

Program Accreditation and Health Care Initiatives

In the Loop Quarterly Newsletter

In the Loop

Volume 2, Issue 2 – October 2026

In the Loop is the official quarterly newsletter of the Program Accreditation and Health Care Initiatives department. Its purpose is to keep all specialized accredited programs across the College informed, engaged and aligned with accreditation standards, clinical compliance guidelines, healthcare initiatives and institutional priorities, and to share success stories!

Accreditation Updates and Reminders

Accreditation Standards Planning Meetings Update

Accreditation Planning Meetings will resume in January 2027, so keep an eye out for your meeting notice. If you haven't already, please send me the updated form we discussed. Areas of focus will include clinical agreement planning, retention and recruitment metrics, website messaging, shared best practices and alignment with Vision 2030 and its pillars.

The site visit frequently asked questions (FAQ) document will be shared during the upcoming mock visits and added to the list of documents on the Program Accreditation and Healthcare Initiatives website by early October. Please share this resource with advisory committee members, students, and other stakeholders to increase awareness of the site visit process and help them feel more comfortable with the official accreditor and institutional mock site visits.

Site Visits Update: *No site visits during this newsletter cycle.*

The following programs have upcoming site visits (calendar year 2026–2027):

PTAT: CAPTE | Site Visit: Nov. 1 – 4, 2026 | Mock Visit: Oct. 2, 2026

Automotive Tech: Site Visit: December 2026 | Mock Visit: Oct. 16, 2026

Nursing: Ohio Board of Nursing (PN/ADN program) | Site Visit: Feb. 23 – 26, 2027 | Mock Visit: Oct. 27, 2026

Nuclear Medicine: Self-study due Feb. 1, 2027 | Site Visit: June – August 2027 | Mock Visit: May 2027 (Date TBD)

Electroneurodiagnostic Medical Sonography (END): Self-study due March 17, 2027 | Site Visit: Date TBD

Health Information Management (HIMT): Site Visit: Spring 2027 (Date TBD)

Dental Hygiene: CODA | Self-study due Aug. 20, 2027 | Site Visit: Oct. 19 – 20, 2027 | Mock Visit: Sept. 14, 2027

Mock Visit Reminders: Please return the Accreditation Planning and Site Visit checklist to our office *before* your scheduled mock site visit. A reminder for the submission deadline to the PAHCI office has been sent via your Outlook calendar. This document, along with your previous or current self-study/accreditation report and other documentation, will be the focus of the initial administration session. A full agenda will be sent prior to the date of the Mock site visit session.

Accreditation Status Update

Radiography

The Joint Review Committee on Education in Radiologic Technology (JRCERT) has issued an updated accreditation letter to the Radiography program, extending its approval by three years as part of a full eight-year cycle. This comes after the program successfully addressed all the concerns noted at the April 2025 site visit. The next site visit will now be in the second quarter of 2033.

Congratulations to the faculty, staff and leadership!

EXXAT Updates and Reminders

The Fall 2026 Cycle is underway! You should have received your email from Amy Cottle asking you to review the items in EXXAT and prepare to send your **Contract** reports for the upcoming cycle. Thank you for your participation and engagement in this process. So far, we are all finding our flow!

Please update the contact information (names, addresses, email addresses, etc.) in EXXAT so future reports for the agreement execution process contain accurate

information. The goal is to maintain "active" agreement rosters that are not contingent on when students will attend clinical or practicum sites, so we always have "just-in-time" placement options. Clinical sites should provide the following:

1. Accessible options for students (realistic travel distances and access to public transportation if needed).
2. Varied experiences to ensure students have options, including placements at private and smaller practices to keep these partnerships viable.
3. The licensed supervision needed to meet licensure and accreditation standard requirements (rigor, practical skills, etc.).
4. Safe and supportive environments to foster learning, build confidence and develop skills (report any locations that do not reflect these expectations to the PAHCI office).

Clinical Site Updates

The **MetroHealth** agreement has been extended through December 2026 as we work through agency fees. We expect the full renewal term will be negotiated before this extension ends.

The **Akron Children's Hospital** agreement is in process. General counsel is waiting for responses from departments that will host students from multiple programs.

