



# Student Services and Resources

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## 24/7 Helpdesk – Technical Support

[www.tri-c.edu/administrative-departments/information-technology-services](http://www.tri-c.edu/administrative-departments/information-technology-services)

216- 987-4357 (HELP)

- Blackboard, Internet Explorer, Microsoft Office help
- My Tri-C Space – Log-in issues and password resets
- Tri-C Email Help

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## Academic Calendar

[www.tri-c.edu/acadcalendar](http://www.tri-c.edu/acadcalendar)

- Important dates/timelines for students
- Semester and Session (part of term) start and end dates
- Petition to graduate deadlines

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## Access – Disability Support Services

[www.tri-c.edu/accessprograms](http://www.tri-c.edu/accessprograms)

East: 216-987-2052                  Metro: 216-987-4344

West: 216-987-5079                Westshore: 216-987-3900

Brunswick: 216-987-5079

- Accommodations & support for students with disabilities
- Services for classroom and/or eLearning students
- Information on Assistive Technology

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## Admission to Tri-C

[www.tri-c.edu/apply](http://www.tri-c.edu/apply)

800-954-8742

- Transcript information: [www.tri-c.edu/transcripts](http://www.tri-c.edu/transcripts)
- Application for admission

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## Assessment Center

[www.tri-c.edu/placementtesting](http://www.tri-c.edu/placementtesting)

East: 216-987-5 256                Metro: 216-987-4311

West: 216-987-5256                Westshore: 216-987-3997

Corporate College West: 216-987-5888

Brunswick: 216-987-3997

- Placement testing (Accuplacer Math and English)
- Distance Learning testing

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## Customer Service Center

[www.tri-c.edu/administrative-departments/customer-service.html](http://www.tri-c.edu/administrative-departments/customer-service.html)

800-954-8742

- Paying tuition statements
- Other financial transactions

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## Bookstore

My Tri-C Space > Registration tab > Find Textbooks

[www.cuyahoga-west.bnccollege.com](http://www.cuyahoga-west.bnccollege.com)

East: 216-987-2070                Metro: 216-987-4550

West: 216-987-5550                Westshore: 216-987-3908

- Four campus locations for books, supplies, & apparel

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## Campus Police & Security Services

[www.tri-c.edu/administrative-departments/campus-police](http://www.tri-c.edu/administrative-departments/campus-police)

Non-emergencies: 216-987-4325

Emergencies: 216-987-4911

- Ticket appeals
- Report injuries, accidents, or lost items
- Crime Statistics

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## College Guidelines for Students

[www.tri-c.edu/student-resources/student-handbook.html](http://www.tri-c.edu/student-resources/student-handbook.html)

- Student Handbook – Rights & Obligations as a student
- Tri-C Policies and Procedures

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## Counseling

[www.tri-c.edu/counseling](http://www.tri-c.edu/counseling)

East: 216-987-2280                Metro: 216-987-4900

West: 216-987-5200                Westshore:

216-987-3885 Brunswick: 866-933-5182

- Academic advising, personal & career counseling

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## Career Center

[www.tri-c.edu/careerservices](http://www.tri-c.edu/careerservices)

East: 216-987-2567                Metro: 216-987-4913

West: 216-987-5575                Westshore: 216-987-2067

Brunswick: 216-987-5575

- Free career search and resume writing workshops
- Job search advising, internships, and co-ops

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## Online Learning and Academic Technolgy (OLAT)

[www.tri-c.edu/online](http://www.tri-c.edu/online)

216-987-4257

- Questions about eLearning or Blackboard

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## Financial Aid

[www.tri-c.edu/financialassistance](http://www.tri-c.edu/financialassistance)

800-954 -8742

[financialaid@tri-c.edu](mailto:financialaid@tri-c.edu)

- Assists students with finding a way to pay for college
- Help with completing the FAFSA
- Applications for scholarships, grants and loans

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## Health & Wellness

[www.tri-c.edu/community/community-services/community-health](http://www.tri-c.edu/community/community-services/community-health)

East: 216- 987-2511                Metro: 216-987-6143

West: 216-987-5420

- Community resources for students to embrace a healthy lifestyle

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**Library**

<http://www.tri-c.edu/library>

East: 216-987-2085      Metro: 216-987-4292  
West: 216-987-5410      Westshore: 216-987-3885  
Brunswick: 216-987-3877

- Locate books, articles, reference tools, etc.
- Ask a librarian tools

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**Project Go - Ohio Benefits Bank**

[www.tri-c.edu/paying-for-college/financial-aid-and-scholarships/benefits-accessproject-go](http://www.tri-c.edu/paying-for-college/financial-aid-and-scholarships/benefits-accessproject-go)

Metro Campus	MSS Room G04	216-987-3122
Eastern Campus	ESS Room 1113	216-987-2705
Western Campus	WSS Room G101	216-987-5859
Westshore Campus	Room 101H	216-987-3898
UTC	Room 239	216-987-4910

[ProjectGO@Tri-C.edu](mailto:ProjectGO@Tri-C.edu)

- Applications for benefits
- Guidance on procedures for benefits
- Benefits coaches are available

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**Student Life, Athletics, and Recreation**

[www.tri-c.edu/studentlife](http://www.tri-c.edu/studentlife)

East: 216-987-2045      Metro: 216-987-4610  
West: 216-987-5428

- Student Clubs & Student Leadership opportunities

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**Technology Learning Center (TLC)**

[www.tri-c.edu/learning-commons/technology-learning-centers](http://www.tri-c.edu/learning-commons/technology-learning-centers)

East: 216-987-2067      Metro: 216-987-3679  
West: 216-987-5596      Westshore: 216-987-3885  
Brunswick: 216-987-5569

- Access to computers, over 200 workstations college-wide
- Open labs with laser printers and helpful staff

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**Tutoring Support Services**

[www.tri-c.edu/tutoring](http://www.tri-c.edu/tutoring)

East: 216-987-2256      Metro: 216-987-4311  
West: 216-987-5257      Westshore: 216-987-3885  
Brunswick: 216-987-3877

- On-campus tutoring services.
- Online tutoring at

[www.tri-c.edu/tutoring/smarthinking-online-tutoring](http://www.tri-c.edu/tutoring/smarthinking-online-tutoring)