Student Laptop Program FAQ

Cuyahoga Community College (Tri-C®) is committed to providing students with access to affordable technology resources through the Student Laptop Program.

- **Who is eligible for the Student Laptop Program?**

  Students may be eligible for the Student Laptop Program if they:
    - Are enrolled at least half time (six credits) in an academic program; or
    - Are enrolled in a workforce certificate program; and
    - Able to pick up their laptop at a Tri-C Campus (shipping not available)
    - Have not received a laptop or computer from another Tri-C program

- **How do I apply for the Student Laptop Program?**

  Students can complete the online application here.

- **Do I need to complete the FAFSA to be eligible for the student laptop program?**

  The FAFSA is not required for the student laptop program; however, it is strongly recommended that students complete a FAFSA. The FAFSA allows students to apply for federal aid, including grants, and helps us match you with other resources, such as scholarships. See Complete Your FAFSA for more information.

- **Is there a cost for the laptop?**

  Yes. Students must pay $240 (less than 50% purchase price), which will be charged to their Tri-C account. The remainder of the cost is subsidized by the Cuyahoga Community College Foundation.

- **What forms of payment are accepted?**

  Students can use cash, check or money order, credit card, or available authorized financial aid. Follow instructions found on Paying for College.

- **How long will it take for my application to be reviewed?**

  Laptop applications are typically reviewed within 3-5 business days.

  Note: Applications for students who are registered for a future term will be processed as according to the application availability dates listed on the website. Students enrolled only in later parts-of-term will have their laptop applications reviewed 10 days prior to the start of classes for specific term.

- **How will I be notified of the decision to my laptop application?**

  Students will receive an email with decision details within 3-5 business days after their application is reviewed. Payment information will be included for students who are approved for the program. All communications will be sent to the students Tri-C email.

- **If I'm approved for the program, how do I get my laptop?**

  You will receive an email with pickup information one week after the payment is posted to your account. If you pay with a check, it can take at least 10 days to receive the pickup email. Tri-C's Learning Commons staff will coordinate laptop distribution and notify you of your pickup date and time.

- **Is there a deadline for picking up my laptop?**

  Yes, you must pay for your laptop within two weeks of approval notification, and you must pick up your laptop within two weeks of payment.

- **If I have questions about my laptop once I've picked it up, who should I contact?**
  Support information will be included with your laptop at the time of pickup.

- **Are College Credit Plus students eligible to apply for the Student Laptop Program?**
  Yes, if they do not have access to technology through other programs.

- **Who can I contact with questions about the Student Laptop Program?**
  Call the Financial Aid office at 216-987-6000 (Option 2) or email studentlaptop@tri-c.edu