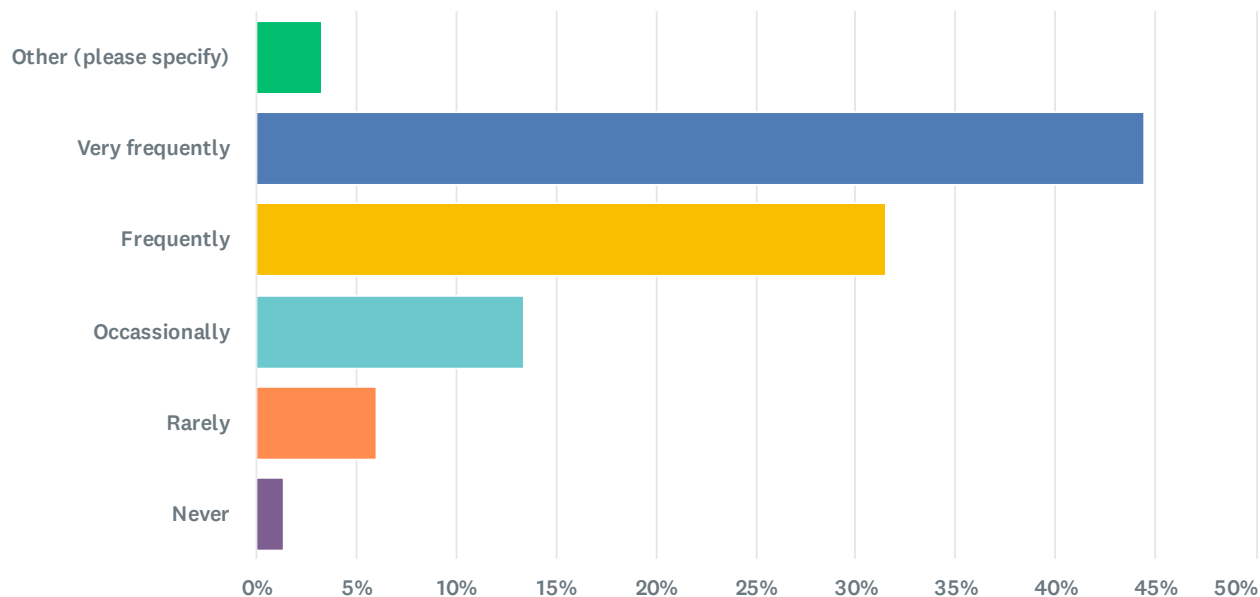
Q7 213 responses

Have you ever not registered for a course or dropped a course because of difficulty purchasing or accessing the required books and/or materials?



Q8 216 responses

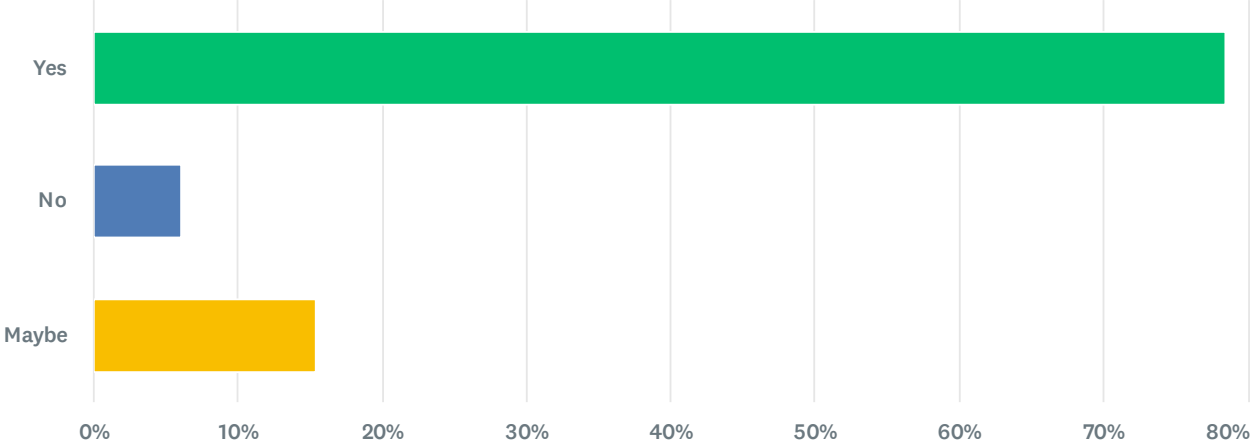
On average across all of your courses, how often do you use your books and/or materials throughout the semester?



#	OTHER (PLEASE SPECIFY)	DATE
1	No book needed this semester.	4/20/2026 3:44 PM
2	Depends on the course.	4/18/2026 2:14 PM
3	Everyday	4/17/2026 2:49 PM
4	Mostly other materials lately but previous classes were more textbook heavy.	4/7/2026 3:19 PM
5	Most of my classes don't use textbooks; but the ones that do use them very frequently	4/6/2026 12:00 PM
6	as needed/before tests	4/3/2026 4:33 PM
7	I only use them if there are smartbooks/online textbook quizzes. If not, I maybe use the textbook only a few times to complete questions to an assigned page for homework, which is a HUGE WASTE OF MONEY when told to buy online version of the text for that. I would have rented a physical book for much cheaper in those cases.. I rely on powerpoints and the lecture to learn the material as I am a visual/auditory learner. Reading blocks of text does not help and is not using time wisely.	4/3/2026 4:18 PM

