



→ FOOD



→ HOUSING



→ CHILD CARE



→ UTILITIES



→ HEALTH CARE

What is Benefits Access/Project GO!?

Benefits Access/Project GO! offers free services to ease financial challenges and barriers to education for qualifying students. This includes links to food assistance, homelessness, child care, utilities and health care resources.

Where can I find Benefits Access/Project GO! on campus?

Metropolitan Campus

MSS Enrollment Center
2900 Community College Ave.
Cleveland, Ohio 44115

Eastern Campus

ESS Enrollment Center
4250 Richmond Road
Highland Hills, Ohio 44122

Western Campus

WSS Enrollment Center
11000 Pleasant Valley Road
Parma, Ohio 44130

Westshore Campus

Enrollment Center
31001 Clemens Road
Westlake, Ohio 44145

Can I get information on Benefits Access/Project GO! without coming to campus?

Information is available online at tri-c.edu/projectgo. You can also email us at projectgo@tri-c.edu or call 216-987-6000 (Option 2).

Does Benefits Access/Project GO! provide direct benefits to students?

No, but they can help you complete the Ohio Benefits application and refer you to other needed resources.

What documents do I need to complete the application process?

You will need to provide valid identification, Social Security number and birth date for all persons listed on your application (including children), along with proof of citizenship, proof of income and household expense details. Additional information may be required based on the program(s) you apply for.

What happens after I complete my online application?

ODJFS will contact you within 30 days to set up an interview for further guidance in the application process. You will also be contacted by Project GO! to ensure you have completed all required steps.

How long does it take to receive my benefits?

Once your interview is complete, an ODJFS representative will process your application for specific types of assistance. Most benefits are distributed monthly. Your date of acceptance will determine when you receive your benefits.

How can I check the status of my application?

Visit benefits.ohio.gov to check your application status or manage an existing case. Click Manage Benefits, then log in in the upper right corner. Project GO! staff cannot access your application information.

Can Benefits Access/Project GO! help me contact ODJFS directly?

No. However, they can connect you to various resources, help you complete the Ohio Benefits application and provide a private space for you to connect with United Way 2-1-1 for immediate needs.

What should I do if I find myself at risk of becoming homeless?

If you are at risk of becoming homeless, please visit or contact your nearest Benefits Access/Project GO! office for assistance.