



National Call Center for Homeless Veterans
 TOLL-FREE 1-877-424-3838 or 1-877-4AID-VET
 Live 24/7 Chat on VA's Homeless Veterans website www.va.gov/homeless
Veterans Crisis Line – 1 (800)-273-8255 then press 1

DOWNTOWN

Agency	Address	Phone	Hours	Restrictions	Services Provided
2100 Lakeside Men's Shelter	2100 Lakeside Avenue	(216) 696-2715	24/7	Shelter Beds for Vets Section Available	
Veterans Upward Bound— Cuyahoga Community College	2900 Community College Ave	(216) 987-4938	8:30 a – 5 p Mon - Fri	H	  bilingual
Dept. of Veterans Affairs— Regional Office	1240 E. 9th St A. J. Celebrezze Bldg.	1 800 827-1000 www.ebenefits.va.gov/ ebenefits/homepage	Phone: 8a-9 p M-F offc 8a-4:30p M-F	None	 benefits assistance
Veterans Service Commission	1849 Prospect Ave Rm. 100	(216) 698-2600	8:30 am-4:30 pm Mon - Fri	H	* \$ 
Bishop Cosgrove Center/Catholic Charities	1736 Superior Ave First Floor	(216) 781-8262	M-F 8 a -9 am (Meal) M-F 12:00p -1:30pm (Meal) open-8a-2:30p	None (closed 2 nd Monday)	
Supportive Services for Veteran Families/Frontline Services	1736 Superior 3 rd Floor, Superior Entrance	(216) 674-6700, vets Press 1	8:00a to 5:30p Mon- Fri	Men, Women, Families - any discharge but Dishonorable	 Rapid Rehousing, Case Management, Homeless Prevention

SOUTH AND WEST

Agency	Address	Phone	Hours	Restrictions	Services Provided
Spanish American Committee	4407 Lorain Ave.	(216) 961-2100	8:30 a.m. – 5 p.m. M-F	Emphasis on Hispanic/Latino	  bilingual
Vet Center—West	5700 Pearl Rd. Ste. 102, Parma	(440) 845-5023	M, T & Th 8 a- 7:30p W & F 8 a-4:30 p	Counseling for Combat zone vets	   
Dept. of Veterans Affairs McCafferty Outpatient Clinic	4242 Lorain Ave	(216) 939-0699	8 a – 4:30 p Mon – Fri	None	  podiatry, bilingual

EAST

Agency	Address	Phone	Hours	Restrictions	Services Provided
Veterans Community Resource Referral Center **Go here first*	7000 Euclid Ave. Ste. 202	(216)- 391-0264 Ext. 2001	8:00 a—5:00p Mon - Fri	None	 Ω, housing
Paralyzed Veterans of America—Buckeye Chapter	26250 Euclid Ave. Ste. # 115	(216) 731-1017 (216) 731-6404fax	9 a.m. – 5 p.m. Mon – Fri	Spinal Cord Injury or Disease	  Social Svc programs-members only
Eastside Vet Center	5310 ½ Warrensville Ctr. Rd. Maple Hts.	(216) 707-7901	M, Tue, Thurs, Fri. 8 a-4:30 p Wed: 8a to 7:30p	Readjustment Counseling for Combat zone vets	  
Veterans Affairs—Medical Center at Wade Park	10701 East Blvd	(216) 791-3800 x 2718	8 a.m. – 4:30 p.m. Mon - Fri	None	   
VOA Domiciliary at Wade Park Residential Rehabilitation Treatment Program - Men/Women's treatment	1563 East Blvd	(216) 485-2525 Ext. 2042	Residential -24/7 Office 6a-6p	Referral only H	    
Northeast Ohio Coalition for the Homeless	3631 Perkins Ave 3 rd Floor	(216) 432-0540	9 a.m. – 4:30 p.m. Mon - Fri	None	 
VOA Veterans Resource Center (meals available to any veteran for breakfast, lunch & dinner)	775 E 152 nd St	(216) 541-9000	M-F 9 a – 5 p Break 7-730am;Lunch 12-1230p;Din 5-530p	H	     Ω 
Congresswoman Marcia L. Fudge's Office	4843 Richmond Rd. Warrenville Hts. St.150	(216) 522-4900	9 a.m. – 5 p.m. Mon - Fri	None	 
VOA Veterans Family First Center	4415 Euclid Ave Suite 110	(216) 302-2602	8 a.m. – 5 p.m. Mon-Friday	Can serve other than honorable discharge	  \$ 