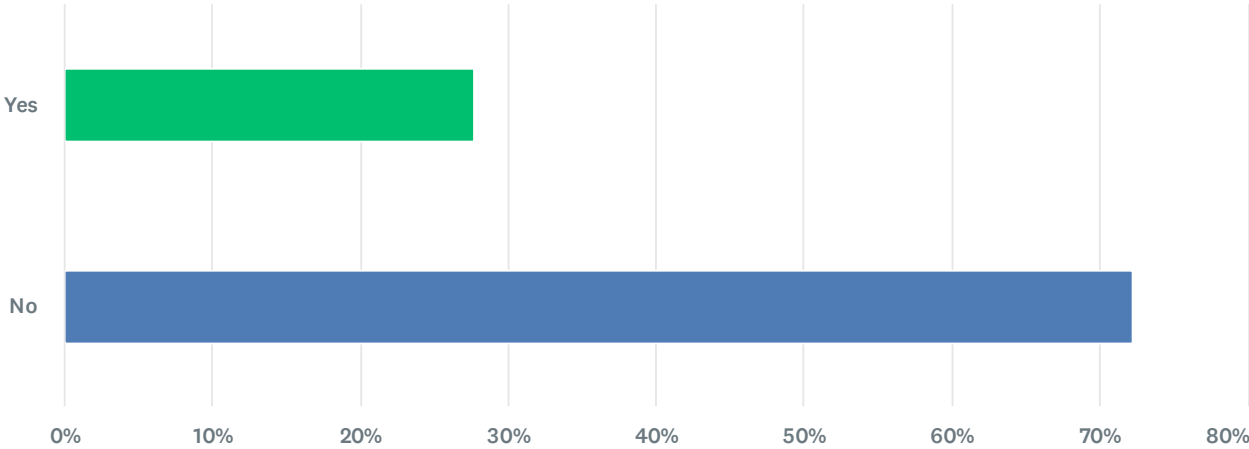
Q9 214 responses

Do books and/or materials your professors require you to purchase match the books and/or materials listed for your course(s) on the bookstore link provided to you during registration?



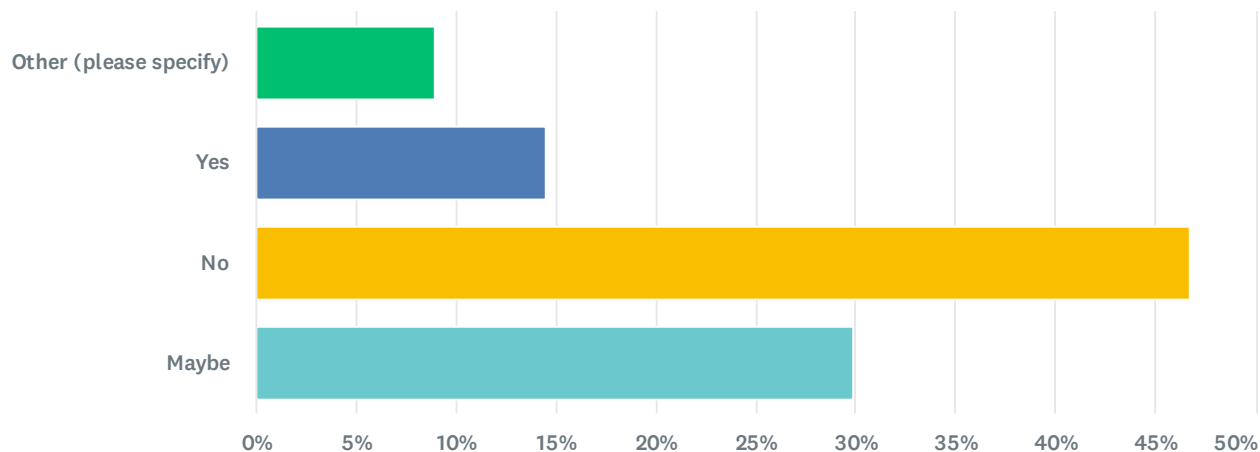
Q10 209 responses

Have you gone into debt to buy books and/or materials?



Q11 214 responses

Do you think that the costs of books and/or materials are reasonable?



#	OTHER (PLEASE SPECIFY)	DATE
1	Sometimes it depends on the price or if my financial aid covers it all	4/21/2026 1:05 PM
2	Kinda, it depends on the book and how often I use it	4/18/2026 8:47 AM
3	I went to college in the early 2000's and preferred being able to A: Buy new or used books and B: Have the option to re-sell the book. I feel like that was much more cost effective than "renting" a textbook for almost the same price.	4/17/2026 10:41 PM
4	It depends. Sometimes they are quite expensive.	4/17/2026 7:30 PM
5	Software costs for Real Time Theory are not. I took Project Steno's course specifically for the free student software only to find out Tri-C uses a different program.	4/17/2026 2:55 PM
6	For Ebook Rental specifically no, I don't think it's right that you have to pay upwards of \$100 for an ebook that you don't fully own forever.	4/17/2026 2:42 PM
7	If i wasn't using financial aid I would go through Amazon, significantly cheaper	4/17/2026 2:21 PM
8	When the price is included in the cost of the class it is affordable	4/7/2026 6:42 PM
9	Sometimes	4/6/2026 4:23 PM
10	They are the issue is that some professors don't provide the link to their books that we already paid for so I had to buy them out of pocket and pay the school for them as well so I paid double for a book that I don't even need because I found it free later on online and the professors don't even use them	4/6/2026 8:33 AM
11	at times	4/5/2026 1:30 AM
12	I have found books from another retailer that was cheaper than campus bookstore	4/4/2026 7:45 PM
13	No fault to anyone but prices of everything are hard to afford	4/4/2026 4:19 PM
14	Some are, some are not. The current course books are, but past ones have not been.	4/4/2026 6:23 AM
15	not bad priced for learning, just bad economy	4/3/2026 4:33 PM
16	Sometimes. I understand online textbooks for interactive pages will be pricy. BUT-- if the course does not utilize those features (smartbook/already made quizzes through the textbook), I would prefer to save money and rent/buy a physical textbook. Sometimes the book is already	4/3/2026 4:18 PM

