### COMMUNICATION:

Must possess oral and written competency in the English language necessary to both understand and communicate with instructors, other health care workers, and patients.

Must be able to read and comprehend written course materials and documentation of patient care and office policies and procedures in standard English language.

### HEARING:

Must be able to hear verbal orders and hear sounds that indicate changing patient status i.e. breath sounds, blood pressure, apical pulse.

Must be able to hear coworkers, patients, telephone, and alarms on instruments and timers.

# MENTAL/EMOTIONAL ABILITY:

Must be able to learn new procedures and understand and interpret orders accurately.

Must be able Provide service to and interact with diverse patients' population.

Must be able flexible, work in stressful situations, and prioritize tasks to ensure completion of assigned work

### ANALYZE:

Must be able to interpret data used in formulating accurate patient assessments, evaluations, and self-evaluation.

Must be able Make decisions to sufficiently deliver patient care.

Must be able to interpret laboratory results and correlate with clinical significance and interpret quality assurance.

### VISUAL:

Must be able to read information on a computer screen or found on patient's laboratory requisition, and identification on an ID bracelet/chart.

Must be able Observe changes in patient status and unsafe environmental conditions.

Must be able Have visual acuity sufficient to use microscopes to perform analyses requiring distinguishing structural details and staining characteristics, and have the ability to distinguish colors on phlebotomy blood collection tubes, procedural test strips, and color charts.

### CALCULATING:

Must be able to utilize laboratory mathematics in calculations of formulas and reagent preparation.

SMELLING: Must be able to detect odors indicating possible unsafe conditions.

# MOBILITY:

Must be able to move freely in the patient care areas and within the facility to observe and help patients

# DEXTERITY:

Must be able to capably perform venipuncture procedures. Capable of full manual dexterity of upper extremities, unrestricted movement of both lower extremities, neck, shoulders, back and hips to assist patients in phlebotomy procedures. Possess gross and fine manual dexterity sufficient to handle specimens or reagents, and perform analytical procedures requiring the use of small, delicate tools, equipment, and instruments.

### **BENDING**:

Must be able to bend to touch the floor to remove environmental hazards or reagents.

### LIFTING:

Must be able to lift and/or support at least 25 pounds; to stock phlebotomy area, and reposition, transfer, and ambulate patients safely.

#### **OBJECTIONABLE SPECIMENS:**

Must be able to handle/process specimens which may be of an objectionable nature and odor.