



## Resources & Support Recursos y Servicios

### American Pools and Fountains

Melissa Foster  
6337 Chittenden Road,  
Hudson, Ohio 44236  
330-388-9819  
mdfoster1@gmail.com

### American Red Cross

Tim O'Toole  
Regional Disaster Officer  
3747 Euclid Ave., Cleveland, Ohio 44115  
216-431-3661  
timothy.otoole@redcross.org  
www.redcross.org

### Baldwin Wallace University

Karen Barahona  
Assistant Professor of Spanish  
275 Eastland Road, Berea, Ohio 44017  
440-638-9686  
Written/Oral translation  
kbarahon@bw.edu

### Catholic Charities Corporation

Sandra Roman  
Hispanic Coordinator  
7800 Detroit Ave.,  
Cleveland, Ohio 44102  
216-989-3716  
sxroman@ccdocle.org

### The Centers for Families and Children

Ingrid Angel  
5209 Detroit Ave., Cleveland, Ohio 44102  
216-325-9310  
Ingrid.angel@thecentersohio.org  
www.thecentersohio.org

### Cleveland Clinic Lutheran Hospital

1730 W. 25th Street,  
Cleveland, Ohio 44113  
216-363-2292 Appointment line  
216-363-2292 Physicians  
216-696-7055 Outpatient Pharmacy  
www.Clevelandclinic.org/hispanicclinic

### Cleveland Clinic Main Campus

Bartolome Burguera, MD, PhD,  
Endocrinology  
216-445-8966  
clevelandmetroschools.org/page/78

### Cleveland Housing Court

Ron O'Leary  
1200 Ontario Street, Courtroom 13B  
Cleveland, Ohio 44113  
216-664-4988  
olearyr@cmcoh.org  
www.clevelandhousingcourt.org

### Cleveland Metropolitan School District (CMSD)

Rick McIntosh  
1111 Superior Ave.  
Cleveland, Ohio 44114  
216-838-0177  
rick.mcintosh@clevelandmetroschools.org  
clevelandmetroschools.org

### Cleveland Rape Crisis Center

Olga Rosado Hogar  
1228 Euclid Ave., Suite 200,  
Cleveland OH, 44115  
216-619-6194  
olgar@clevelandrcc.org  
www.clevelandrapecrisis.org/  
hogar-consuelo

### CMSD Multilingual

#### Multicultural Welcome Center

Senaida Perez  
3145 W. 46th St., Cleveland, Ohio 44102  
216-246-5831  
senaida.perez@clevelandmetroschools.org  
clevelandmetroschools.org/page/78

### Council for Economic Opportunities in Greater Cleveland

Laurice Kennedy Brown  
1801 Superior Ave.,  
Suite 400, Cleveland, Ohio 44114  
216-696-9077 x 2381  
lkbrown@ceogc.org

Wally G. Espada  
216-357-2621  
wespada@ceogc.org  
www.ceogc.org

### Cuyahoga County Job and Family Services

Aida C. Idiaquez  
1641 Payne Ave. Cleveland, Ohio 44114  
216-987-8433  
aida.idiaquez@jfs.ohio.gov  
www.cjfs.cuyahogacounty.us

### Cuyahoga County Office of Child Support Services

Kevin Gowon  
1640 Superior Ave., Cleveland, Ohio 44114  
216-443-2028  
kevin.gowon07@jfs.ohio.gov  
www.cjfs.cuyahogacounty.us

### Cuyahoga Metropolitan Housing Authority (CMHA)

Dorivette Nolan  
8120 Kinsman Road, Cleveland, Ohio 44104  
216-271-3090  
noland@cmha.net  
www.cmha.net

### Cuyahoga Community College (Tri-C\*) English as a Second Language (ESL)

All campuses:  
Eunice Cabrera  
216-987-4658  
Sylvia Royle  
216-987-5359

### Cuyahoga Community College Hispanic Council

Esther Kraft, Program Manager  
11000 Pleasant Valley Road,  
Parma, Ohio 44130  
216-987-5691  
Esther.kraft@tri-c.edu  
www.tri-c.edu/hispaniccouncil