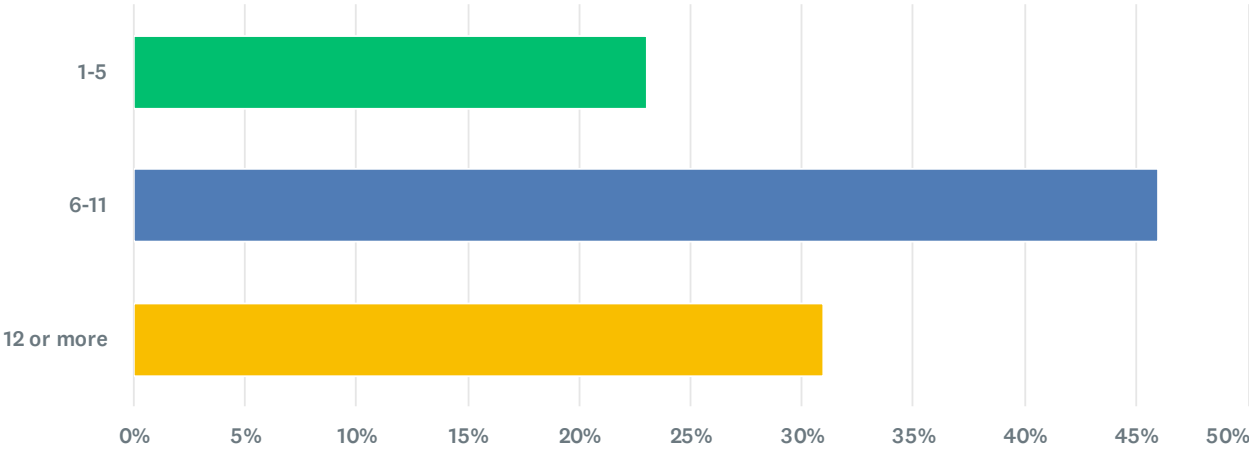
Spring 2026 Student Survey on Textbook Affordability

included in course costs and we don't find out til later that we don't need the online version, or even the textbook at all.

17	some materials / books are reasonably priced while others are less so. It depends on the book/material required	4/3/2026 2:49 PM
18	Books have never been what feels like a reasonable price. The cost of living is high and the price of books on top of tuition always feels like it's too much	4/3/2026 2:13 PM
19	N/A	4/3/2026 2:11 PM

Q12 213 responses

How many credit hours are you taking this semester?



Q13 What is your major or program?

Answered: 213 Skipped: 4

#	RESPONSES	DATE
1	Health sciences	4/26/2026 11:42 AM
2	nursing	4/25/2026 11:16 PM
3	Business	4/25/2026 9:05 AM
4	Chef	4/24/2026 11:34 AM
5	Court Reporting	4/23/2026 3:01 PM
6	Human Services	4/23/2026 10:53 AM
7	Associate of Science	4/21/2026 6:23 PM
8	Marketing	4/21/2026 5:41 PM
9	Nursing	4/21/2026 1:05 PM
10	prerequisites for Radiography	4/21/2026 12:35 PM
11	associate of science	4/21/2026 12:02 PM
12	nursing program	4/20/2026 8:56 PM
13	nursing	4/20/2026 7:03 PM
14	Associate of Arts	4/20/2026 3:44 PM
15	Health Information Management Technology	4/20/2026 2:05 PM
16	Business Management/ Human Resource	4/20/2026 12:11 PM
17	information technology	4/20/2026 12:10 PM
18	HOSPITALITY MANAGEMENT	4/20/2026 11:50 AM
19	Diagnostic Medical Sonography Obstetrics and Abdomen Extended	4/20/2026 9:39 AM
20	Nursing	4/20/2026 8:08 AM
21	Social work	4/20/2026 2:04 AM
22	AS	4/19/2026 11:41 PM
23	ACCT	4/19/2026 10:43 PM
24	Nursing	4/19/2026 7:11 PM
25	Nursing	4/19/2026 5:38 PM
26	Science with plans to go into Dentistry	4/19/2026 4:52 PM
27	Marketing	4/19/2026 4:42 PM
28	biology	4/19/2026 1:44 PM
29	Industrial Maintenance	4/19/2026 10:58 AM
30	voice writing	4/18/2026 11:49 PM
31	DMS	4/18/2026 11:22 PM
32	p.t.a.	4/18/2026 8:56 PM
33	Biology	4/18/2026 8:52 PM

Spring 2026 Student Survey on Textbook Affordability

34	Associate of Arts	4/18/2026 8:15 PM
35	Nursing	4/18/2026 6:24 PM
36	Associate of Science	4/18/2026 4:29 PM
37	Graphic Design	4/18/2026 2:14 PM
38	Business	4/18/2026 1:42 PM
39	Nursing	4/18/2026 12:46 PM
40	Computer science	4/18/2026 12:14 PM
41	DMS	4/18/2026 8:59 AM
42	Associates of arts with a concentration in English	4/18/2026 8:47 AM
43	Business Technology	4/18/2026 8:11 AM
44	Social Work	4/18/2026 7:49 AM
45	Associates of Arts	4/18/2026 12:08 AM
46	Nursing	4/17/2026 11:31 PM
47	Business Administrative	4/17/2026 10:48 PM
48	Nursing	4/17/2026 10:41 PM
49	business	4/17/2026 9:37 PM
50	Computer Web Design	4/17/2026 9:29 PM
51	Diagnostic Medical Sonography	4/17/2026 9:04 PM
52	Recording arts and technology	4/17/2026 8:23 PM
53	ESL	4/17/2026 7:57 PM
54	Paralegal Studies	4/17/2026 7:30 PM
55	Pre-Nursing	4/17/2026 7:02 PM
56	Phlebotomy	4/17/2026 6:18 PM
57	DMS	4/17/2026 5:45 PM
58	Vet Tech	4/17/2026 5:32 PM
59	computer science	4/17/2026 4:56 PM
60	nursing	4/17/2026 4:35 PM
61	Associates of Science	4/17/2026 4:04 PM
62	IT	4/17/2026 3:28 PM
63	Electroneuro diagnostics	4/17/2026 3:16 PM
64	Psychology	4/17/2026 2:56 PM
65	Court Reporting	4/17/2026 2:55 PM
66	Medical Administrative Specialist	4/17/2026 2:52 PM
67	Psychology	4/17/2026 2:49 PM
68	ADN	4/17/2026 2:45 PM
69	Interior Design	4/17/2026 2:42 PM
70	Business	4/17/2026 2:39 PM
71	Construction Engineering	4/17/2026 2:38 PM

