



PROGRAM OUTCOMES

BUSINESS MANAGEMENT

1. Communication. Use listening, non-verbal, written, and verbal communication skills utilizing appropriate technology with internal and external customers to meet the organizations objectives.
2. Working with Others. Develop and maintain effective working relationships within a team or organization among diverse people.
3. Customer Service. Provide quality and timely customer service that ensures customer satisfaction to both internal and external customers.
4. Self Management/Professional. Effectively utilize personal management skills such as project management, organization, leadership, professionalism, and time management to meet or exceed the organizations objectives.
5. Technology. Use various systems and software to maximize the efficiency of the organization.
6. Problem Solving. Use problem solving tools and principles of quality to identify and enhance an organizations' performance.
7. Math/Financial. Apply general math and accounting skills to prepare, record, and track revenue and expenditures and other performance measures.
8. Basic Business. Apply basic knowledge of business principles and practices to achieve competitive advantage in the global marketplace.