



## PROGRAM OUTCOMES

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### PLANT SCIENCE AND LANDSCAPE TECHNOLOGY (GARDEN CENTER OPERATIONS)

1. Apply basic horticultural and landscape knowledge by identifying key elements while assisting and educating clients to fulfilling their gardening/landscape goals.
2. Safely use appropriate equipment to handle and maintain nursery stock and merchandise to ensure health and appearance of products.
3. Apply the knowledge of information technology inventory control, government regulations, costs and overhead to obtain efficiency in business operations.
4. Use information technology and merchandising skills to promote and display product that inspire customers to buy.
5. Contribute to the bottom line of store operations by exhibiting excellent customer service and sales skills while exceeding customer expectations.
6. Be self-sufficient by applying time management, teamwork and problem solving skills to resolve routine and/or unusual issues in day to day operations of a garden center.
7. Sit, when eligible, for the Ohio Nursery and Landscape Association-Ohio Certified Nursery Technician Garden Center exam.