Spring 2026 Student Survey on Textbook Affordability

72	Associates of Arts	4/17/2026 2:38 PM
73	I haven't decided yet	4/17/2026 2:33 PM
74	Paralegal Studies	4/17/2026 2:33 PM
75	Diagnostic Medical Sonography	4/17/2026 2:32 PM
76	Business	4/17/2026 2:27 PM
77	Social Media Marketing	4/17/2026 2:25 PM
78	Respiratory Care	4/17/2026 2:21 PM
79	ASL	4/17/2026 2:17 PM
80	Court Reporting and Captioning	4/17/2026 2:14 PM
81	Nursing	4/14/2026 2:54 PM
82	associate's of arts	4/14/2026 8:56 AM
83	Undecided	4/13/2026 9:30 PM
84	Dental Hygiene	4/13/2026 4:20 PM
85	Graphic arts & Interior Design	4/13/2026 11:22 AM
86	Early Childhood Education	4/13/2026 10:04 AM
87	RAT	4/10/2026 11:58 PM
88	AAS Carpentry	4/10/2026 4:24 PM
89	Paralegal studies	4/10/2026 12:46 PM
90	Respiratory Care	4/9/2026 8:09 PM
91	Culinary Arts	4/8/2026 9:06 PM
92	Business management	4/8/2026 9:23 AM
93	Undeclared	4/7/2026 8:22 PM
94	Associate of Arts	4/7/2026 6:42 PM
95	Graphic Design but I've had other completed focuses in the past.	4/7/2026 3:19 PM
96	Cybersecurity	4/7/2026 2:12 PM
97	Applied Sciences	4/7/2026 12:56 PM
98	PDCER Post Degree Professional Certificate-Cybersecurity, working on multiple majors.	4/7/2026 12:55 PM
99	Nursing	4/7/2026 12:54 PM
100	NURSING	4/7/2026 9:49 AM
101	Nursing	4/6/2026 4:23 PM
102	Business Administration	4/6/2026 3:07 PM
103	Dental Hygiene	4/6/2026 1:38 PM
104	Fire-Medic	4/6/2026 12:10 PM
105	Captioning & Court Reporting	4/6/2026 12:00 PM
106	Nursing	4/6/2026 11:42 AM
107	Early Childhood Education	4/6/2026 11:30 AM
108	Nursing	4/6/2026 11:07 AM
109	nursing	4/6/2026 10:59 AM

Spring 2026 Student Survey on Textbook Affordability

110	nursing	4/6/2026 9:53 AM
111	nursing	4/6/2026 9:27 AM
112	EE	4/6/2026 8:33 AM
113	Business Arts	4/5/2026 11:58 PM
114	Social Work	4/5/2026 10:50 PM
115	veterinary technology	4/5/2026 10:34 PM
116	Associate of Science: Pre-Dental	4/5/2026 8:13 PM
117	Radiology	4/5/2026 8:07 PM
118	Associates of Arts	4/5/2026 7:30 PM
119	Business Technology	4/5/2026 6:56 PM
120	Associate of Arts	4/5/2026 5:01 PM
121	Human Resources Management	4/5/2026 4:30 PM
122	BUSINESS - AA	4/5/2026 3:43 PM
123	Small Business	4/5/2026 1:01 PM
124	nursing	4/5/2026 12:09 PM
125	Business	4/5/2026 11:59 AM
126	Associate of Arts	4/5/2026 9:16 AM
127	associate of arts	4/5/2026 1:30 AM
128	Paralegal Studies	4/5/2026 1:08 AM
129	Biology	4/4/2026 11:08 PM
130	business	4/4/2026 10:58 PM
131	Auto Tech	4/4/2026 10:03 PM
132	Associate of Science	4/4/2026 8:04 PM
133	Early Childhood Education	4/4/2026 7:46 PM
134	Graphic Design	4/4/2026 7:37 PM
135	Radiography	4/4/2026 7:31 PM
136	HIMT	4/4/2026 6:19 PM
137	DMS/OGBYN	4/4/2026 6:02 PM
138	Criminal Justice	4/4/2026 4:55 PM
139	Court Reporting	4/4/2026 4:19 PM
140	Nursing	4/4/2026 3:18 PM
141	Paralegal Studies	4/4/2026 2:58 PM
142	Applied business in accounting	4/4/2026 1:47 PM
143	VCIM-Game Design-STCER	4/4/2026 1:30 PM
144	Nursing	4/4/2026 12:46 PM
145	AA jazz studies concentration	4/4/2026 11:52 AM
146	EMT	4/4/2026 9:50 AM
147	Criminal justice	4/4/2026 9:49 AM

