

COMEBACK PROGRAM FAQS

Debt forgiveness programs to help you continue your education.

	TRI-C COLLEGE COMEBACK	OHIO COLLEGE COMEBACK	CUYAHOGA COUNTY DEBT REPAYMENT
What are the eligibility requirements?	 You have an active Tri-C application on file (available at tri-c.edu/apply). You haven't attended Tri-C within two or more semesters before you want to start classes. You must have a minimum cumulative 2.0 GPA at the time of your application. Your Free Application for Federal Student Aid (FAFSA) is current, if applicable (available at tri-c. edu/fafsa). You have an approved Satisfactory Academic Program appeal for the current semester if you want to regain financial aid (available at tri-c.edu/sap). 	 You have an active Tri-C application on file (available at tri-c.edu/apply). You haven't attended Tri-C within two or more semesters before you want to start classes. You have a minimum cumulative 2.0 GPA at the time of your application. Your debt is certified to the Ohio Attorney General collection — not special counsel. To view the full eligibility requirements, visit the Ohio College Comeback website: ohiocollegecomeback.org 	 You have resided in Cuyahoga County for at least one year. You haven't attended Tri-C or Cleveland State University within one semester (not including the summer) or earlier before you want to start classes. You have institutional debt at Tri-C or Cleveland State University. You are currently or were previously eligible for a Pell Grant. You will be returning to Tri-C.
How do I apply?	Complete this interest form at tri-c. edu/comeback.	Complete this interest form at tri-c. edu/comeback.	Complete this interest form: cngc.org/appointment
What happens after I complete the interest form?	You will receive an approval or denial email with more information about your options and/or next steps.	You will receive an approval or denial email with more information about your options and/or next steps.	You will be contacted by a College Now advisor to schedule an appointment.
When will I know if I am eligible?	Please allow three to five business days for processing.	Please allow three to five business days for processing.	You will be informed if you are eligible during the appointment.
How do I register for classes?	If you are approved for the Tri-C College Comeback program, you will receive an email with instructions on how to register. You must complete your registration in person at an Enrollment Center or via email. Visit tri-c. edu/enrollment-center for campus locations and hours. We also recommend making an appointment with an academic counselor before registering. Visit tri-c.edu/counseling for more information.	If you are approved for the Ohio College Comeback program, you will receive an email with instructions on how to register. You must complete your registration in person at an Enrollment Center or via email. Visit tri-c.edu/enrollment-center for campus locations and hours. We also recommend making an appointment with an academic counselor before registering. Visit tri-c.edu/counseling for more information.	If you are approved for the Cuyahoga County Debt Repayment program, you will receive an approval email with instructions on how to register. You must complete your registration in person at an Enrollment Center or via email. Visit tri-c.edu/ enrollment-center for campus locations and hours. We also recommend making an appointment with an academic counselor before registering. Visit tri-c.edu/counseling for more information.
Can I register online through my Tri-C space?	No, you must register in person or via email. Visit <u>tri-c.edu/enrollment-center</u> for the Enrollment Center locations and hours.	No, you must register in person or via email. Visit <u>tri-c.edu/enrollment-center</u> for the Enrollment Center locations and hours.	No, you must register in person or via email. Visit <u>tri-c.edu/enrollment-center</u> for the Enrollment Center locations and hours.