Transportation/Bus routes to DOWNTOWN Facilities

Agency	Directions	RTA Route
Veterans Upward Bound— Cuyahoga Community College	S side of Community College, N of S. Woodland, between E. 22 nd and E. 30 th	11,14,15
Dept. of Veterans Affairs-Painesville Comm. Based Outpatient Clinic	Near corner of Jackson and Richmond, near Social Security Admin Bldg	28 to Laketran route 2 to route 1 to route 5
Veterans Service Commission	N side of Prospect, across from Wolstein Cntr	8, 11, 55 Healthline
Bishop Cosgrove Center	Superior between E. 17 th and E.18 th	3, 38, 22, 26
Frontline Services	Payne between E. 17 th and E. 18 th	3,22, Health Line, 38, 76, 26

Transportation/Bus Routes to SOUTH AND WEST Facilities

Agency	Directions	RTA Route
Spanish American Committee	Corner of W. 44 th and Lorain	22
Vet Center--West	Pearl Rd, on 3 rd block N of Snow	51
Dept. of Veterans Affairs— Mc Cafferty Outpatient Clinic	Lorain and W. 44 th	22

Transportation/Bus Routes to EAST Facilities

Agency	Directions	RTA Route
Paralyzed Veterans of America— Buckeye Chapter	Near intersection of Euclid and Babbitt Rd.	28
Northeast Ohio Coalition for the Homeless	In between Chester and Payne, off E. 36 th	Health Line (6), 38
VA Community Resource Referral Center	7000 Euclid Ave.	Health Line
Vet Center—East	Warrensville Center between Warrensville Center Libby & Rock side	41, 90f
Dept. of Veterans Affairs— Medical Center at Wade Park	University Circle on the NE corner of East Blvd and E. 105 th	10, 38
VOA Veterans Resource Center	E. 152 nd , just N of Aspinwall	37,1
Congresswoman Marcia L. Fudge's Office	Richmond and Miles Rd. Located in the Citizen Bank Building First Floor	19
Dept. of Veterans Affairs- Painesville Comm. Based Outpatient Clinic	Near corner of Jackson and Richmond, near Social Security Admim, Bldg.	28 to Laketran route 2 to route 1 to route 5
2100 Men's Shelter	2100 Lakeside Avenue	1

If you are experiencing a shelter emergency between 8 a.m. & 5:00 p.m. go to **Veterans Community Resource Referral Center at 7000 Euclid Ave. on the Second Floor.**

If it is after 5:00 p.m. to 8 p.m. go to 1736 Superior 2nd Floor for Intake. After 8 p.m. and you are male go to 2100 Lakeside Ave. Shelter-- for women go to 2227 Payne Ave. shelter. Families call 2-1-1.

For Housing Assistance go to www.housingcleveland.org to search for available housing.



This Street Card is a resource guide for **VETERANS!**

All of the above programs help veterans directly without a referral.

The standard Street Card offers more services for persons of both veteran and non-veteran status. This card was made by the Northeast Ohio Coalition for the Homeless.

For additional copies, call NEOCH at (216) 432-0540 or go to www.neoch.org.

Please feel free to make copies of this card.

- IMPORTANT PHONE NUMBERS -

Agency	Phone
Disabled Veterans Assistance Line	(800)-378-4559
Veterans Crisis Line	(800)-273-8255 then press 1
United Way's First Call for Help – 2-1-1	Dial 2-1-1 or (216)-436-2000 or (888)-508-4211
State of Ohio ODJFS Veterans Representatives 1910 Carnegie Ave, CLE	(216) 777-8183 (216) 777-8176
State of Ohio ODJFS Veterans Representative 11699 Brookpark Rd.	(216) 898-8356

Last Updated June 2017

- LEGEND -

Educational Assistance	Emergency Services *	Transitional Housing/ Shelter	Recreation
Social Services Assistance	Substance Abuse Programs	Financial Assistance \$	General Health Care
Employment Assistance	Mental Health Care/ Counseling	Advocacy	Legal Assistance Ω
Outreach	Community Meals	Referral	Only Serve Honorably Discharged H