Advisory Committee Resource Guide Updates:

The Advisory Committee Resource Guide is now published in Issuu and is available for internal use in the Advisory Committee KWeb folder. Please share the PPT presentation on the department website with your advisory committee members. It provides essential information to support their work with your programs.

Below is a list of important, marketing-approved, fillable forms in this document and uploaded to the Advisory Committee KWeb folder for your use:

- 1) A Member Interest Form for potential and existing members
- 2) Templates for Thank-You and Welcome letters
- 3) Template for the Certificate of Recognition
- 4) Annual Report Template (due June 1 each year)
- 5) Advisory Committee Spring Planning Form

General Updates of Interest

House Bill 96 requires the College to retain and preserve documents to ensure students and other constituents can still access information in the event of the College's closure or discontinuation of service. This requirement is in accordance with the Ohio Revised Code, the Family Educational Rights and Privacy Act (FERPA) and applicable state and federal laws. Please ensure all required documentation from your program accreditor is housed in your program's KWeb folder. The following items should be kept in this document library:

1. All accreditation status letters
2. All correspondence from the accreditor
3. All annual reports
4. All advisory committee meeting minutes
5. All accreditation standards
6. The recent program handbook (a current document should also be on your program website)
7. All self-study documents

Over the next few months, our office will conduct a review of your program's document libraries to ensure these documents are housed in this location. We will notify you of any missing items.

Compliance Updates

SAVE THE DATE! Program Accreditation and Healthcare Initiatives Professional Development

Join us on **Friday, Nov. 20, 9 a.m. – 2 p.m.**, for an interactive day focused on collaboration, connection, professional growth and continuous improvement as we support student success and strengthen our programs, processes and partnerships.

We are finalizing the full agenda and session details and will share them as they become available. Please plan to join us for this professional development experience this fall.



DISA Healthcare Technologies (Complio) Price Increase

This is a reminder to all Health Career program staff that DISA Healthcare Technologies (Complio) will implement a new pricing structure effective Dec. 10, 2026. The updated pricing will remain in effect through December 2028.

The updated DISA/Complio Price Guide was shared with program staff via email and will also be available in the Healthcare Compliancy KWeb.

What Program Staff Need to Know

The adjustment will affect **both student and staff pricing structures**. Programs are encouraged to review materials or communications that reference current DISA/Complio costs and make the necessary updates before the new pricing takes effect.

Please ensure that all program-specific information provided to students reflects the new DISA/Complio pricing structure so they have accurate information regarding their required compliance expenses and can plan accordingly before placing their orders.

Program Materials to Review

Please review and update any materials that include DISA/Complio pricing, including:

- Student onboarding documents and presentations

- Program-specific requirement guides
- Student email templates and other communications
- Program webpages and other student-facing resources
- Handouts, informational materials or presentations
- Any other program-specific resources that reference current DISA/Complio pricing

Keeping this information current helps promote clear communication, supports students in planning for their required compliance expenses, and ensures consistency across our Health Career programs.

If you have questions about the updated pricing structure or would like help reviewing your program-specific materials, please reach out for support.

Updated Clinical Placement Compliance Reminder: Cleveland Clinic Background Checks (Applies to All Programs)

The Center for Health Professions Education (CHPE) has updated the background check review process for students with a positive result flagged in Complio who are being considered for Cleveland Clinic clinical placement.

Students with positive results must now complete and sign an authorization form permitting Tri-C to release their background information to Cleveland Clinic for eligibility review.

Updated Process

1. **Identify:** Program staff identify the positive background check result and notify the student that an authorization form is required.
2. **Student Upload:** The student completes and signs the authorization form and uploads it to their "Unassigned Documents" library in Complio.
3. **Program Review:** Program staff verify the signed form is uploaded using the appropriate naming conventions and enter the student's information into the Discrepancy Database.
4. **Profile Share:** The clinical compliance specialist initiates the profile share through Complio.
5. **CHPE Review:** CHPE forwards the documentation to Cleveland Clinic Protective Services for review.
6. **Determination:** Protective Services assigns an inspector and provides a PASS/FAIL determination.
7. **Final Update:** CHPE communicates the outcome to the clinical compliance specialist, and the Discrepancy Database is updated. Program staff are responsible for reviewing the Healthcare Compliancy KWeb (the Master Discrepancy Database) to ensure they reference the student's most current vetting information and status.