Spring 2026 Student Survey on Textbook Affordability

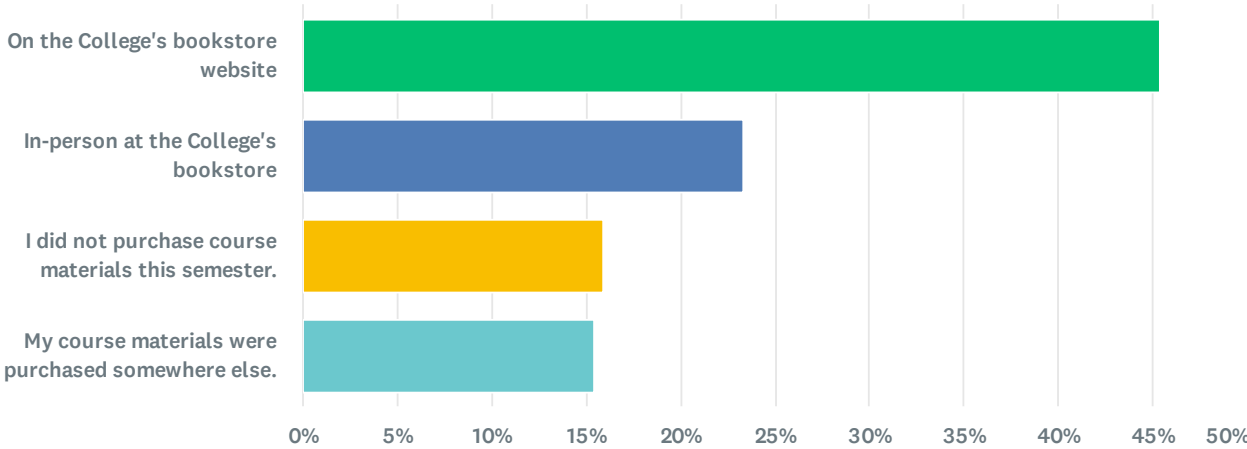
148	DMS	4/4/2026 9:48 AM
149	Health Information Management Technology	4/4/2026 9:29 AM
150	Liberal Arts	4/4/2026 9:11 AM
151	Captioning & Court Reporting	4/4/2026 7:57 AM
152	Nursing	4/4/2026 6:23 AM
153	early childhood education	4/4/2026 4:56 AM
154	cyber security	4/4/2026 12:25 AM
155	recording arts and technology	4/3/2026 11:34 PM
156	Human Services	4/3/2026 11:13 PM
157	Diagnostic Medical Sonography	4/3/2026 9:13 PM
158	Recording Arts and Technology	4/3/2026 8:46 PM
159	Associate of liberal arts	4/3/2026 7:28 PM
160	AAS-Massage Therapy	4/3/2026 7:16 PM
161	Nursing	4/3/2026 7:03 PM
162	Pre-Nursing	4/3/2026 6:58 PM
163	Respiratory Therapy	4/3/2026 6:37 PM
164	Illustration	4/3/2026 6:11 PM
165	emt	4/3/2026 5:39 PM
166	Nursing	4/3/2026 5:28 PM
167	ESL for now	4/3/2026 5:23 PM
168	nursing	4/3/2026 5:05 PM
169	Surgical technology	4/3/2026 4:58 PM
170	EET-biomedical	4/3/2026 4:53 PM
171	Liberal arts	4/3/2026 4:47 PM
172	Associate of Liberal Arts	4/3/2026 4:41 PM
173	Human Resources certificate	4/3/2026 4:36 PM
174	Business - supply chain	4/3/2026 4:33 PM
175	Diagnostic Medical Sonography	4/3/2026 4:26 PM
176	Criminal Justice	4/3/2026 4:25 PM
177	pre nursing	4/3/2026 4:24 PM
178	Nursing	4/3/2026 4:23 PM
179	Gen 1070	4/3/2026 4:23 PM
180	Associate of graphic design	4/3/2026 4:22 PM
181	Business	4/3/2026 4:18 PM
182	Radiography	4/3/2026 3:54 PM
183	Nursing	4/3/2026 3:45 PM
184	Psychology	4/3/2026 3:28 PM
185	nursing	4/3/2026 3:26 PM

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186	Business Technology	4/3/2026 3:20 PM
187	Business	4/3/2026 3:19 PM
188	Science	4/3/2026 3:18 PM
189	Associate of arts with concentration in theatre	4/3/2026 3:13 PM
190	Veterinary Tech	4/3/2026 3:12 PM
191	Accounting	4/3/2026 3:09 PM
192	Associate of Science	4/3/2026 2:59 PM
193	Associate in Science	4/3/2026 2:52 PM
194	Recording Arts & Technology	4/3/2026 2:49 PM
195	Paralegal Studies	4/3/2026 2:46 PM
196	Law and Criminology	4/3/2026 2:45 PM
197	Computer Web Design	4/3/2026 2:39 PM
198	DMS	4/3/2026 2:36 PM
199	IT Cybersecurity	4/3/2026 2:35 PM
200	Psychology	4/3/2026 2:30 PM
201	early childhood	4/3/2026 2:30 PM
202	Nursing	4/3/2026 2:27 PM
203	Nursing	4/3/2026 2:26 PM
204	Human Services	4/3/2026 2:22 PM
205	Medical Administrative Specialist	4/3/2026 2:20 PM
206	Nursing	4/3/2026 2:15 PM
207	Nursing	4/3/2026 2:15 PM
208	Diagnostic Medical Sonography	4/3/2026 2:14 PM
209	Nursing General track	4/3/2026 2:13 PM
210	IT - Cybersecurity	4/3/2026 2:13 PM
211	Psychology	4/3/2026 2:11 PM
212	Associate of Liberal Arts	4/3/2026 2:10 PM
213	Associate of Arts	4/3/2026 2:09 PM

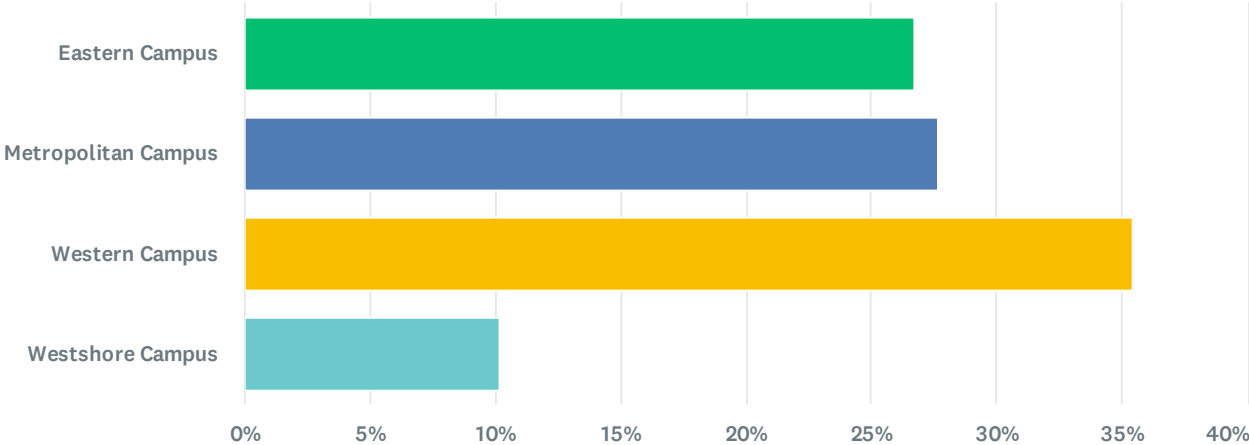
Q15 214 responses

My course materials were primarily purchased:



