

Short-term Certificate in Conflict Resolution and Peace Studies

Northeast Ohio Community Employers Report:

88% of community employers rated conflict management skills as “important” or “very important” for their field or professions. 81% of community professionals reported that it would be “important” or “very important” in hiring decisions for potential employees to possess these skills.

Potential Employers:

Employers represent a broad range of occupations, including:

- Sales
- Education and Training
- Legal
- Protective Services
- Healthcare Practitioners
- Office and Administrative Support
- Architecture and Engineering
- Installation, Maintenance, and Repair
- Community and Social Services
- Business
- Management
- Arts, Design, Entertainment, Sports, and Media

The Certificate and its Components*:

Students may take these courses individually, and do not have to complete the entire certificate program. Each class is three credit hours. Scholarships are available to students who have completed at least one core class from the list below with a “C” or above.

East Campus:	POL1040	Introduction to Peace and Conflict Studies, Mon./Wed. 1:00-2:25pm, CRN#84021
	POL2040	Conflict Resolution Skills Mon. 6:00-8:50pm, CRN#87203
	POL2140	Implementing Peace Studies and Conflict Management Theories and Practices with Service Learning Mon. 6:00-7:30pm, CRN#84022
West Campus:	POL1040	Introduction to Peace and Conflict Studies, Thur. 6:00-8:50pm, CRN#83486
	POL2040	Conflict Resolution Skills, Tues. 6:00-8:50pm, CRN#83441
	POL2140	Implementing Peace Studies and Conflict Management Theories and Practices with Service Learning Wed. 6:00-7:30pm, CRN#84028

To complete the Certificate program, students must complete:

- ENG 1010/101H College Composition I
- POL 1040 Introduction to Peace and Conflict Studies;
- POL 2040 Conflict Resolution Skills;
- POL 2140 Implementing Peace Studies and Conflict Management Theories and Practices with Service Learning;
- 3 Approved Electives*

*[Look for the Study Abroad in Costa Rica, POL 2050 for June 2014 as an elective towards the Certificate.](#)

Skills include:

- Negotiating
- Achieving consensus
- Strategic planning
- De-escalating verbal aggression
- Non-defensive communication
- Understanding nonverbal communication
- Effective decision making
- Ability to take different perspectives
- Active listening

Why should students take these courses?

Tri-C is now offering coursework in the field of Conflict Management and Peace Studies. **These courses fulfill social and behavioral sciences degree requirements which are necessary for any degree.** Not only are the classes beneficial in completing degree requirements, but the skills and knowledge learned in these classes are highly valuable in day-to-day life as a student, a community member, an employee, an employer, and at home.

Certificate Objectives:

These courses will allow students to examine definitions and theories of conflict and diverse views of conflict resolution. They will explore contemporary studies of individual behavior and social life as they relate to conflict and its role in violent and peaceful social change. Upon completion of the courses, students will be able to apply theories in the field of conflict resolution to local, regional, national, and international situations across fields, and apply conflict management skills and tools to conflicts that may arise in their personal and professional lives.

Questions?

West Campus:

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