### Esperanza, Inc.

Victor Ruiz  
3104 W. 25th St., Cleveland, Ohio 44109  
216-651-7178  
victor@esperanzainc.org  
www.esperanzainc.org

### Global Ambassadors Language Academy (GALA)

Jeanette Garcia  
13442 Lorain Ave., Cleveland, Ohio 44111  
216-315-7942  
jeanette@gala-prek8.org  
www.gala-prek8.org

### Greater Cleveland Food Bank

Tracey Mason  
15500 S. Waterloo Rd.,  
Cleveland, Ohio 44110  
216-738-2124  
tmason@clevelandfoodbank.org  
www.greaterclevelandfoodbank.org

### HealthMarkets Agency

Suzanne Smaltz  
9551 Vista Way,  
Garfield Heights, OH 44125  
330-285-3600  
ssmaltz@healthmarkets.com

### Hispanic Alliance

Juan Molina Crespo  
3110 W. 25th St., Cleveland, Ohio 44109  
216-661-4249  
Jmolinac@hispanicallianceinc.org  
www.latinocleveland.com

### Hispanic Business Center

Jenice Contreras  
2511 Clark Ave.  
Cleveland, Ohio 44109  
216-281-4422  
jcontreras@hbcenter.org

## Resources & Support (Cont.) Recursos y Servicios

### Hispanic Ministry - Catholic Diocese of Cleveland

Misael Mayorga  
1404 E 9th Street, 3rd floor  
Cleveland, Ohio 44114  
216-696-6525  
mmayorga@dioceseofcleveland.org

### Hunger Network of Greater Cleveland

Jennifer Scofield  
614 W. Superior Ave.,  
Suite 744, Cleveland, Ohio 44113  
216-619-8155 x11  
jscofield@hungernet.org  
www.hungernet.org  
www.ceogc.org

### Identification Crisis Collaborative

Eileen Kelley  
3135 Lorain Avenue, Cleveland, OH 44113  
216-631-4741 Ext. 300

### Independence Family Health Center

Miriam Perez, MD, Pediatrics  
216-986-4000

### Jewish Federation of Cleveland

Debbie Klein  
25701 Science Park Drive,  
Beachwood, Ohio 44122  
216-593-2900  
dklein@jfcleve.org  
www.jewishcleveland.org

### May Dugan Center

Andy Trares  
4115 Bridge Ave., Cleveland, Ohio 44113  
216-631-5800, ext. 121  
atrares@maydugancenter.org  
or  
Sue Marasco, Ph.D.  
216-631-5800, ext. 122 s  
marasco@maydugancenter.org  
or  
Roberta Taliaferro  
216-631-5800 ext. 110  
rtaliaferro@maydugancenter.org  
www.maydugancenter.org

### The MetroHealth System

Rita Andolsen  
2500 MetroHealth Drive,  
Cleveland, Ohio 44109  
216-337-4991  
randolsen@metrohealth.org  
www.metrohealth.org

### Needs Cleveland

Alison Ripcho  
7710 Lorain Ave., Cleveland, Ohio 44102  
216-400-8213  
www.needsleveland.org

### Neighborhood Family Practice

Jean Polster  
3569 Ridge Road, Cleveland, Ohio 44102  
216-281-8945  
jpolster@nfpmedcenter.org  
www.nfpmedcenter.org

### Neighborhood Family Services Centers (NFSC)

#### Workforce Opportunity Resource Center

Virgil E. Brown Building  
1641 Payne Ave., Suite 120A  
Cleveland, Ohio 44114  
216-987-6578

Quincy Place  
8111 Quincy Ave., Cleveland, Ohio 44104  
216-391-5027

Old Brooklyn  
4261 Fulton Pkwy., Brooklyn, Ohio 44144  
216-635-2918

Southgate  
Jane Edna Hunter Building  
3955 Euclid Ave., Cleveland, Ohio 44115  
216-881-4416