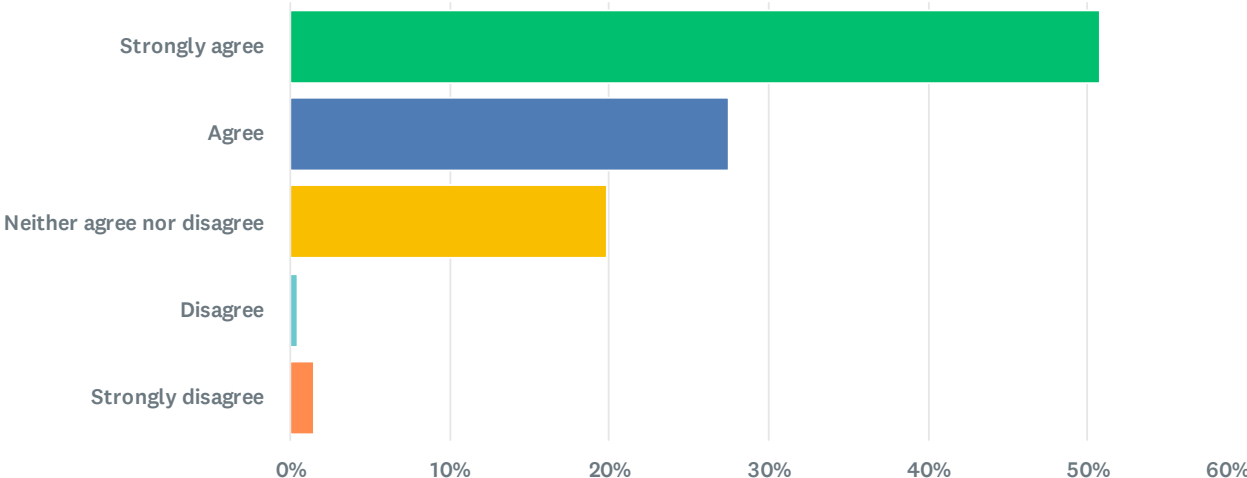
Q16 206 responses

**** Providing feedback regarding your on-campus experience in the bookstore



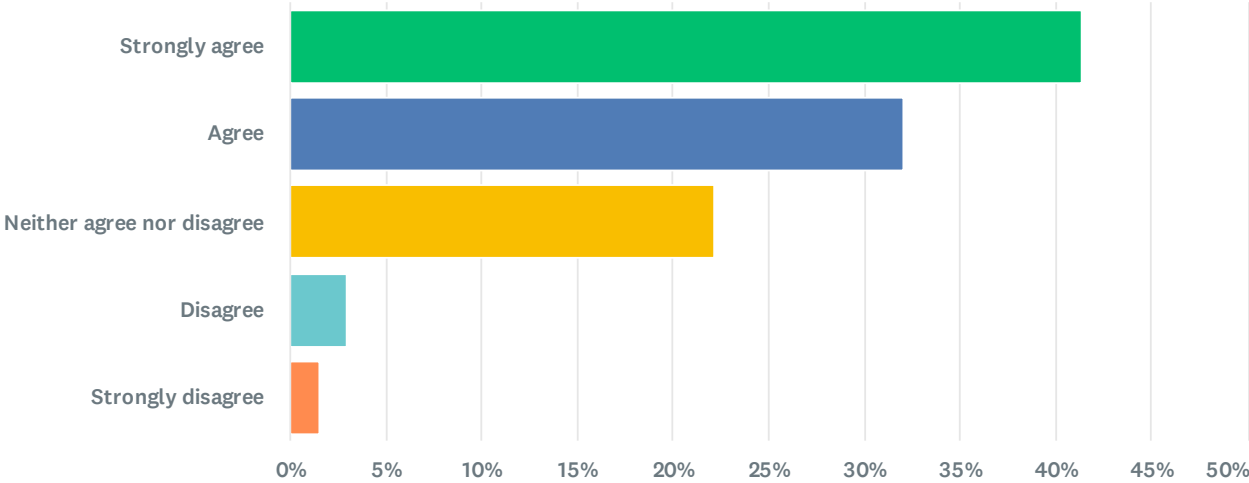
Q17 207 responses

I found the bookstore staff to be friendly and helpful.



Q18 203 responses

I was able to easily find what I needed at the bookstore.



Q19 Do you have any other comments, questions, or concerns?

Answered: 138 Skipped: 79

#	RESPONSES	DATE
1	no	4/26/2026 11:42 AM
2	no	4/25/2026 9:05 AM
3	No	4/24/2026 11:34 AM
4	no	4/21/2026 5:41 PM
5	no	4/21/2026 12:02 PM
6	no	4/20/2026 8:56 PM
7	no	4/20/2026 7:03 PM
8	No.	4/20/2026 3:44 PM
9	I WOYLD LIKE STUDENT TO THE FLEXIBILITY TO PURCHASE ITEMS , BOOK BAGS AND SO FORM THIRD PARY ACCOUNTS	4/20/2026 11:50 AM
10	N/a	4/20/2026 8:08 AM
11	n/a	4/19/2026 10:43 PM
12	E books are not good for us. we need print books. Which are more reliable .E books are wastage of money.	4/19/2026 5:38 PM
13	My lab partners and I were discussing fees for our lab manual, and when we were discussing one of us paid a different amount for the same book (We paid like 50-60 dollars while she paid around 100 dollars). All of ours were new and purchased at the same campus, so we were a little confused.	4/19/2026 4:52 PM
14	I hate that my online ebook is automatically applied to my tuition for said class(s). There should be an option to opt out if I choose to do so. I don't want to pay a lot of money for a textbook that I can probably find free online. Just give us the option is all I'm asking for.	4/19/2026 4:42 PM
15	Tri C is a more affordable college now, than when I went to to a different college 10 years ago. This is an oasis in such unaffordable times.	4/19/2026 10:58 AM
16	Issues obtaining a \$600 software in which they attempted to make me purchase again due to their mistakes. A legal terminology book that I needed was double the price at this bookstore vs amazon, etc	4/18/2026 11:49 PM
17	No	4/18/2026 11:22 PM
18	no	4/18/2026 8:56 PM
19	No, I do Not.	4/18/2026 8:52 PM
20	Extend the return window for textbooks!! I bought one the week before classes, didnt use it the first week and by the time I realized I wouldnt use it, it was too late to return it and now I'm out \$60 and am stuck with a brand new textbook I'll never use.	4/18/2026 4:29 PM
21	I think its ridiculous to charge people for textbooks. Especially just to rent them. Students are just a source of money for educational institutions, arent we? Just a number on a page. Just a drop in the bucket of tuition and fees. It never ends. Everyone just trying to squeeze another penny from your pocket.	4/18/2026 2:14 PM
22	Keep up the good work	4/18/2026 1:42 PM
23	The prices are to much	4/18/2026 12:14 PM
24	N/A	4/18/2026 8:47 AM