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Is there a minimum number of credits I must take for each program?	You must enroll in at least one course that is part of your academic plan. If you have just returned from Academic Dismissal or passed a Satisfactory Academic Progress appeal, you may need to take additional credits.	You must enroll at Tri-C for six or more credits as part of your academic plan, or you can enroll at another institution and have the Tri-C transcript released.	You must enroll in at least one course as part of your academic plan. If you have just returned from Academic Dismissal or passed a Satisfactory Academic Progress appeal, you may need to take additional credits. Students can also enroll in noncredit programs.
Do I need to pay at the time of registration?	Yes, you are responsible for paying for the current semester's classes by the payment deadline. Visit tri-c.edu/payingforcollege for more information. If you are using financial aid, you must be in good standing or have an approved Satisfactory Academic Program appeal for the current semester.	Yes, you are responsible for paying for the current semester's classes by the payment deadline. Visit tri-c.edu/payingforcollege for more information. If you are using financial aid, you must be in good standing or have an approved Satisfactory Academic Program appeal for the current semester.	Yes, you are responsible for paying for the current semester's classes by the payment deadline. Visit tri-c.edu/payingforcollege for more information. If you are using financial aid, you must be in good standing or have an approved Satisfactory Academic Program appeal for the current semester.
How do I pay for the current semester?	You must be able to pay for the current semester at the time of registration. If using financial aid, you must be in good standing and have completed the Free Application for Federal Student Aid (FAFSA). If paying in full or setting up a payment plan, Comeback students must do so in person at a campus Enrollment Center.	You must be able to pay for the current semester at the time of registration. If using financial aid, you must be in good standing and have completed the Free Application for Federal Student Aid (FAFSA). If paying in full or setting up a payment plan, Comeback students must do so in person at a campus Enrollment Center.	You must be able to pay for the current semester at the time of registration. If using financial aid, you must be in good standing and have completed the Free Application for Federal Student Aid (FAFSA). If paying in full or setting up a payment plan, Comeback students must do so in person at a campus Enrollment Center.
What if my past-due debt is more than the amount approved through my debt forgiveness program?	If your past-due debt is over the approved amount, you must pay in full at the time of registration. This amount cannot be added to the balance of the current term. If your balance is with the Ohio Attorney General's Office, your balance must be paid to it, not Tri-C.	If your past-due debt is over the approved amount, you must pay in full at the time of registration. This amount cannot be added to the balance of the current term. If your balance is with the Ohio Attorney General's Office, your balance must be paid to it, not Tri-C.	If your past-due debt is over the approved amount, you must pay in full at the time of registration. This amount cannot be added to the balance of the current term. If your balance is at the Ohio Attorney General's Office, your balance must be paid to it, not Tri-C.
What are the requirements for the program once I register?	 You must have a yearlong financial aid plan. You must have a DegreeWorks academic plan locked. Visit tri-c.edu/degreeworks for more information. You need a minimum 2.0 GPA. You must enroll in at least one course as part of your academic plan. 	You must meet with an academic counselor. Visit tri-c.edu/counseling for more information. You must complete at least one academic term. You must earn six credits toward an associate degree or certificate program.	Once you register for classes, please send the class schedule to eunice.cabrera@tri-c.edu and complete the course(s) for the semester.

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When does the debt get paid?	The previous balance (up to \$1,000) is paid when you meet all the program requirements. Learn more at tri-c.edu/comeback. The payments will begin processing about two to three weeks after the semester ends.	The previous balance (up to \$5,000) is paid when you meet all the program requirements at Tri-C or the compact institution. Learn more at tri-c.edu/comeback.	The previous balance (up to \$2,000) is paid after you register for classes and send your class schedule to Eunice Cabrera. The debt forgiveness process could take several weeks to complete.
When does the debt clear with the Ohio Attorney General's Office?	Debt at the Ohio Attorney General's Office cannot be discharged until you meet all the program requirements. Please allow about four weeks after the end of the semester for processing.	Debt at the Ohio Attorney General's Office cannot be discharged until you meet all the program requirements.	Debt at the Ohio Attorney General's Office cannot be discharged until you meet all the program requirements. Please allow about four weeks after the debt is paid for processing.
What if I need to register for the next semester and still have a hold on my account?	Registration holds will remain on your account throughout the semester. Past-due debt is not paid until all program requirements are verified at the end of the term. However, you are permitted to register in person for the future semester. If the requirements of the Comeback program are not fulfilled at the end of the first semester, students will not be able to enroll for future terms.	Registration holds will remain on your account throughout the semester. Past-due debt is not paid until all program requirements are verified at the end of the term. However, you are permitted to register in person for the future semester. If the requirements of the Comeback program are not fulfilled at the end of the first semester, students will not be able to enroll for future terms.	The hold will be lifted before you register for the next semester.