Important: The profile share will not be initiated until it is confirmed that the signed authorization form has been uploaded to Complio.

Questions or need assistance? Please contact **Brittany Pearsall**.

Student Resource Spotlight: Student Emergency Fund

As program staff, you are often among the first to hear when an unexpected financial situation begins to affect a student's ability to remain enrolled or meet program requirements. In these cases, consider sharing information about the **Tri-C Student Emergency Fund**.

The Student Emergency Fund provides temporary assistance to eligible students experiencing an unexpected financial challenge that may prevent them from continuing their education. Assistance may be available for circumstances such as:

- Technology or equipment needs
- Books and required supplies
- Transportation emergencies or non-routine vehicle repairs
- Child care-related emergencies
- Emergency housing or rent needs
- Certain unexpected health-related expenses
- Unexpected loss of income
- Emergency food needs

Why Share This with Students?

Students may encounter a variety of expenses throughout their programs, including clinical/program supplies, uniforms, transportation, required technology, health requirements, background checks, drug screenings, certifications and other clinical/program-specific costs.

While routine program expenses do not necessarily qualify for emergency funding, an unexpected financial hardship may create a significant barrier for a student. Consider directing them to Financial Aid to learn whether the Student Emergency Fund or another available resource may be appropriate.

A Resource to Keep in Your Toolkit

Encourage students experiencing unexpected financial hardship to contact the **Tri-C Student Financial Aid and Scholarships Office** and speak with a Financial Aid advisor. Students will need to explain their emergency, provide supporting documentation and meet eligibility requirements to apply.

Phone: 216-987-6000, Option 2

Email: financialaid@tri-c.edu

For additional information, including eligibility requirements and application dates, visit the [Tri-C Student Emergency Fund webpage](#).

Voices That Inspire: Natalie Nurse

A program leader turning inspiration into action

Computer Science Program Director



Career at Tri-C: Natalie's path to higher education was anything but traditional. After earning a degree in History and Secondary Education from Baldwin Wallace University and later adding a mathematics endorsement, she worked in the insurance and technology expense management industries before joining Tri-C in February 2023 as a coordinator in the Computer Science department. In 2024, she stepped into the role of program director, where she enjoys combining her interests in higher education, program administration and student support. Her commitment to students and the College community was recognized when she received the Tri-C Professional Excellence Award for

Dedication to Student Success in 2024.

Proudest Moment at Tri-C: One of Natalie's proudest moments came in the summer of 2025, when three Computer Science students interning at Tri-C took the initiative to improve their communication skills. With her encouragement, they developed and presented a cybersecurity awareness seminar for students and community members. The well-attended event highlighted the students' ability to translate technical knowledge into meaningful learning experiences, and their efforts were later recognized with a Tri-C Career Services IT Excellence Award.

Other Achievements: Natalie is passionate about creating opportunities that help students grow both personally and professionally. The Computer Science department sponsored five students to attend the 2025 Ohio Celebration of Women in Computing Conference (OCWiC). Natalie served on the conference's planning committee. One of the highlights for her was seeing students energized and engaged as they built meaningful connections with their peers. Today, Natalie serves as OCWiC vice chair and has worked with faculty to reestablish Tri-C's ACM Women in Computing student chapter, which supports and empowers women pursuing careers in computer science.

Did You Know? Before joining Tri-C, Natalie spent several years working part time as a florist and still enjoys floral design. An avid reader, she participates in a book club. When she's not reading for pleasure, she's working toward her Master of Business Administration through a self-paced program at Western Governors University.

Closing Remarks: Natalie's passion for student success is matched by her enthusiasm for continuous learning. She thrives on the variety and challenges of her role, noting that no two days are the same.

"Everyone has their own story, and it's rewarding to be part of that journey," she says. "I love coming in to work each day."

The Program Accreditation and Health Care Initiatives Team

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If your program has anything you would like to add to the next issue of "In the Loop," please contact [Amy Cottle](mailto:Amy.Cottle@tri-c.edu).