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25	Keep up the great work!	4/18/2026 8:11 AM
26	The price of the books are inafforable. We only have an option for an online book for some programs and I do not learn well that way.	4/18/2026 7:49 AM
27	No	4/17/2026 11:31 PM
28	No	4/17/2026 10:48 PM
29	no thank you for asking	4/17/2026 9:37 PM
30	No	4/17/2026 9:04 PM
31	None	4/17/2026 8:23 PM
32	Good Expeirence	4/17/2026 7:57 PM
33	No.	4/17/2026 7:30 PM
34	n/a	4/17/2026 7:02 PM
35	No	4/17/2026 5:45 PM
36	Not at this moment	4/17/2026 5:32 PM
37	no	4/17/2026 4:56 PM
38	i wish that i could afford to attend full-time.	4/17/2026 4:35 PM
39	Get rid of textbooks or bundle them into tuition costs.	4/17/2026 3:28 PM
40	No I do not	4/17/2026 3:16 PM
41	n/a	4/17/2026 2:56 PM
42	-	4/17/2026 2:52 PM
43	Lately, most of my books have been included in the tuition. I believe it is called the first day or something like that.	4/17/2026 2:49 PM
44	As stated earlier I will be requesting a full refund on the required Elsevier book online. Us, students are unable to print the full text off, so why are we paying full price for a material that we can't have full access to as well as only having access till the end of the program. You are ripping off the students and financial aid. I am bringing this matter to the department of educations attention and whatever other federal department needed to rectify this matter.	4/17/2026 2:45 PM
45	No	4/17/2026 2:39 PM
46	If a course is being offered at a specific campus the books for the course should be offered. I had to drive to the Western campus to put up a book that wasn't in stock at the Metro campus	4/17/2026 2:38 PM
47	NA	4/17/2026 2:38 PM
48	No, thank you	4/17/2026 2:33 PM
49	N/A	4/17/2026 2:32 PM
50	\$\$\$ for a textbook for a general studies class is insane. Unless student is in a specific major like medical field, textbooks should be lower than \$250; Also, why charge a book fee on top of tuition when students have to come out of pocket to purchase their books?	4/17/2026 2:25 PM
51	MO	4/17/2026 2:17 PM
52	:)	4/13/2026 4:20 PM
53	It should be clear that students can use prior editions of a text for most courses, except where it pairs with online testing access cards only provided by buying text book. Most courses should actually be able to provide .pdf of text as needed instead of making students purchase texts and receive a pittance when selling them back.	4/13/2026 11:22 AM
54	Not at this time	4/10/2026 4:24 PM
55	N/a	4/10/2026 12:46 PM

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56	One of my books was included with the cost of tuition, the other I borrowed from the library.	4/9/2026 8:09 PM
57	Our book for class was not available in the bookstore	4/8/2026 9:06 PM
58	N/A	4/8/2026 9:23 AM
59	I wish the physical book and Ebook were included with the class. As a nanny It would be nice to use my physical books because children become distracted by any form of screens being used. Rather while the children read, I can read	4/7/2026 6:42 PM
60	As someone who has mostly used a third party for class materials lately, staff should be more prepared for when students pay with that. Or at the very least, know to ask for help instead of just saying okay and trying to run it like a regular purchase which was my experience the last time I made a bookstore purchase of a textbook.	4/7/2026 3:19 PM
61	No, I'm satisfied with how the book store operates and can't think of any changes.	4/7/2026 2:12 PM
62	n/a	4/7/2026 12:56 PM
63	Please consider making books more affordable and accessible for students. Students sometimes have to go through loops and emails and won't know for sure what materials they need until the first day of their class. Planning is very important for students, and if they would know in time what materials they would need, would be helpful and beneficial. Students would save time and money, and they wouldn't have to make unnecessary trips, ans spend time sending emails, and calls to figure out what they need. This is an ongoing issues, and could be simplified, and stress free. Also, when opting out of a book from Follet, is another stressful situation for students, as they have to spend a lot of time and resources, to make sure that they have opted out of a book or material. I personally had to go at west campus 3 times to talk to a manager to make sure that my unnecessary book for my class was withdrawn. After that it was good, and took many phone calls and visits to the book store for someone to actually fix my situation. This is unacceptable by any standards, and it should be simplified, and the books store should work closely with teachers and staff, to have a smooth and accurate coordination of materials needed for a particular class. Thank you.	4/7/2026 12:55 PM
64	Better than Metro supervisor (a guy) I can't remember his name. If I had to pick my favorite bookstore it would be Western. Eastern bookstore is entirely too small.	4/7/2026 12:54 PM
65	N/A	4/7/2026 9:49 AM
66	No	4/6/2026 3:07 PM
67	Book store is expensive compared to outside sites.	4/6/2026 1:38 PM
68	The mandatory online books are only accessible for a short time after completion of the program. For as much money as they cost, I should have access whenever I would like to look up information.	4/6/2026 11:42 AM
69	No questions.	4/6/2026 11:30 AM
70	no	4/6/2026 10:59 AM
71	I'm confused on why I have to pay for the books twice and why when I asked the ladies where I paid the books for more explanation they hadn't a clue and told me I'd have to pay for them regardless even though I bought them out of pocket the school still charged me. I'm a veteran so I understand it's my job to use my book allowance for it but the Va doesn't provide that much for books. This semester I got barely 200\$ and my book fees were 150 from the school plus my having to buy the individual books added another 450 to this.... It's a little messed up	4/6/2026 8:33 AM
72	Nope	4/5/2026 11:58 PM
73	We should be able to opt out of the ebook and receive a physical copy for each class, through the class not have to hunt it down.	4/5/2026 10:34 PM
74	Why are only some textbooks offered virtually and is there a clear spot in My Tri-C Space that shows what textbooks are needed prior to the beginning of class?	4/5/2026 8:13 PM
75	No	4/5/2026 8:07 PM
76	nope	4/5/2026 7:30 PM
77	N/a	4/5/2026 6:56 PM