Virgil E. Brown  
1641 Payne Ave., Cleveland, Ohio 44114  
216-987-6978

Westshore (document drop-off center)  
9830 Lorain Ave., Cleveland, Ohio 44102

### Ohio Benefits

Online application for medical, food,  
and cash benefits.  
216-416-4440  
benefits.ohio.org

### Parish Life Office - Catholic Diocese of Cleveland

Sister Rita Mary Harwood  
1404 East Ninth St., Cleveland, Ohio 44114  
216-696-6525  
mharwood@dioceseofcleveland.org

### The Salvation Army Northeast Ohio

Karen Brauer  
2507 East 22nd St., Cleveland, Ohio 44115  
216-623-7423  
karen.brauer@use.salvationarmy.org  
neo.salvationarmy.org

### Schill Grounds Management

Tonya Medley  
5000 Mills Ind Pkwy,  
North Ridgeville, Ohio 44039  
440-327-3030  
recruiting@schilllandscaping.com  
www.schilllandscaping.com

### SJC at St Angela Merici

Leah Struchen, Deans Chair  
Social Justice Commission  
20970 Lorain Rd.,  
Fairview Park, Ohio 44126

814-397-2401  
leah.struchen.deans@gmail.com  
https://www.samparish.org/social-justice-commission/

### Society of St. Vincent de Paul

Anelize Nader  
1404 E. 9th Street, Cleveland, OH 44114  
216-696-6525  
anader@svdpcle.org  
www.svdpcle.org

### Spanish American Committee

Kenny Torres  
4407 Lorain Ave., Cleveland, Ohio 44113  
216-961-2100  
ktorres@spanishamerican.org  
www.spanishamerican.org

### Starting Point

Debra Fodge  
4600 Euclid Ave.,  
Suite 500, Cleveland, Ohio 44103  
216-575-0061  
www.starting-point.org

### St. Paul's Community Church

4427 Franklin Blvd., Cleveland, Ohio  
212-651-6250

### Thomas Jefferson International Newcomers Academy

Kaleb Garcia  
3145 W. 46th St., Cleveland, Ohio 44102  
216-502-1956  
kaleb.garcia@clevelandmetroschools.org  
clevelandmetroschools.org/INA

### United Way of Greater Cleveland

Nancy Mendez  
1331 Euclid Ave., Cleveland, Ohio 44115  
2-1-1 (24-hour hotline) or 216-436-2218  
nmendez@unitedwaycleveland.org  
www.unitedwaycleveland.org

### West Park Elim Church

Lillian Laboy  
15305 Triskett Rd, Cleveland, Ohio  
216-513-2347  
pastorlaboy@hotmail.com

### Questions? ¿Preguntas?

bienvenidosacle@tri-c.edu  
www.tri-c.edu/bienvenidosacle

### Spanish American Committee

Referrals for all above mentioned services  
Ramonita Vargas  
4407 Lorain Ave., Cleveland, Ohio 44113  
216-961-2100  
ramonitav@spanishamerican.org  
www.spanishamerican.org



## Resources & Support

### Recursos y Servicios

### Housing

#### Alojamiento

American Pools and Fountains  
Cleveland Housing Court  
Cuyahoga Metropolitan  
Housing Authority (CMHA)  
Cuyahoga County Job and Family Services  
The Salvation Army Northeast Ohio  
United Way of Greater Cleveland

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### Food

#### Comida

Council for Economic Opportunities  
in Greater Cleveland  
Cuyahoga County Job and Family Services  
Greater Cleveland Food Bank  
Hunger Network of Greater Cleveland  
May Dugan Center  
Ohio Benefits  
SJC at St. Angela Merici  
Society of St. Vincent DePaul  
The Salvation Army Northeast Ohio  
United Way of Greater Cleveland