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78	No.	4/5/2026 5:01 PM
79	discount on print books please!	4/5/2026 12:09 PM
80	N/a	4/5/2026 9:16 AM
81	Yes, I am taking a Constitutional Law Class this semester, and it truly bothered me that my book was not available to purchase in print form for this semester. I ended up having to rent this book for \$86 to which I won't get any refund when I return it. I am so upset that the school keep finding ways to rip us off and everyone seems to think it's ok because we get financial aid. I don't know who ideal it was to start selling loose leaf books at the same price as hard copy books and of course we can't return them. Lastly, the prices of essential materials like calculators, pens, pencils, paper and folders are sky high. People only buy it because they can use their book funds for the most part, so they figure it's not out their pockets. But for me I see it as a complete rip off and I don't care what money I spend I never shop at our campus store I just had no choice this semester. I think it would totally bring the sales up in the campus stores if they were more reasonably priced.	4/5/2026 1:08 AM
82	It's always a pleasure using the bookstore. This semester our textbook was free and provided via OpenStax which was a huge help	4/4/2026 11:08 PM
83	Not at this time	4/4/2026 8:04 PM
84	N/A	4/4/2026 7:46 PM
85	I have my art class this semester, and the bookstore does not have a lot of material that I need for my class, but it's fine. I think the bookstore on campus is expensive compared to buying things online	4/4/2026 7:37 PM
86	Students are told that purchasing through the campus bookstore and the program for automatically including a book fee are intended to be cost-saving options, but I have found this to be almost 100% incorrect. I believe there was one semester that I found a resource to be the same or less at the campus bookstore, but that was not under the current contract with eFollett. In my opinion, the previous contract with Barnes and Noble had better options for students. It should also be noted that when an electronic resource is "the same" cost at the bookstore, it is automatically more expensive due to the download fee they charge (not charged by other sources for the same content/product).	4/4/2026 6:19 PM
87	None	4/4/2026 6:02 PM
88	No	4/4/2026 4:55 PM
89	I have not been to the bookstore in person so I did not have an opinion on the last two questions	4/4/2026 4:19 PM
90	None	4/4/2026 3:18 PM
91	Nope	4/4/2026 1:47 PM
92	I checked when registering for classes, what the listed materials where on each class, and was sent emails about the lists as well. Of the material lists only one of four of my classes had anything listed, and even then that list was incomplete. This didn't seem right to me, I didn't reach out which was a mistake on my part, but I was already dealing with a lot of stress starting college classes for the first time. On the first day of the semester Most of my teachers uploaded content to Brightspace, including material lists. This was very overwhelming for me, as I had to figure out the finances of these supplies while also already needed them for classes. The software I required were very expensive., feel it would have been a lot less stressful had the software been listed on the materials list at registration. I was lucky in I was able to buy them in time for when i needed them, and I used free trials till i could, but I wonder if other students didn't have that leeway, and where put in a bad position.	4/4/2026 1:30 PM
93	N/A	4/4/2026 9:49 AM
94	N/A	4/4/2026 9:48 AM
95	No	4/4/2026 9:29 AM
96	no	4/4/2026 9:11 AM
97	N/A	4/3/2026 11:34 PM

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98	Try to help students with their classes in the future	4/3/2026 8:46 PM
99	Not this time 5 stars across the board.	4/3/2026 7:16 PM
100	No	4/3/2026 7:03 PM
101	Yes,the pricing labels were confusing because some of the items didn't include a price on the actual item (when they were supposed to), overall the pricing labeling was just not friendly.	4/3/2026 6:58 PM
102	N/A	4/3/2026 6:37 PM
103	No	4/3/2026 6:11 PM
104	No	4/3/2026 5:23 PM
105	n/a	4/3/2026 5:05 PM
106	N/a	4/3/2026 4:58 PM
107	No	4/3/2026 4:53 PM
108	No I do not.	4/3/2026 4:47 PM
109	N/A	4/3/2026 4:36 PM
110	if I win, please don't accidentally type \$50,000 on the stomp card	4/3/2026 4:33 PM
111	N/A	4/3/2026 4:26 PM
112	I would prefer not to pay for e-books in addition to pay for physical books like I did this semester	4/3/2026 4:24 PM
113	n/a	4/3/2026 4:23 PM
114	No	4/3/2026 4:22 PM
115	Campus bookstore staff is ALWAYS 10/10, always. Very kind, prompt to help.	4/3/2026 4:18 PM
116	This semester did not require the purchase of any materials for my class. I know of resources to rent textbooks for my next semester where I will most likely be required to purchase materials. I would do this OR potentially purchase/borrow electronic materials (e.g. ePub) for classes.	4/3/2026 3:54 PM
117	No	4/3/2026 3:45 PM
118	No	4/3/2026 3:28 PM
119	Keep up the great work!	4/3/2026 3:20 PM
120	No	4/3/2026 3:19 PM
121	Nope	4/3/2026 3:18 PM
122	No	4/3/2026 3:12 PM
123	It has always been a very smooth process.	4/3/2026 2:59 PM
124	Some textbooks which may be required for multiple courses should be stated so that students can decide whether purchasing the textbook is worth it. For some classes, the textbook fees are already included, which also allows access for the semester. However, some courses may need that same book again, and paying for temporary access multiple times is not worth the money, especially when we can actually purchase a permanent, physical copy with the money spent on purchasing temporary access multiple times. The program is an all or nothing, so opting out for one course will cause students to opt out of the Affordability Program for all subsequent courses.	4/3/2026 2:52 PM
125	N/A	4/3/2026 2:49 PM
126	No	4/3/2026 2:35 PM
127	No	4/3/2026 2:30 PM
128	no	4/3/2026 2:30 PM

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129	No	4/3/2026 2:27 PM
130	NA	4/3/2026 2:26 PM
131	-	4/3/2026 2:20 PM
132	N/a	4/3/2026 2:15 PM
133	No	4/3/2026 2:15 PM
134	No	4/3/2026 2:14 PM
135	Na	4/3/2026 2:13 PM
136	It would be great if we could see what books we were paying for that are linked to the classes so we could find the book to see if it could be cheaper. This is only applicable for supplemental fee books	4/3/2026 2:13 PM
137	No thank you	4/3/2026 2:11 PM
138	No	4/3/2026 2:10 PM