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### Clothing

#### Ropa

American Pools and Fountains  
Council for Economic Opportunities  
in Greater Cleveland  
Esperanza, Inc.  
Hispanic Council  
Cuyahoga Community College (Tri-C\*)  
Jewish Federation of Cleveland  
May Dugan Center  
Needs Cleveland  
SJC at St. Angela Merici  
Society of St. Vincent De Paul  
St. Paul's Community Church

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### Education

#### Educación

Baldwin Wallace University  
The Centers for Families and Children  
CMSD Multilingual  
Multicultural Welcome Center  
Cuyahoga County Board of  
Developmental Disabilities

Cuyahoga Community College  
Hispanic Council  
Esperanza, Inc.  
Global Ambassadors Language  
Academy (GALA)  
Identification Crisis Collaborative  
May Dugan Center  
SJC at St. Angela Merici  
Thomas Jefferson International  
Newcomers Academy  
United Way of Greater Cleveland

### Medical/Mental Health

#### Asistencia Médica/Salud Mental

American Red Cross  
Catholic Charities Corporation  
Cleveland Clinic Lutheran Hospital  
Cleveland Clinic Main Campus  
Cleveland Rape Crisis Center  
The Centers for  
Families and Children  
CMSD Multilingual  
Multicultural Welcome Center  
Council for Economic Opportunities  
in Greater Cleveland  
Cuyahoga County Job and Family Services  
Hispanic Alliance  
Hunger Network of Greater Cleveland  
Independence Family Health Center  
May Dugan Center  
The MetroHealth System  
Neighborhood Family Practice  
United Way of Greater Cleveland

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### Child/Senior Care

#### Cuidado de Niños/ Cuidado de Ancianos

The Centers for Families and Children  
CMSD Multilingual  
Multicultural Welcome Center  
Council for Economic Opportunities  
in Greater Cleveland  
County Board of Developmental  
Disabilities  
Cuyahoga County Job and Family Services  
Cuyahoga County Office of  
Child Support Services  
SJC at St. Angela Merici  
Starting Point

### Transportation

#### Transportación

Council for Economic Opportunities  
in Greater Cleveland  
Neighborhood Family Practice  
SJC at St. Angela Merici

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### Household Items

#### Artículos para el hogar

Council for Economic Opportunities  
in Greater Cleveland  
May Dugan Center  
Needs Cleveland  
The Salvation Army Northeast Ohio  
SJC at St. Angela Merici

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### Employment Empleo

American Pools and Fountains  
The Centers for Families and Children  
Council for Economic Opportunities  
in Greater Cleveland  
Cuyahoga County Job and Family Services  
Cuyahoga Community College (Tri-C\*)  
English as a Second Language (ESL)  
Hispanic Business Center  
Identification Crisis Collaborative  
Neighborhood Family Services Centers  
(NFSC) Workforce Opportunity  
Resource Center  
Schill Grounds Management  
Spanish American Committee

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### Benefits Enrollment

#### Inscripción de beneficios

Council for Economic Opportunities  
in Greater Cleveland  
Cuyahoga County Job and Family Services  
HealthMarkets Agency  
Hispanic Business Center  
Identification Crisis Collaborative  
The MetroHealth System  
Ohio Benefits

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### FEMA and Federal Resources

#### FEMA y recursos federales

[www.usa.gov/hurricane-maria](http://www.usa.gov/hurricane-maria)



## Resources & Support

Recursos y Servicios

### **Spiritual Care/Faith-based**

Atención espiritual y basada en la fe

West Park Elim Church

Catholic Charities

Hispanic Ministry-

Catholic Diocese of Cleveland

Parish Life Office-

Catholic Diocese of Cleveland

St. Paul's Community Church

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### **About Cleveland** Sobre Cleveland

<https://www.thisiscle.com/>

<http://www.city.cleveland.oh.us/>

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### **Questions?** ¿Preguntas?

[bienvenidosacle@tri-c.edu](mailto:bienvenidosacle@tri-c.edu)

[www.tri-c.edu/bienvenidosacle](http://www.tri-c.edu/bienvenidosacle)